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## SPLITMUX® Series

# SPLITMUX-HD-4RT SPLITMUX-USBHD-4RT

## Quad Screen Video Splitter Installation and Operation Manual



**SPLITMUX-USBHD-4RT**



**SPLITMUX-HD-4RT-R**

**HDMI®**  
HIGH-DEFINITION MULTIMEDIA INTERFACE

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1.16

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## INTRODUCTION

The SPLITMUX® HD Quad Screen Multiviewer allows you to simultaneously display video from four different computers or video sources on a single monitor providing resolutions up to 1920x1200 and 2048x1080. Optional USB KVM version includes a transparent USB switch with support for USB 2.0 low, full and high speed devices from connected computers.

### Features:

- Quad, Picture in Picture, Full Screen, and Custom display modes.
- Independent video in to video out resolution.
- Supports output resolutions to 1080p (including 1920x1200 and 2048x1080) (**requires software version 1.8 or later**)
- Supports input resolutions up to 1080p (including 1920x1200 and 2048x1080)(**requires software version 1.6 or later**)
- Connect digital sources to the splitter and display images on a digital monitor.
- HDMI features supported:
  - Inputs: 24-, 30-, and 36-bit xvYCC, sRGB, and YCbCr.
  - Outputs: 24- and 30-bit sRGB.
  - Four-channel non-mixing or one-channel mixing stereo with 16-, 20-, or 24-bit uncompressed PCM audio.
  - Bandwidth up to 165 MHz (2.0625 Gbps).
- Any DVI source or display can be connected by using the DVI-HD-xx-MM cable (not included).
  - Use DVIA-HD-CNVTR-LC or DVI-HD-CNVTR DVI + Audio to HDMI Converters to pass and independently switch audio signals to the multiviewer.
- USB KVM version:
  - The two attached USB device ports (for hot keyboard/mouse (Windows or Mac)) double as inputs for human interface device emulation.
  - 2-port USB 2.0 low, full and high-speed transparent switch.
- Supports digital DVI (with DVI-HD-xx-MM cables, not included) and HDMI.
- HDCP compliant
- On-screen display
- Fluid, real-time video performance with 60 frames per second (fps) in all four quadrants
- Switch audio independently of video from HDMI sources
- Control the multiviewer through the front panel buttons, on screen display (OSD), RS232 serial port, infrared remote control or Ethernet.
- HDMI-embedded audio switching (four-channel stereo, non-mixing or one-channel stereo, mixing).
- Supported output resolutions can be selected or set to auto detect.
- Backup and restore multiviewer configuration.
- Available options: desktop unit, 1RU rackmount unit, dual side-by-side rackmount units in 1RU.
  - Rackmount units can be mounted so that the front panel buttons are facing the front or back of the rack.
  - Rackmount units include cable management shelf.
  - All units can be purchased with a medical grade power supply for healthcare industries.

## **SUPPORTED WEB BROWSERS**

Most modern web browsers should be supported. The following browsers have been tested:

- Microsoft Internet Explorer 8.0 or higher
- Mozilla FireFox 30.0 or higher
- Opera 12.02 or higher
- Google Chrome 9.0.5 or higher
- Safari 5.0 or higher for MAC and PC

## **MATERIALS**

### **Materials supplied with SPLITMUX-HD-4RT:**

- NTI SPLITMUX-HD-4RT Multiviewer
- 1- 120VAC or 240VAC at 50 or 60Hz-5VDC/3A AC Adapter (PS4191)
- CT6182 DB9 Female-to-RJ45 Female adapter
- CB7094 5 foot CAT5E-SF32-5-BLACK patch cable
- CT7003 IR Remote Control with two (2) AAA batteries (PS0154)

### **Materials supplied with SPLITMUX-USBHD-4RT:**

- NTI SPLITMUX-USBHD-4RT Multiviewer
- 1- 120VAC or 240VAC at 50 or 60Hz-5VDC/6A AC Adapter (PS4091)
- CT6182 DB9 Female-to-RJ45 Female adapter
- CB7094 5 foot CAT5E-SF32-5-BLACK patch cable
- CT7003 IR Remote Control with two (2) AAA batteries (PS0154)

### **Additional Materials Included with SPLITMUX-(USB)HD-4RT-R (same as SPLITMUX-(USB)HD-4RT plus the following):**

2- MP4829 Ear Brackets  
2- MP4826 Long Rack Ears  
1- MP4825 Cable Tray  
12- HW5133 #6-32x1/4" Flat head Screws

### **Materials Included with SPLITMUX-(USB)HD-4RT-2R (same as SPLITMUX-(USB)HD-4RT plus the following):**

6- MP4829 Ear Brackets  
2- MP4827 Short Rack Ears  
1- MP4830 Cable Tray Connector  
2- MP4828 Connector Plate  
2- MP4825 Cable Tray  
28- HW5133 #6-32x1/4" Flat head Screws

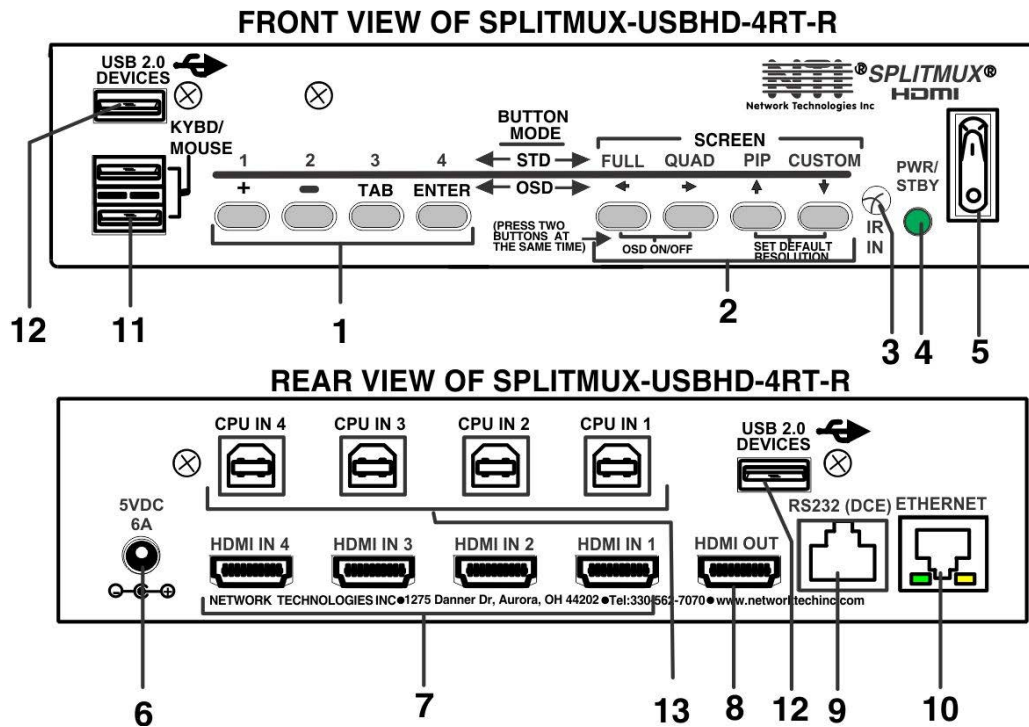
### **Additional materials may need to be ordered;**

CAT5/5e/6 unshielded twisted-pair cable(s) terminated with RJ45 connectors wired straight thru- pin 1 to pin 1, etc. for Ethernet connection

Contact your nearest NTI distributor or NTI directly for all of your cable needs at 800-RGB-TECH (800-742-8324) in US & Canada or 330-562-7070 (Worldwide) or at our website at <http://www.networktechinc.com> and we will be happy to be of assistance.



## CONNECTORS AND LEDS



#	LABEL	CONNECTOR/LED	DESCRIPTION
1	1-4	Pushbuttons	HDMI Input Selection (Standard Mode)
	+, -, TAB, ENTER		OSD Menu Navigation (OSD Mode)
2	SCREEN-FULL, QUAD, PIP, CUSTOM (Display Modes)	Pushbuttons	For selecting the display mode for image placement on the user's monitor
	Directional Arrows		Used for OSD Menu Navigation Also used to toggle the OSD Menu ON/OFF and returning the SPLITMUX to the default display resolution
3	IR IN	IR Sensor	Input sensor to receive IR signals from remote control
4	PWR/STBY	Green/Red LED	To indicate when the SPLITMUX is powered ON (Green) or in Standby (Red)
5		Rocker switch	For switching the SPLITMUX between ON (I) and Standby (O)
6	5VDC 3A	2.1x5.5mm Power Jack	For connection of power supply
7	HDMI IN1-4	HDMI female connector	For connection of HDMI video sources
8	HDMI OUT	HDMI female connector	For connection of cable to HDMI Monitor
9	RS232 (DCE)	RJ45 female connector	For RS232 serial connection of a terminal to control the system
10	ETHERNET	RJ45 female connector	For connection to an Ethernet for remote multi-user control
			<ul style="list-style-type: none"> <li>Yellow LED- indicates 100Base-T activity when illuminated, 10Base-T activity when dark</li> <li>Green LED – illuminated when Ethernet link is present, strobing indicates activity on the Ethernet port</li> </ul>
11	KYBD/MOUSE	USB Type A Female	For connecting keyboard and mouse to control SPLITMUX and connected PCs
12	USB	USB Type A Female	Transparent USB Hub ports for connecting USB devices (printer, flashdrive, camera, etc) to use with connected PCs (SPLITMUX-USBHD-4RT only)
13	CPU IN 1-4	USB Type B Female	For connecting USB device cables from connected PCs (SPLITMUX-USBHD-4RT only)

## MOUNTING

The SPLITMUX-HD-4RT can be purchased in a 1RU case with parts and hardware for mounting in a rack as a single unit (SPLITMUX-HD-4RT-R) or as a dual unit (SPLITMUX-HD-4RT-2R). Follow the instructions below for assembly and installation.

Whether the SPLITMUX will be mounted as a single or a double, brackets will be attached to the case to enable mounting ears or a connector plate to be attached.

1. Attach the ear brackets to the SPLITMUX. The holes in the brackets should line up with pre-threaded holes in the sides of the SPLITMUX. Tighten the screws securely.

**Note:** If the ear brackets are applied to the rear, the cable management tray cannot be used.

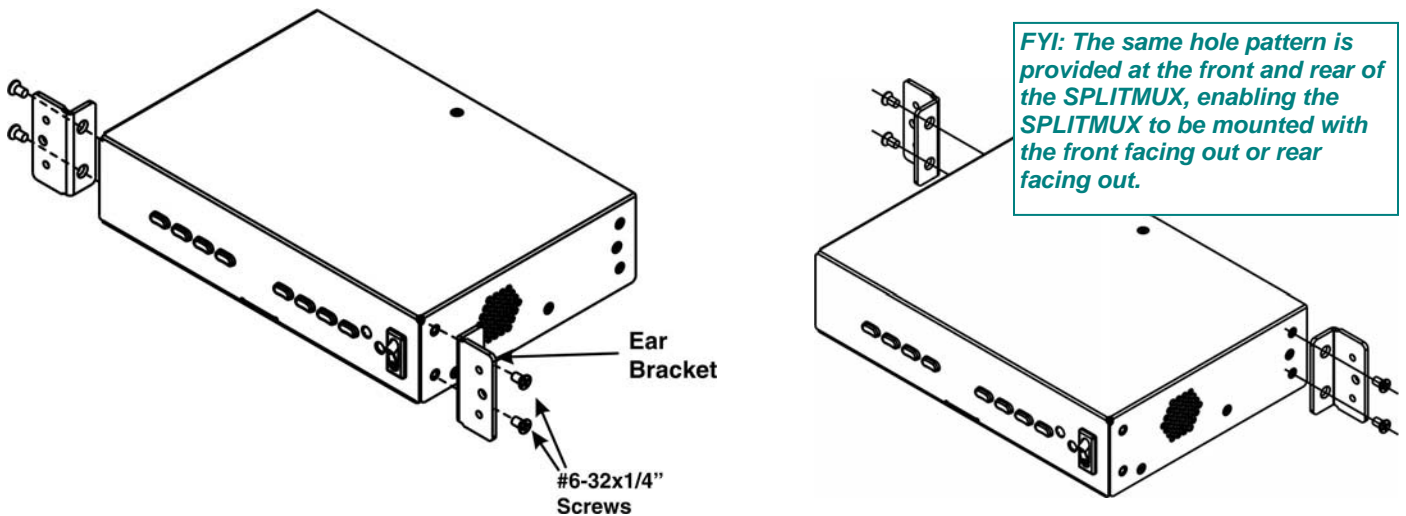


Figure 1- Attach ear brackets to front corners or rear corners.

2. If the ear brackets have been applied such that the front will face out, assemble the cable tray to the holes in the rear of the SPLITMUX as shown below.

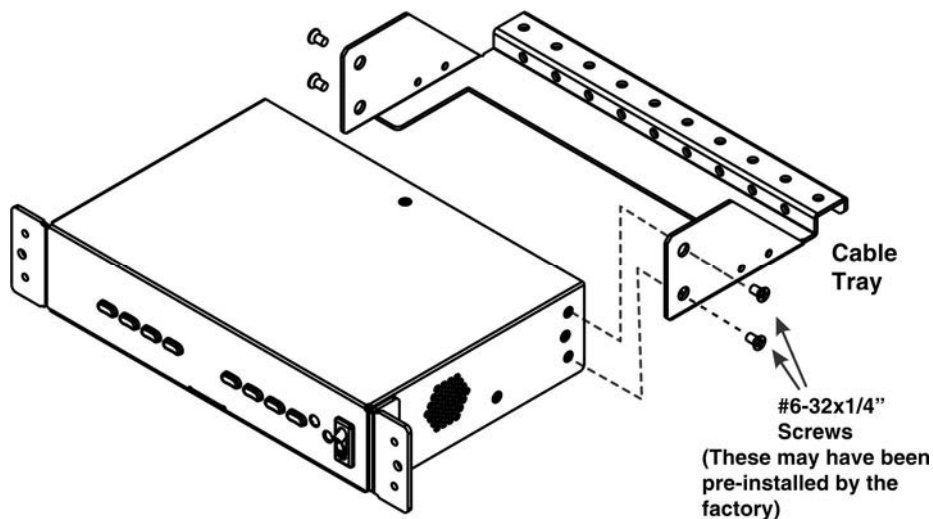


Figure 2- Attach cable tray (if applicable)

## Single-SPLITMUX mounting

1. To mount a single SPLITMUX in a rack (SPLITMUX-HD-4RT-R), attach the rack mounting ears to the ear brackets using the #6-32 x 1/4" screws provided. Tighten all screws securely.

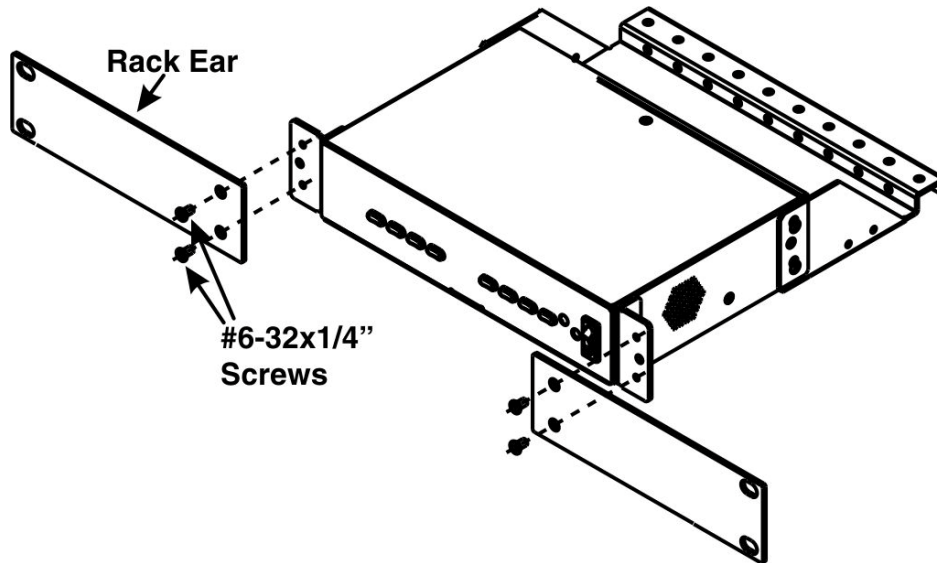


Figure 3- Attach rack ears

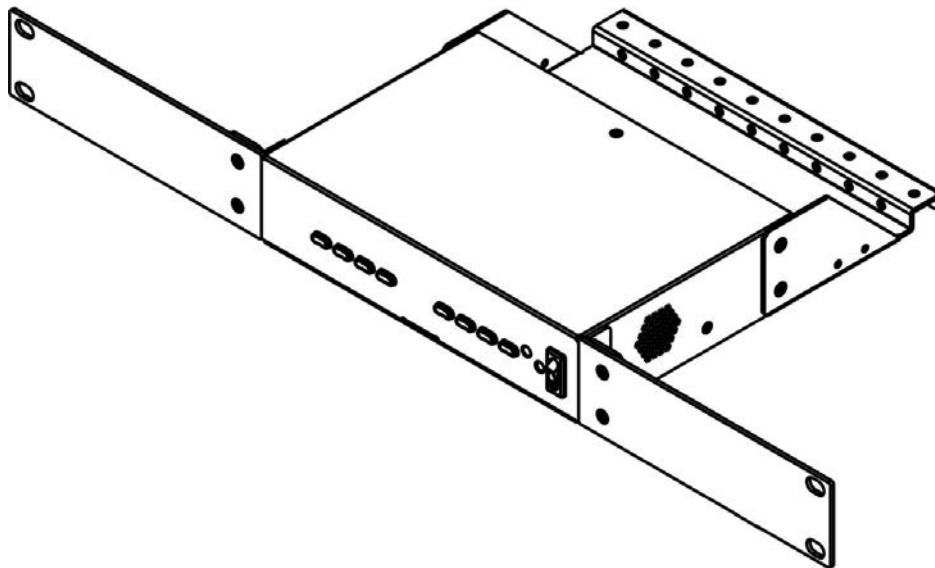


Figure 4- Assembled unit, ready to mount in rack

2. Install 4 cage nuts (provided) to the rack in locations that line up with the holes in the mounting ears on the SPLITMUX.
3. Secure the SPLITMUX to the rack using the four #10-32x3/4" screws provided. Be sure to tighten all mounting screws securely.

**Note:** Do not block power supply vents in the SPLITMUX case. Be sure to enable adequate airflow in front of and behind the SPLITMUX.

## Dual-SPLITMUX mounting

1. To mount a dual SPLITMUX in a rack (SPLITMUX-HD-4RT-2R), attach the rack ears to the far left side of the left SPLITMUX and right side of the right SPLITMUX using the #6-32 x 1/4" screws provided. Then install a connector plate to join the two SPLITMUXs in the front.

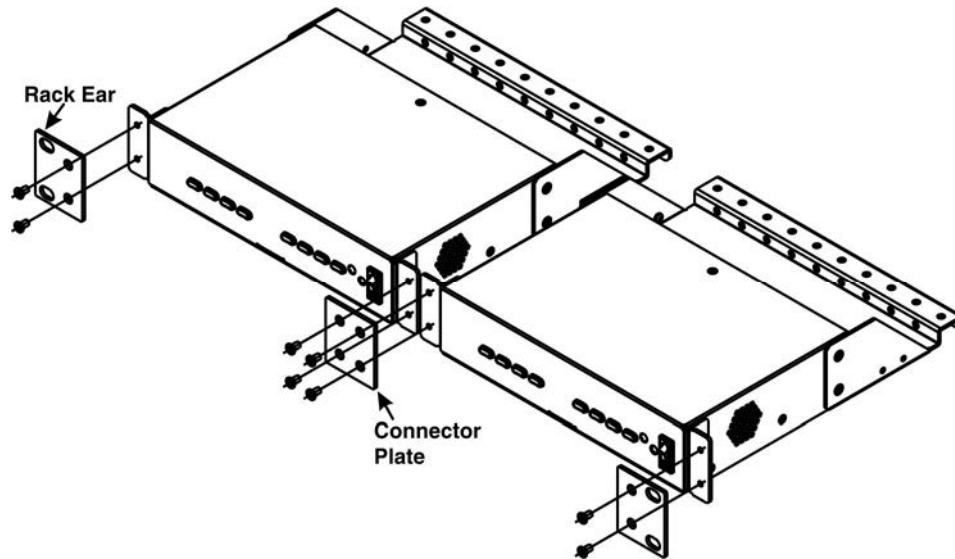


Figure 5- Attach ears and connector plate

2. Install a cable tray connector between the cable trays using 4 more #6-32x1/4" screws.

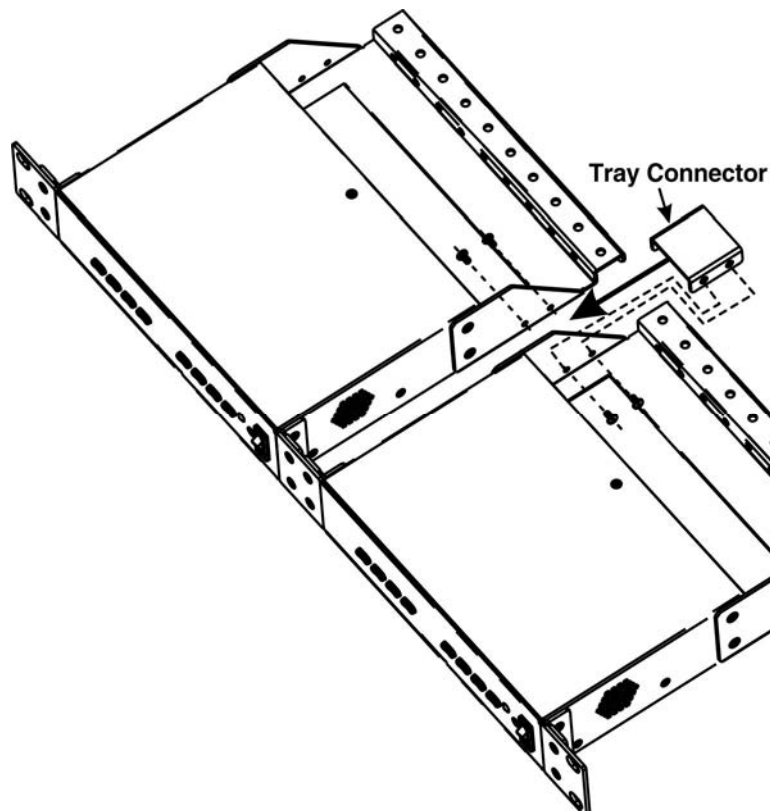


Figure 6- Attach cable tray connector

### Reversible Mounting Assembly

If the SPLITMUXs will have the cable connections facing the front of the rack, then two more ear brackets will need to be installed to the rear corners of the cases that will be closest to each other. (Install these before attaching the connector plate to the front.) Once the ear brackets are applied, the ears and connector plates can be attached.

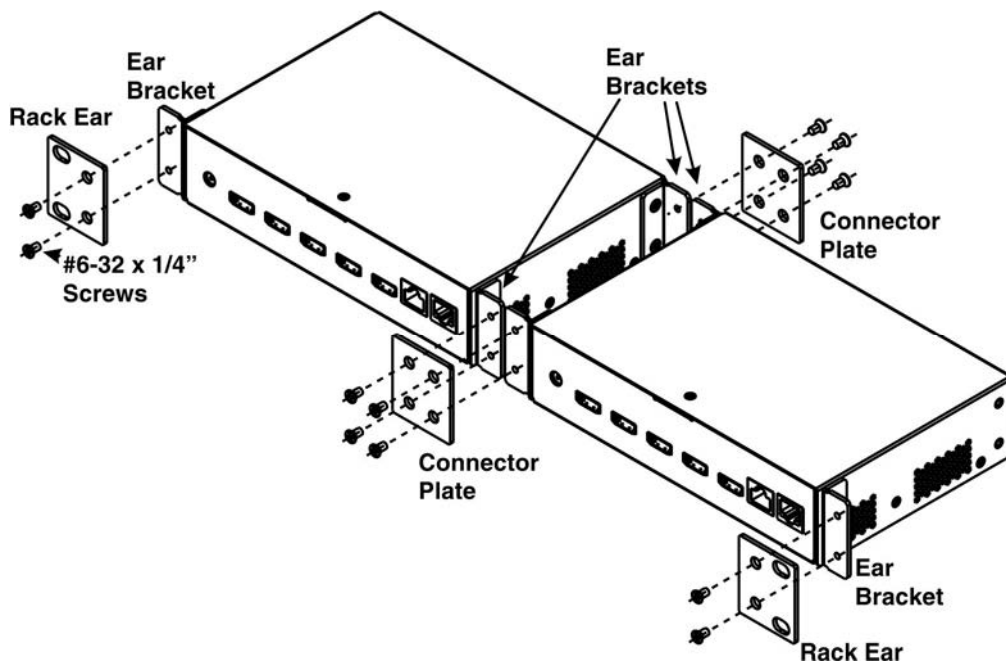


Figure 7- Assembly method for SPLITMUX with cables facing forward

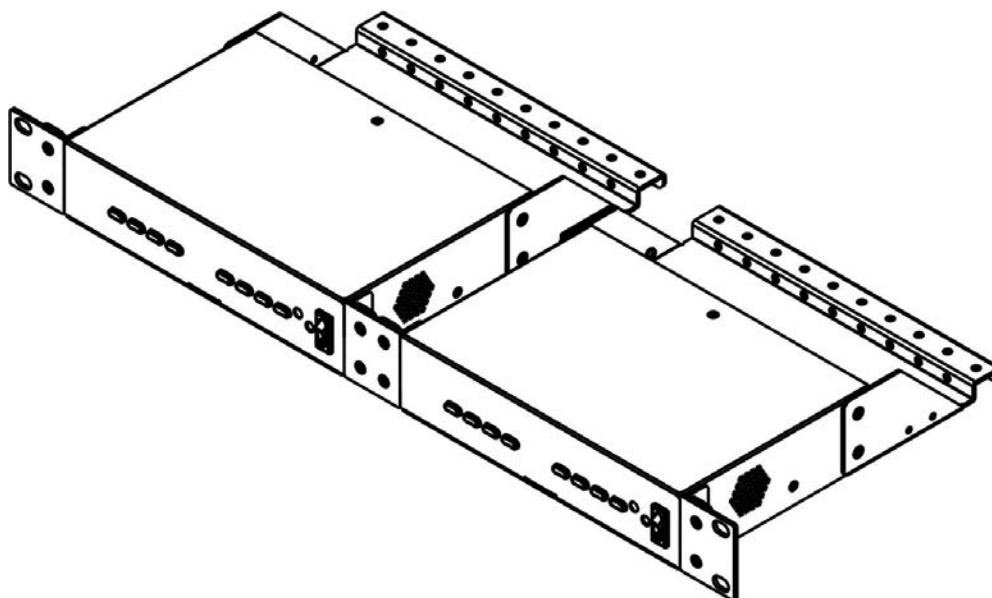


Figure 8- Assembled SPLITMUX-HD-4RT-2R

3. Tighten all screws securely. The SPLITMUX-HD-4RT-2R is ready for mounting.
4. Install 4 cage nuts (provided) to the rack in locations that line up with the holes in the mounting ears on the SPLITMUX assembly.
5. Secure the SPLITMUX to the rack using the four #10-32x3/4" screws provided. Be sure to tighten all mounting screws securely.

**Note: Do not block vents in the SPLITMUX case. Be sure to enable adequate airflow in front of and behind the SPLITMUX.**

## INSTALLATION

1. Connect each of the HDMI or DVI video sources to the ports on the SPLITMUX marked "HDMI Inx" (x = 1-4).
2. Connect the display to the port marked "HDMI OUT".
3. Connect the power supply to the power jack and plug it in. The LED on the SPLITMUX will illuminate red (standby).
4. Press the switch on the front to power the SPLITMUX ON. In approximately 20 seconds the LED will change from red to green (ON). Within 20 more seconds the SPLITMUX will be ready to use.
5. For keyboard control of the OSD menu of the SPLITMUX, connect a USB keyboard to the USB type A ports labeled "KYBD/MOUSE" on the SPLITMUX. On models supporting transparent USB device connection (SPLITMUX-USBHD-4RT), the keyboard and mouse (if connected) attached to these ports will also control the keyboard and mouse functions on any connected PC. (See Figure 9)

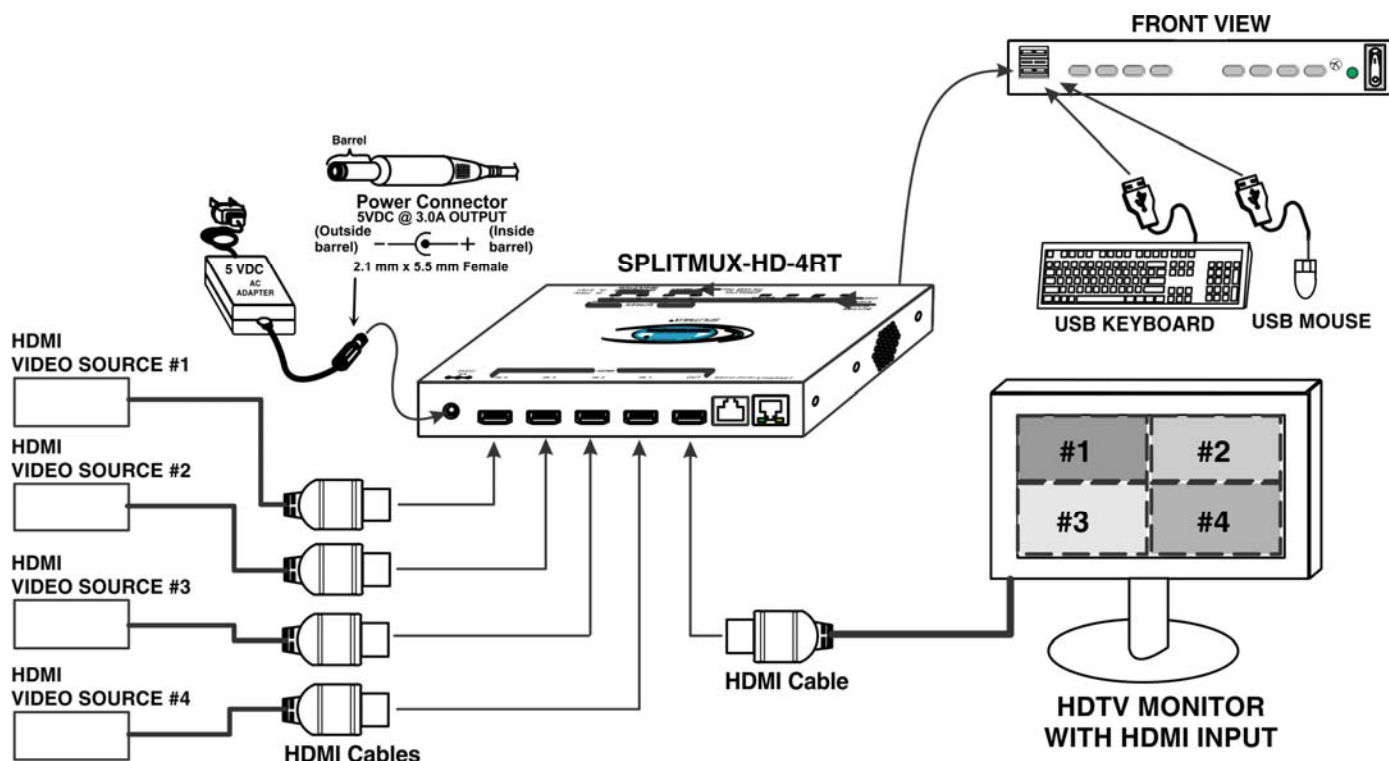


Figure 9- Video Source/Display Connections



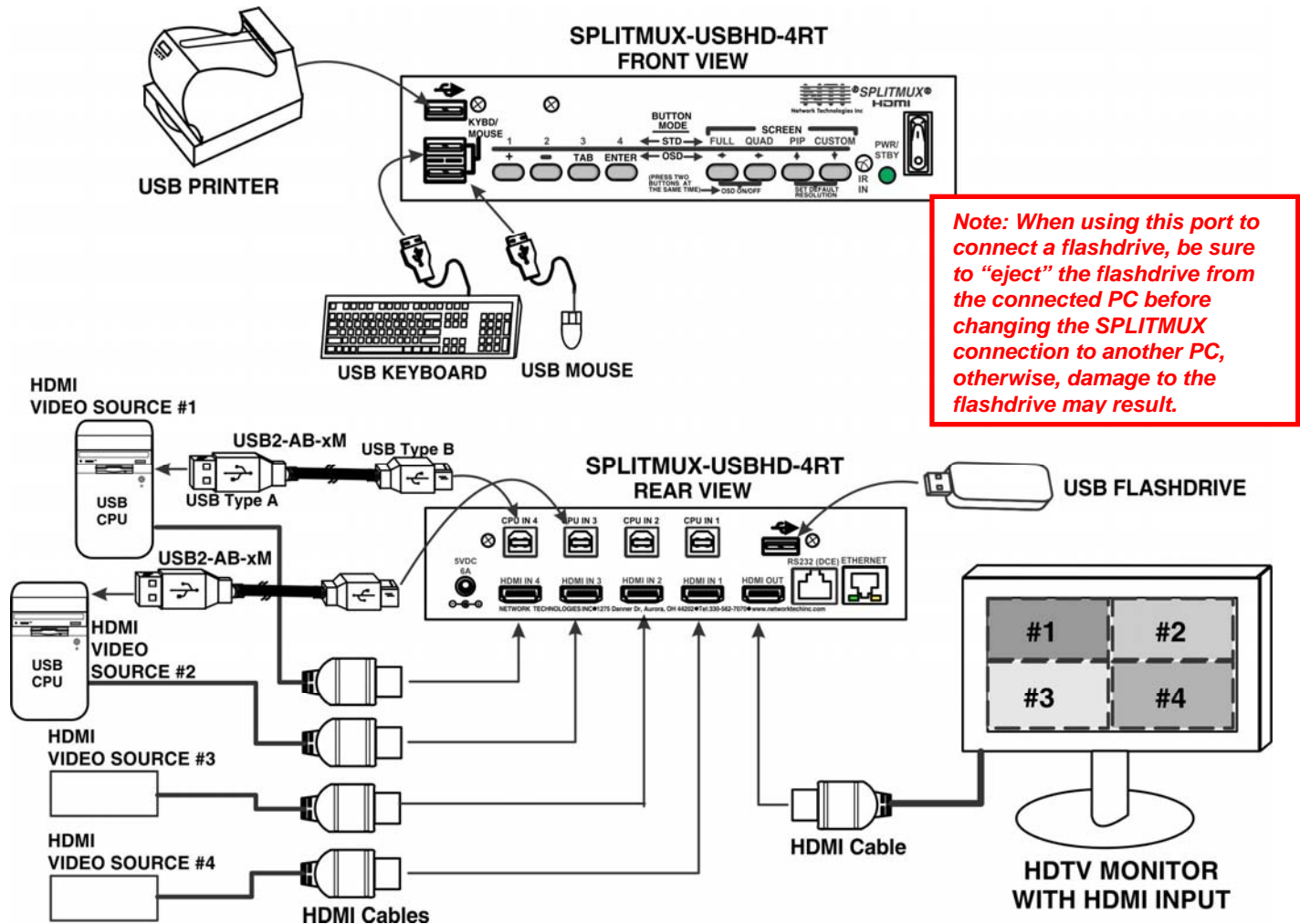



Figure 10- Video Source/Display Connections- SPLITMUX-USBHD-4RT

6. For SPLITMUX units supporting USB CPUs (SPLITMUX-USBHD-4RT), a USB2-AB-xM cable (where x = 0.5 meter, 3,6,10 or 15 feet)(sold separately) can be connected between a USB port on the CPU and a "CPU IN x" port corresponding with the "HDMI IN x" port the video from the CPU is connected to.

7. Connect any desired USB devices to the ports labeled .

With the connections made in steps 6 and 7, the keyboard and mouse connected to the "KYBD/MOUSE" ports and any USB device connected to the ports labeled  will be active for the connected CPU when the video from that CPU is selected in the SPLITMUX.

**Note:** When using the transparent USB ports to connect a flashdrive, be sure to "eject" the flashdrive from the connected PC before changing the SPLITMUX connection to another PC, otherwise, damage to the flashdrive and/or its contents may result.

## Terminal Connection for RS232

If control via serial connection is going to be used, serial control can be achieved by connecting a control terminal to the “RS232” port .

**To use the “RS232” port**, connect one end of a CAT5 patch cable (supplied) to the port labeled “RS232” on the rear of the SPLITMUX. Plug the other end of the CAT5 cable into an RJ45-to-DB9F adapter (supplied), and connect the adapter to the RS232 port on the control terminal.

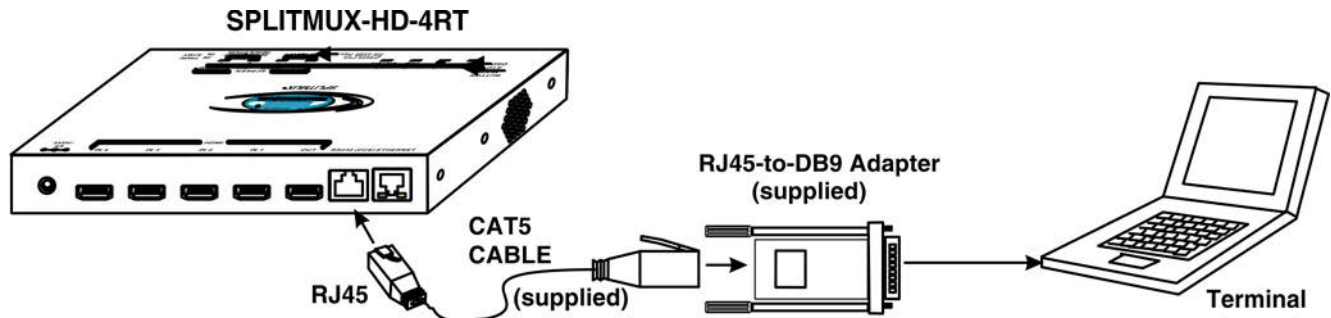


Figure 11- RS232 Terminal Connection

## Ethernet Connection for Remote User Control

To make a remote connection, over the Ethernet, from anywhere on the local area network, connect a CAT5/5e/6 Ethernet cable with RJ45 male connectors on the ends, wired straight through (pin 1 to pin 1, pin 2 to pin 2, etc.). Up to 8 users can connect to the SPLITMUX using the Ethernet at a time.

**Note:** A direct connection from a computer's Ethernet port to the SPLITMUX “ETHERNET” port may also be made using the same cable. (See below.)

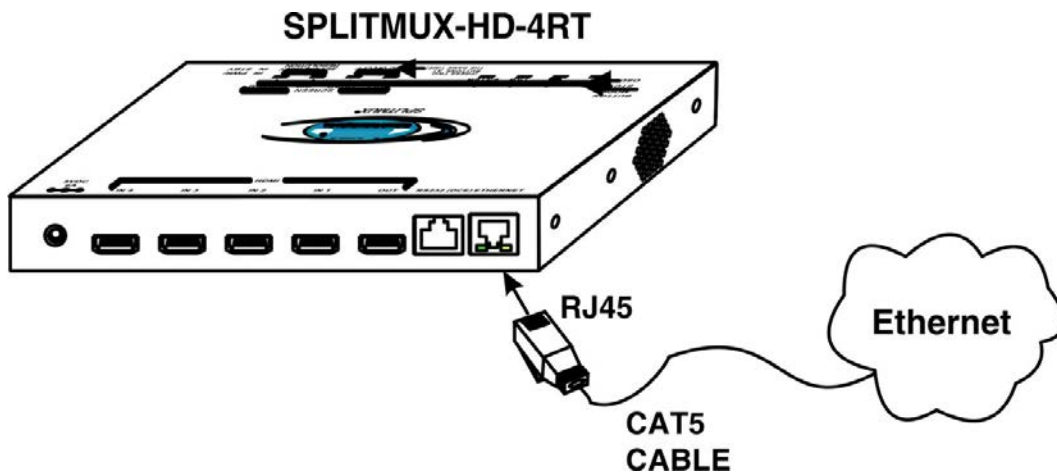


Figure 12- Ethernet connection



### Direct Connection to a PC

1. Make a connection between an available RJ45 Ethernet port on a PC and the "ETHERNET" port on the SPLITMUX with a CAT5/5e/6 Ethernet cable with RJ45 male connectors on the ends, wired straight through (pin 1 to pin 1, pin 2 to pin 2, etc).

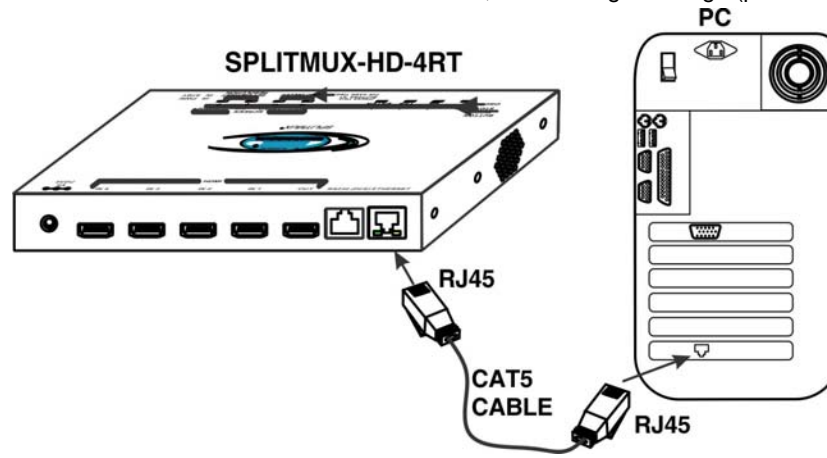


Figure 13- Direct Connect to PC

2. The default IP of the SPLITMUX is 192.168.1.30. The Ethernet port on the PC must be configured with an IP of 192.168.1.xxx where xxx is any number from 1-254 except 30. You may need to configure the Ethernet port network information on the PC such that it can connect to the SPLITMUX. (i.e. Subnet Mask of 255.255.255.0 and Gateway of 192.168.1.1)

3. Open a browser window on the PC. Type "192.168.1.30" into the URL address block. A login prompt will appear. See page 17 for instruction on "Use and Operation Via Web Interface".

### POWER ON

When you plug in the AC adapter between the SPLITMUX and your power supply, with the power switch OFF (switch towards "O"), the LED on the SPLITMUX will illuminate red after approximately 20 seconds. To use the SPLITMUX, press the power switch to ON (switch towards "I"). After 20 more seconds the LED will change from red (standby) to green (ON). The SPLITMUX is now powered up and ready to use.

When powering the SPLITMUX OFF, always press the power switch to OFF (switch towards "O"). Then wait 5 seconds or so until the green LED changes to red. Once it is red, you can then safely unplug the SPLITMUX from the power source.

**WARNING: If you unplug the power source before powering OFF the SPLITMUX at the power switch, you may lose saved data and configuration information.**

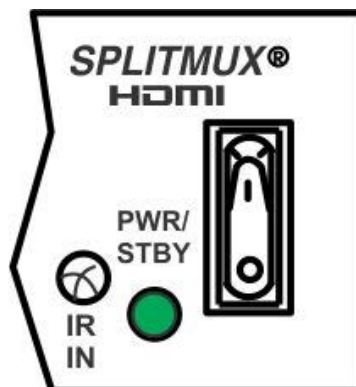


Figure 14- Power Switch and LED

## CONTROL METHODS

The SPLITMUX can be controlled using any of six methods;

- Standard vs. OSD Mode using the front panel buttons
- Command Mode using the local keyboard, and mouse
- Using the Command Line Interface either through RS232 or remote connection
- Using a Text Menu either through RS232 or remote connection
- Using a hand-held IR Remote Control
- Remotely through the Web Interface using an Ethernet connection.

### Front Panel Buttons

The buttons on the front panel have two separate sets of functions, depending upon what mode the SPLITMUX is in; Standard Mode or OSD Mode.

#### **Standard Mode**

In Standard Mode, the left 4 buttons control which video source is viewed as the active image on the monitor, whether the SPLITMUX is in Full or PiP mode. The right 4 buttons determine which mode format the monitor will display the video signals in.

- When FULL is pressed, the input selected using buttons 1 through 4 (or “active” image) will be the only image on the display.
- When QUAD is pressed, images from all 4 inputs will be displayed equally on the monitor.
- When PIP is pressed, the active image will occupy the entire screen and the images from the remaining inputs will be displayed in lower resolution on the right side of the screen.
- When CUSTOM is pressed, the images will be displayed in whatever way you have the SPLITMUX configured to present them. Each input can be sized and positioned on the screen as desired.



In FULL screen mode, only the active video source will be displayed. The image will be viewed at full size and maximum resolution.

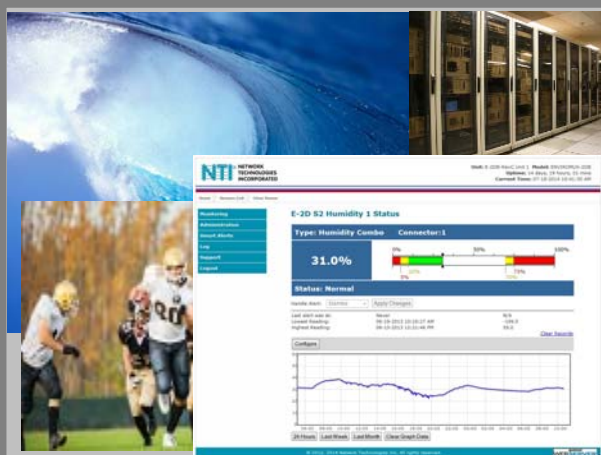


In QUAD screen mode, all four video sources share the screen equally. Each video source is displayed completely.

In PIP mode (right), either 2, 3 or all 4 video sources can be displayed, with the active source being displayed in its entirety on the full screen and the remaining selected images at a reduced resolution for simultaneous viewing. The position of the reduced images can be configured for preferred viewing.



In CUSTOM mode (below) the 4 video sources can be placed where ever you want, at what ever size you want. The amount of each source that is viewed is determined by your configuration.

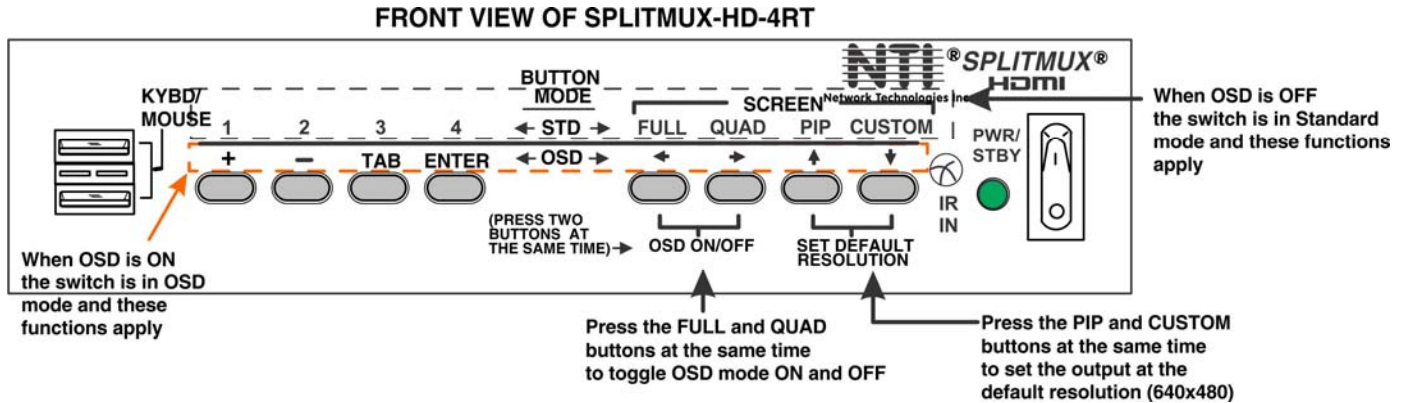


## OSD Mode

In OSD Mode, the buttons are used to navigate and control the SPLITMUX using the OSD menu.

To bring up the OSD menu using the SPLITMUX buttons, press the FULL and QUAD buttons at the same time.

To exit the OSD menu, press the FULL and QUAD buttons at the same time again.



**Figure 15- Front Panel Button Functions**

## Reset Resolution

In the event an incompatible resolution setting is applied to the SPLITMUX, to quickly restore the images of video sources to the SPLITMUX, press the PIP and CUSTOM buttons at the same time. This will reset the output to the default resolution of 640x480 @60Hz.

## Command Mode

The attached keyboard and mouse will, by default, control the PC supplying the active video. The keyboard and mouse can also be used for controlling Standard Mode functions as well as OSD Mode (see OSD menus on page 57).

To control the SPLITMUX using the keyboard, press **<Ctrl> + <~>** (accent/tilde key) on the keyboard (press at the same time) to enter Command Mode. While in Command Mode, all 3 status lights on the keyboard will illuminate to indicate that Command Mode is enabled.



When entering Command Mode, the Standard Mode functions will be controlled as follows:

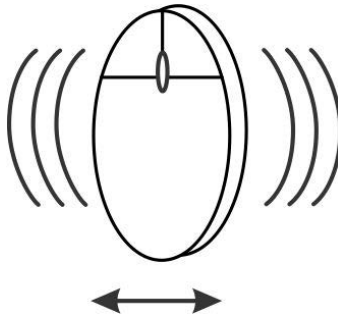
Keypress	Function
1 thru 4	Select Channels 1 thru 4
F	switch to Full screen mode
Q	switch to Quad mode
P	switch to PIP mode
C	switch to Custom mode
O (Letter "O")	Toggle OSD Menu (Open/ Close)

### OSD Menu Navigation:

Down Arrow or Tab	Move down thru OSD menu selections
Enter	Select the Menu item
Left/Right Arrow	Change values of menu item
L / R / U / D	Move the OSD screen on the display

Press **<Esc>** to exit Command Mode.

To control the SPLITMUX using the mouse, move the mouse from side-to-side rapidly. This motion will place the SPLITMUX in Command Mode. While in Command Mode, all 3 status lights on the keyboard will illuminate to indicate that Command Mode is enabled. The keyboard functions described on page 14 will be active while in Command Mode.

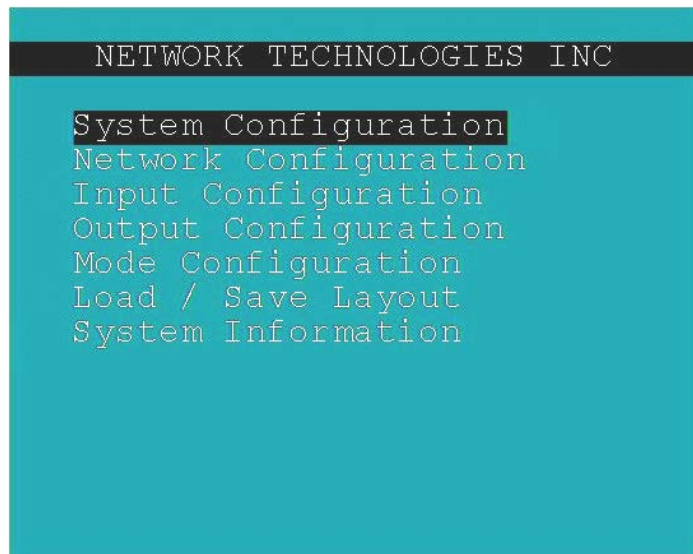


**Figure 16- Shake mouse to enter Command Mode**

While in Command Mode, Right-click the mouse to open the OSD menu. To exit the OSD menu, Right-click the mouse once more.

To exit Command Mode after closing the OSD menu, either Left-click the mouse or press <Esc> on the keyboard.

For more on using the mouse to control the OSD menu, see page 57.



**Figure 17- OSD Menu for the SPLITMUX**



## DEVICE DISCOVERY TOOL

In order to easily locate NTI Devices on a network, the NTI Device Discovery Tool may be used. The Discover Tool can be downloaded from <http://www.networktechinc.com/download/d-hdmi-multiviewer.html>, unzipped and saved to a location on your PC. To open it just double-click on the file **NTIDiscover.jar**. This will open the NTI Device Discovery Tool.

**Note:** The Device Discovery Tool requires the Java Runtime Environment (version 6 or later) to operate. Here is a [link](#) to the web page from which it can be downloaded.

**Note:** The computer using the Device Discovery Tool and the NTI Device must be connected to the same subnet in order for the Device Discovery Tool to work. If no devices are found, the message “No Devices Found” will be displayed.

**Tip:** If your Windows program asks which program to open the **NTIDiscover.jar** file with, select the Java program.

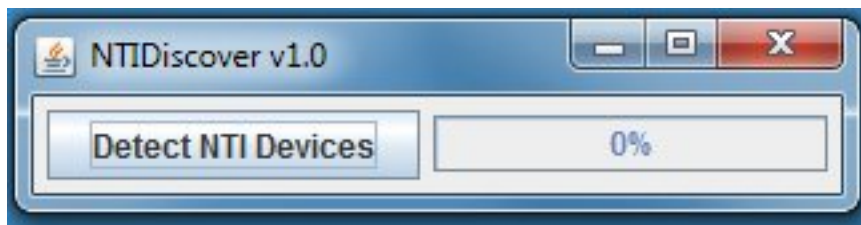


Figure 18- Device Discovery Tool

Click on the “**Detect NTI Devices**” button to start the discovery process. After a short time, the tool will display all NTI devices on your network, along with their network settings.

Device	MAC Address	IP Address	Mask	Gateway		
ENVIROMUX-SEMS-16	00:0C:82:03:03:E8	192.168.3.80	255.255.255.0	192.168.3.3	Submit	Blink LED
ENVIROMUX-5D	00:0C:82:10:00:05	192.168.3.25	255.255.255.0	192.168.3.3	Submit	Blink LED
IPDU-Sx	00:0C:82:08:00:B2	192.168.3.85	255.255.255.0	192.168.3.3	Submit	Blink LED
ENVIROMUX-2DB	00:0C:82:0E:00:08	192.168.3.83	255.255.255.0	192.168.3.3	Submit	Blink LED
VEEMUX-MXN-C5AV	00:0C:82:09:00:25	192.168.3.82	255.255.255.0	192.168.3.3	Submit	Blink LED
VEEMUX-DVI	00:0C:82:07:01:8B	192.168.3.86	255.255.255.0	192.168.3.3	Submit	Blink LED
					Submit All	Refresh
					Close	

## How to Use the Device Discovery Tool

**To Change a Device's Settings,** within the row of the device whose settings you wish to change, type in a new setting and click on the **Enter** key, or the **Submit** button on that row. If the tool discovers more than one device, the settings for all devices can be changed and you can click on the **Submit All** button to submit all changes at once.

**To Refresh the list of devices,** click on the **Refresh** button.

**To Blink the LEDs of the unit,** click on the **Blink LED** button (This feature is not supported on all products.) The **Blink LED** button will change to a “**Blinking...**” button. The LEDs of the unit will blink until the **Blinking...** button is clicked on, or the NTI Device Discovery Application is closed. The LEDs will automatically cease blinking after 2 hours.

**To Stop the LEDs of the unit from blinking,** click on the **Blinking...** button. The **Blinking...** button will change to a **Blink LED** button.

## USE AND OPERATION VIA WEB INTERFACE

A user may configure the settings of the SPLITMUX using the Web Interface via any web browser (see page 2 for supported web browsers). To access the Web Interface, connect the SPLITMUX to the Ethernet (page 10). Use the Device Discovery Tool (page 16) to setup the network settings. Then, to access the web interface controls, the user must log in.

**Note: In order to view all of the graphics in the Web Interface, the browser's JavaScript and Java must be enabled.**

By default, the SPLITMUX is configured to dynamically assign network settings received from a DHCP server on the network it is connected to. (This can be changed to a static IP address to manually enter these settings in the Network Settings on page 21.) The SPLITMUX will search for a DHCP server to automatically assign its IP address each time the unit is powered up. If the SPLITMUX does not find a DHCP server, the address entered into the static IP address field (page 21-default address shown below) will be used. If a DHCP server on the network has assigned the IP address, use the Device Discovery Tool to identify the IP address to enter when logging in to the SPLITMUX, or use the OSD menu to view the System Info page.

**Note: The computer using the Device Discovery Tool and the NTI Device must be connected to the same subnet in order for the Device Discovery Tool to work. If no devices are found, the message "No Devices Found" will be displayed.**

### Log In and Enter Password

To access the web interface, type the current IP address into the address bar of the web browser. (The default IP address for the SPLITMUX is shown below):

**http://192.168.1.30**

To open a SSL-encrypted connection, type:

Address

**https://192.168.1.30**

A log in prompt requiring a username and password will appear:

**Username = root**

**Password = nti**

(lower case letters only)

**Note: usernames and passwords are case sensitive**

#### Login

The screenshot shows a web browser window displaying the SPLITMUX login interface. The title bar of the browser window is not visible, but the page content is a login form. The form has a header 'Enter login credentials' in a light gray box. Below this, there are two rows. The first row is labeled 'Username' on the left and has a text input field on the right with the placeholder text 'Enter the username to log in with'. The second row is labeled 'Password' on the left and has a text input field on the right with the placeholder text 'Enter the associated password'. At the bottom left of the form, there is a button labeled 'Login'.

**Figure 19- Login prompt to access web interface**

With a successful log in, a screen similar to the following will appear:

Figure 20- Initial page- Administrator

The initial page is the Mode page where the current operating mode of the SPLITMUX is selected and the input channel to be displayed in Full Screen mode is assigned. A menu to the left is presented to administrative users with access to all pages used to manage the functions of the SPLITMUX. When the selected mode is Quad, PIP or Custom the Input Channel selected indicates which input will pass audio through to the output (provided the audio mode for each input is set to Automatic (page 24).

Function	Description
MODE	Select the current operating mode and main input channel
<b>ADMINISTRATION</b>	<b>Configure all network and multi-user access settings (page 20)</b>
LOGOUT	Log the user out of the SPLITMUX web interface
SUPPORT	Links for downloading a manual or firmware upgrades
REBOOT	Enables user to reboot the SPLITMUX using the web interface

A non-administrative user will only have access to select the current mode or to the support links.

Figure 21- Initial page- Non-Admin User



Administration
System
Network
Input Settings
Output Settings
Mode Settings
Custom Settings
Cascade Settings
User Config
Firmware
System Information

System	Fields for applying unit settings (name and keypad PIN), Serial configuration settings, OSD screen position, and configuration backup and restore options
Network	Fields for providing all the network settings the SPLITMUX and access control settings
Input Settings	Display configuration settings for each input channel
Output Settings	Video and Audio controls for the output channel
Mode Settings	All settings for each operating mode of the SPLITMUX
Custom Settings	Settings for customizing the layout of the channels on the display
Cascade Settings	Settings to control cascading of the video and audio inputs/outputs on other SPLITMUXs to/from this SPLITMUX
User Config	Fields for assigning users, access privileges, passwords, contact settings, and schedule settings
Firmware	For updating the firmware of the SPLITMUX when improved software becomes available.
System Information	Provides firmware version, MAC address, network settings and input connection status

## Administration-System

The System Configuration page provides blocks to enter the switch name and a PIN number that will be used to allow access to the SPLITMUX from the front panel. The name will appear on each page in the web interface identifying which SPLITMUX is being controlled. Serial port settings for communication with the unit can be entered and the position of the OSD menu on the monitor is defined. Configuration Backup and Restore provides utility for saving all configuration settings to a file on your PC and being able to restore them at any time, in addition to being able to restore the SPLITMUX to default settings with the click of a button.

### System Configuration

Unit Settings

Name

splitmux123

Unique name for this unit

Keypad PIN

0000

PIN for keypad

Serial Port Settings

Baud Rate

9600 bps

Baud Rate for RS232 Commands

Serial Address

1

Address for RS232 Commands and System Address for IR Remote

OSD Screen Settings

Horz Offset

10

OSD Horizontal Offset from left (0-70%)

Vert Offset

10

OSD Vertical Offset from Top (0-70%)

Configuration Backup & Restore

Choose File

Browse...

No file selected.

Choose configuration file to restore.

Note: system will reboot to apply the configuration.

Upload Config

Download Configuration File

Restore Defaults

Save

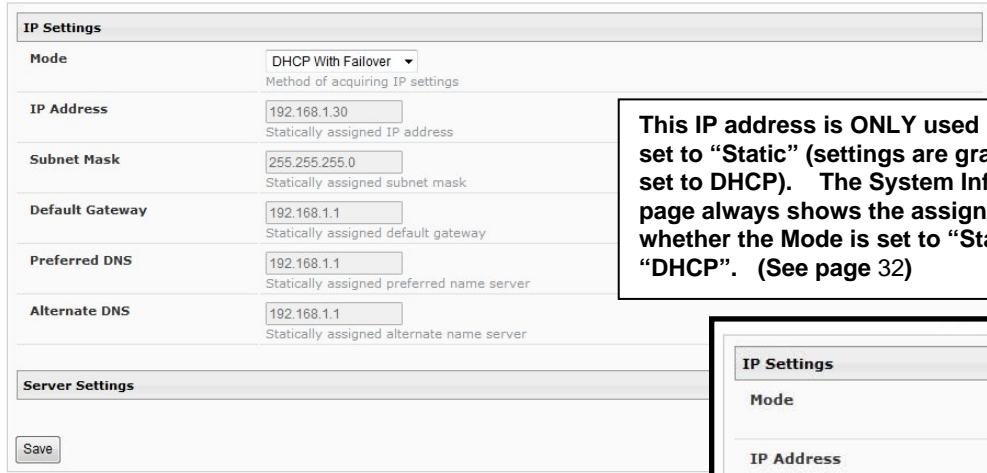
Figure 22- System Configuration

System Settings	Description
<b>Unit Settings</b>	
Name	Unique name for this SPLITMUX to appear on the login page and header of each web interface page
Keypad Pin	PIN number that must be entered before using the keypad to change settings- 4 digits using buttons 1-4.
<b>Serial Port Settings</b>	
Baud Rate	Baud rate for RS232 commands- select a value between 1200 and 115200 bps
Serial Address	Serial Address for RS232 commands and for the IR Remote- select value from 1-15
<b>OSD Screen Settings</b>	
Horiz Offset	OSD Horizontal Offset from left (0-70%)
Vert Offset	OSD Horizontal Offset from top (0-70%)
<b>Configuration Backup and Restore</b>	
Choose file	<p>Browse for a saved configuration file to be restored to the SPLITMUX. Upon selection, press "Save" and the SPLITMUX will restore the configuration settings and reboot. Allow 1 minute before trying to reconnect and log in again.</p> <p><b>Note: The IP address will be set to the IP address in the file and may be different</b></p> <p><b>Note: Before overwriting the existing configuration, consider whether the existing configuration should be saved first. If it will be saved, be sure to save the current configuration file under a different name than the configuration file to be loaded.</b></p>
Upload Config	Click on the <b>Browse</b> button to browse to the file, then click on " <b>Upload Config</b> ", and restore the SPLITMUX to the configuration stored in the uploaded file.
Download Configuration File	Click this button to save the configuration of the SPLITMUX to a location on your PC. This file can be restored using the "Upload Config" button in the event you wish to return the SPLITMUX to a former state
Restore Defaults	Click this button to restore the SPLITMUX to the configuration settings it had upon receipt from the factory. <b>Be careful!</b> This will erase <u>all</u> user configuration settings. Upon restoration, the SPLITMUX will reboot. Allow 1 minute before trying to reconnect and log in again. <b>Confirmation is required.</b>

## Administration-Network

The Network Configuration page is where all network settings are entered. These settings determine how you will remotely access the SPLITMUX.

### Network Configuration



**IP Settings**

Mode: DHCP With Failover  
Method of acquiring IP settings

IP Address: 192.168.1.30  
Statically assigned IP address

Subnet Mask: 255.255.255.0  
Statically assigned subnet mask

Default Gateway: 192.168.1.1  
Statically assigned default gateway

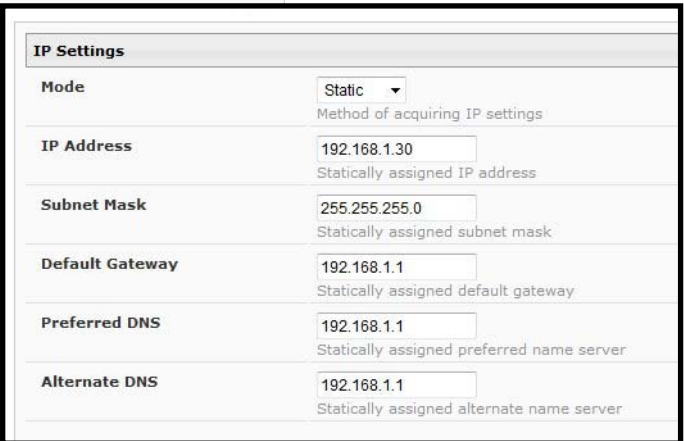
Preferred DNS: 192.168.1.1  
Statically assigned preferred name server

Alternate DNS: 192.168.1.1  
Statically assigned alternate name server

**Server Settings**

Save

**This IP address is ONLY used if the Mode is set to "Static" (settings are grayed-out when set to DHCP). The System Information page always shows the assigned IP address whether the Mode is set to "Static" or "DHCP". (See page 32)**



**IP Settings**

Mode: Static  
Method of acquiring IP settings

IP Address: 192.168.1.30  
Statically assigned IP address

Subnet Mask: 255.255.255.0  
Statically assigned subnet mask

Default Gateway: 192.168.1.1  
Statically assigned default gateway

Preferred DNS: 192.168.1.1  
Statically assigned preferred name server

Alternate DNS: 192.168.1.1  
Statically assigned alternate name server

**Note:** When Mode is set to "DHCP With Failover", in the event the DHCP server is not available, the SPLITMUX will automatically revert to the Static IP address and settings assigned.

Figure 23- Network Configuration

IP Settings	Description
Mode	Select the method for acquiring IP Settings- Static (manual), DHCP With Failover (automatic) or Disable. Failover enables the SPLITMUX to automatically switch to the Static Mode IP settings in the event the DHCP server is not available. (default is DHCP With Failover)
IP Address	Enter valid IPv4 address (for Static Mode) (default is 192.168.1.30)
Subnet Mask	Enter valid subnet mask (for Static Mode)
Default Gateway	Enter valid default gateway (for Static Mode)
Primary DNS Address	Enter preferred name server (for Static Mode)
Alternate DNS Address	Enter alternate name server (for Static Mode)
<b>Server Settings</b>	<b>Description</b>
Enable Telnet	Place a checkmark in the box to enable access to the SPLITMUX via Telnet <b>The default is disabled.</b>
Allow HTTP access	Place a checkmark in the box to enable access to the SPLITMUX via standard (non-secure) HTTP requests (default is enabled)
HTTP Port	Port to be used for standard HTTP requests
HTTPS Port	Port to be used for HTTPS requests
Web Timeout	Number of minutes after which idle web users will be logged-out (maximum is 32000, enter 0 to disable this feature)

**When in DHCP mode, the Primary and Alternate DNS addresses are set by the DHCP server.**

**Note:** If you select "DHCP" for the mode, make sure a DHCP server is running on the network the SPLITMUX is connected to.

Administration- Input Settings

Video Input Settings

Input Channel 1 Configuration

Input Channel 1 Port Name

INPUT 123

Name for input port

Enable

Enable

Enable / Disable Input Channel 1

Input Channel 2 Configuration

Input Channel 3 Configuration

Input Channel 4 Configuration

Save

Figure 24- Input Settings

Input Settings	Description
Input Channel x Port Name	Enter a port name to associate with the video source on Input 1
Enable	Choose to Enable or Disable the video input for this channel

Each Input channel can be configured with these settings.

## Administration- Output Settings

### Output Settings

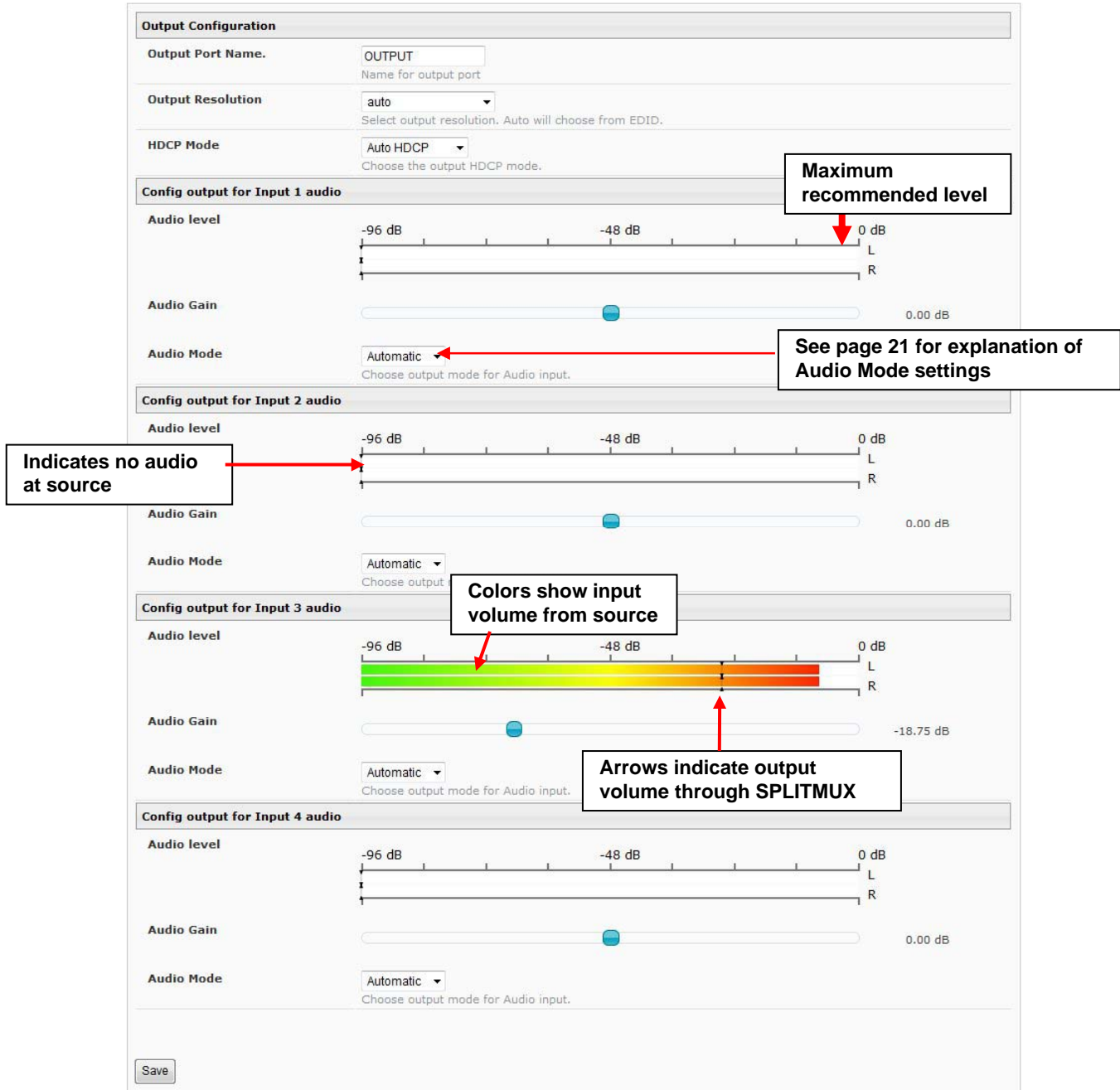


Figure 25- Output Settings

Video Output Configuration	Description
Output Port Name	Enter a port name to associate with the display
Output resolution	Select the output resolution to send to the display or select "Auto" to have it choose from the EDID table. (see table below for resolutions to choose from)
HDCP Mode	Choose between: <b>Force HDCP</b> - Video is encrypted whether the source is encrypted or not <b>Auto HDCP</b> - Video to all ports is encrypted as long as at least one source is encrypted, otherwise, none are encrypted. <b>Disable HDCP</b> - Encrypted video from a source is not passed through at all, only non-encrypted video is allowed to pass through

**Video Output Resolutions to choose from (progressive scan):**

640x480@60Hz	1024x768@70Hz	1280x1024@85Hz	1600x1200@85Hz	1920x1200@60Hz
640x480@75Hz	1024x768@75Hz	1400x1050@50Hz	1280x960@50Hz	1920x1080@50Hz
640x480@85Hz	1024x768@85Hz	1400x1050@60Hz	1280x960@60Hz	1920x1080@60Hz
800x600@60Hz	1280x720@50Hz	1400x1050@75Hz	1280x960@85Hz	2048x1080@60Hz
800x600@75Hz	1280x720@60Hz	1400x1050@85Hz	1280x768@60Hz	
800x600@85Hz	1280x1024@50Hz	1600x1200@50Hz	1680x1050@60Hz	
1024x768@50Hz	1280x1024@60Hz	1600x1200@60Hz	1920x1200@40Hz	
1024x768@60Hz	1280x1024@75Hz	1600x1200@75Hz	1920x1200@50Hz	

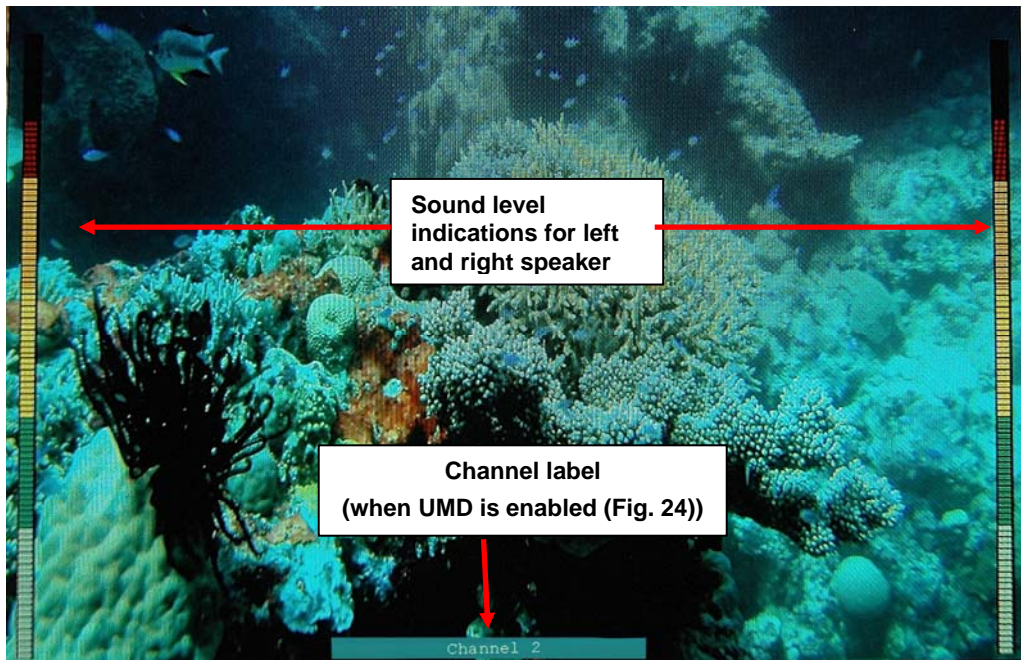
**Audio Level and Gain**

The Audio level bar indicates the sound level output for the left and right speakers of that input channel. The level “-96dB” indicates minimum sound output and “0dB” indicates maximum sound output. The audio level can also be viewed on the display (see Figure 26) when enabled through the web interface (see Figure 29).

The Audio Gain provides control over the Audio level output by the SPLITMUX. Drag the slide button to the left or right to adjust the audio level. If the Audio level indicates -96dB for an input channel, it means there is no audio at that source.

**Note:** If sliding the Audio Gain button towards 0.00 dB results in the Audio level reaching 0 dB, back it down towards the left enough to reduce the Audio level to at least -3dB (red arrow in Fig. 20.). Levels higher than -3dB will likely result in significant audio static or noise.

**Note:** The audio that is heard is determined by the Audio Mode Settings (below) and the Input Channel selected under Current Output Mode (page 18).



**Figure 26- Display with sound level indications**

**Audio Mode Settings**

When Audio Mode is **enabled**, the audio will come through any time the input signal is present (whether the video is enabled or not).

When Audio Mode is **disabled**, no audio will be heard from that input.

When Audio Mode is **automatic**, the audio will only be heard from that input if that input is the currently active input. To avoid confusion from multiple audio inputs when using Quad or PIP modes, set each audio input to automatic.



## Administration-Mode Settings

### Mode Settings

Power Up Mode Setting	
Power Up Mode	Full Screen Mode after power on
Full Screen Mode Settings	
Input Channel	1 Default full screen input channel no.
Enable Scan	<input type="checkbox"/> Enable input channel scanning
Scan Time	15 Scan time in seconds.
Scan Input 1	<input type="checkbox"/> Enable input channel 1 scan
Scan Input 2	<input checked="" type="checkbox"/> Enable input channel 2 scan
Scan Input 3	<input checked="" type="checkbox"/> Enable input channel 3 scan
Scan Input 4	<input checked="" type="checkbox"/> Enable input channel 4 scan
Quad Screen Mode Settings	
Enable Border	<input type="checkbox"/> Enable Border for each output
Border Color	YELLOW Select Color of Border
Border width	10 Border width in 0 - 50 pixels.
Enable Aspect Ratio	<input type="checkbox"/> Enable Aspect ratio for all outputs
PIP Screen Mode Settings	
Save	

Figure 27- Mode Settings

Power Up Mode Setting	Description
Power Up Mode	Choose the mode the SPLITMUX will be in when powered ON
Full Screen Mode Settings	Description
Input Channel	Select the input channel assigned to Full Screen
Enable Scan	Enable scanning for the full screen input channel- to automatically switch from one channel to another
Scan time	Set the dwell time while scanning- the amount of time (in seconds) each channel will appear at full screen- range is 0-999
Scan input 1	Enable or disable to include input 1 in the scanning sequence
Scan input 2	Enable or disable to include input 2 in the scanning sequence
Scan input 3	Enable or disable to include input 3 in the scanning sequence
Scan input 4	Enable or disable to include input 4 in the scanning sequence
Quad Screen Mode Settings	Description
Enable Border	Place a border around each input displayed
Border Color	Choose the color of the border around each input
Border Width	Choose the width of the border around each input- from 0-50 pixels
Aspect Ratio	enable to maintain the aspect ratio for each displayed image

PIP Screen Mode Settings	
Active Channel	1 ▾ Default active full screen input channel no.
Enable Full Screen	<input checked="" type="checkbox"/> Enable Active input in full screen mode with overlay
Enable Aspect Ratio	<input type="checkbox"/> Enable Aspect ratio for all outputs
PIP Mode	Triple ▾ Select pip screen mode.
PIP1 Input	2 ▾ PIP screen 1 input channel no.
PIP2 Input	3 ▾ PIP screen 2 input channel no.
PIP3 Input	4 ▾ PIP screen 3 input channel no.
PIP Horz. Position	66 Horizontal position of PIP from left 0-90%.
PIP Vert. Position	0 Vertical position of PIP from top 0-66%.
PIP Size	20 Size of PIP 10-50%.
Enable Scan	<input type="checkbox"/> Enable input channel scanning in Single mode
Scan Time	15 Scan time in seconds.
Enable Active Scan	<input type="checkbox"/> Enable active/full screen channel scanning
Enable Border	<input type="checkbox"/> Enable Border for pip
Border Color	BLUE ▾ Select Color of Border
Border width	5 Border width in 0 - 50 pixels.

Figure 28- PIP Screen Mode Settings

Pip Screen Mode Settings	Description
Active Channel	Select which active channel is in full screen mode
Enable full screen	Enable active input in full screen mode with overlay
Enable aspect ratio	Enable to maintain the aspect ratio for all displayed images
PIP Mode	Select how many PIP images will be displayed, 2, 3 or 4 (one will be at full screen)
PIP 1 Input	Select which input channel will be in PIP upper right position
PIP 2 Input	Select which input channel will be in PIP center position
PIP 3 Input	Select which input channel will be in PIP lower right position
PIP Horz. Position	Position of PIP images from the right side of the screen- range is 0-90% of screen width
PIP Vert Position	Position of uppermost PIP from the top of the screen- range is 0-60% of screen height
PIP Size	Size of the PIP image- range is 10-50%
Enable Scan	Enable input channel scanning when PIP Mode is set to "Single"
Scan Time	Set the dwell time while scanning- the amount of time (in seconds) each channel will appear in the single PIP position- range is 0-999
Enable Active Scan	Enable full screen scanning between the inputs while in PIP mode
Enable Border	Place a border around each input displayed
Border Color	Choose the color of the border around each input
Border Width	Choose the width of the border around each input- from 0-50 pixels



## Administration- Custom Settings

Using the Custom Mode Settings page (Figure 29) you can customize how you want the video from each channel to appear on the display.

**Custom Mode Settings**

To view custom mode settings, be sure to change the current mode setting to "Custom" (page 15)

10 Preset Layouts

View of display positions by channel

Alignment Tools

Enable/Disable and Label each channel

Restore saved layout

Download to save layout

Configure the size, position, appearance of each input channel

Turn ON/OFF audio for each channel (effects Custom Mode performance only)

Show audio levels for the channel on the display

Enter checkmark to show channel label on the display

Enter image size parameters for each channel

Restore to full screen at either native resolution or a combination of output and native (whichever is lower)

Channel 1

Channel 2

Channel 3

Channel 4

Mode: ☒ Move & Scale ☐ Pan & Crop

Snap To Grid: ☐ Rows: 10 Columns: 10

Output Resolution: 1920 X 1080

Width: Height: Left: Top:

Ch 1: ☒ Channel 1

Ch 2: ☒ Channel 2

Ch 3: ☒ Channel 3

Ch 4: ☒ Channel 4

Update Layout:  No file selected.

Select Layout to Update: layout 1

Download Layout:

Select Layout to Download: layout 1

Channel 1

Aspect Ratio: Free Ratio

Border Width: 0

Border Color: BLACK

Transparency: 0%

Zoom: 100%

Display VOL-L: ☐

Display VOL-R: ☐

Display UMD: ☐

Enable Audio: ☐

Default Size/Pos

Width: 755

Height: 272

Channel 2

Aspect Ratio: Free Ratio

Border Width: 0

Border Color: BLACK

Transparency: 0%

Zoom: 100%

Display VOL-L: ☐

Display VOL-R: ☐

Display UMD: ☐

Enable Audio: ☐

Default Size/Pos

Width: 817

Height: 772

Channel 3

Aspect Ratio: Free Ratio

Border Width: 0

Border Color: BLACK

Transparency: 0%

Zoom: 100%

Display VOL-L: ☐

Display VOL-R: ☐

Display UMD: ☐

Enable Audio: ☐

Default Size/Pos

Width: 1920

Height: 1080

Channel 4

Aspect Ratio: Fixed Ratio

Border Width: 0

Border Color: BLACK

Transparency: 0%

Zoom: 100%

Display VOL-L: ☐

Display VOL-R: ☐

Display UMD: ☐

Enable Audio: ☐

Default Size/Pos

Width: 1413

Height: 883

Figure 29- Custom Screen Mode Settings

## Preset Layouts and Display Preview

You can use any of the 10 preset layouts (use the slide bar to scroll to 9 and 10) or you can change the presets to a custom configuration and save those as well.

The window below the presets provides a preview of the spacing of each channel on the display.

When you click on a channel within the window, the box will turn grey to indicate it has been selected. While selected, you can click and drag any point on the border to resize the channel. Click within the channel and drag to relocate the channel on the display.

**Note:** If you click on a channel that covers another channel (bringing the selected channel to the front), you won't be able to re-select the covered channel unless you either move the selected channel or click the disable/enable block for the covered channel to bring the covered channel to the front again.

## Alignment Tools

Alignment tools enable the user to select two channels and quickly have them positioned in relationship to each other. Select one channel, press the <Ctrl> key and select another channel. Then click an alignment tool. The second channel will move in relationship to the first channel based on the tool you selected. Select Undo or Redo to reverse or repeat an action.

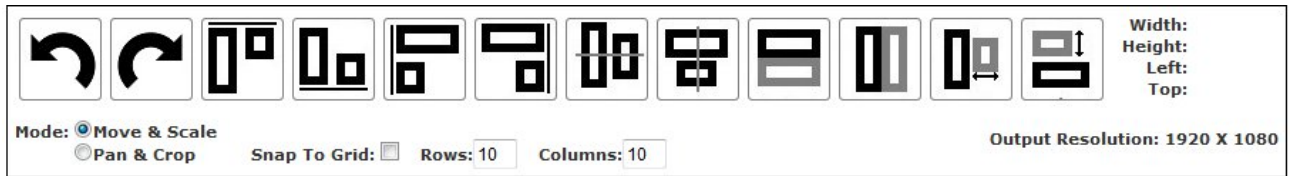
Enter a checkmark in "**Snap To Grid**" to manually drag channels to invisible grid points for easy alignment of the displayed images. The distance between grid points is adjusted by changing the numbers of "Rows" and "Columns" (default is 10).

Click the radio button "**Move & Scale**" (the default) to be able to move the position of the channel on the display. Drag the corners of the channel to change the size of the displayed image in relationship to your selected aspect ration (See Aspect Ratio under Channel Settings- page 29)

Click the radio button "**Pan & Crop**" to enable panning and cropping of the viewed image.

**Note:** For this to work, the image must first be zoomed (see Channel Settings – page 29).

When "Pan & Crop" is selected, the displayed image will not change in size, but rather your adjustments will change what portion of the viewed image is visible.



With the image zoomed, use the "Pan & Crop" feature to bring your preferred area of focus into view. When the "Pan & Crop" feature is enabled, a grid will appear in the web interface to represent the image being adjusted.

Either click and drag the grid itself to pan your view, or click on the edges of the image box (top, bottom, left or right) and drag the edge in to hide that portion of the image you don't need to see. (You will want to view the actual display as you do this to see what portion of the image you are hiding.) When panning, the edges of the grid will tell you where the image edges are (if you aren't looking at the actual display when you adjust this).

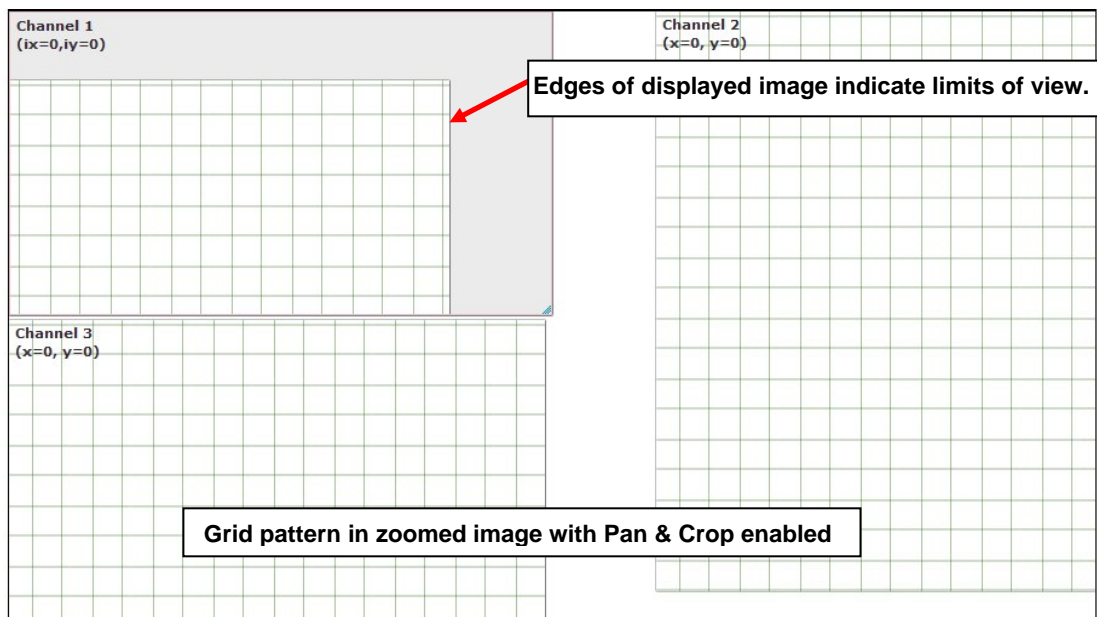


Figure 30- Pan and Crop Enabled

## Channel Settings

The Aspect Ratio can be configured to be a Fixed or Free Ratio.

When set to **Fixed Ratio**, no matter what size you drag the channel to be, the viewed image will retain the ratio of the source.

When set to **Free Ratio**, the displayed video will adjust to whatever size or shape you have dragged that channel to be.

To switch between aspect ratio settings, click on the drop-down arrow and select the desired setting.

**Note: When you switch from Free Ratio to Fixed Ratio after having resized the image, the image on that channel will automatically crop to retain the displayed size and shape while adjusting to the proper aspect ratio.**

The border width can be set from 0-50 pixels (0 = no border).

The border color is selected from an array of options by clicking on the arrow.

Control the level of transparency for an input by sliding the “Transparency” button to the right.

Use the Zoom slider to zoom in on the image to enlarge your view of the source. Zoom range is from 100% (full size) to 500%.

With the image zoomed, you can also use the “Pan and Crop” feature (see **Alignment Tools- page 28**) to bring your preferred area of focus into view.

Place a checkmark in “VOL-L” and/or “VOL-R” to display audio levels to the left and right of the video on the display for that channel. (See Figure 26 on page 24).

Place a checkmark in “UMD” (**U**nder **M**onitor **D**isplay) to show the channel name beneath the video on the display.

**Note: The audio level and UMD will only be viewable on the display when the SPLITMUX is in Custom Mode.**

Place a checkmark in “Enable Audio” to hear the audio from that channel. Remove the checkmark to disable audio, but this will only effect audio operation while in Custom Mode.

If your adjustments result in distortions in the channel and you want to start from scratch, click on “**Default Size/Pos**” button. The channel resolution will either change to a full screen display at the native resolution for that channel, or to a combination of the native resolution and the set output resolution of the SPLITMUX. If the output resolution is set smaller than the channel (source) resolution, then the resulting display image will be limited by the size and aspect ratio of the output setting.

For a specific display dimension for the selected channel, enter the desired values under “Width” and “Height”.

## Enable/Disable/Customize Channels

You can enable or disable each channel being displayed, and provide labels for the channels. These labels are displayed in this interface as well as on the display device when “UMD” (under monitor display) is selected for the channel.

**Channel 1**

Aspect Ratio: Free Ratio (Free Ratio selected)

Border Width: 0

Border Color: BLACK

Transparency: 0%

Zoom: 100%

Display VOL-L: ☐

Display VOL-R: ☐

Display UMD: ☐

Enable Audio: ☐

Default Size/Pos

Width: 755

Height: 272

Ch 1 : ☐ Channel 1

Ch 2 : ☒ Channel 2

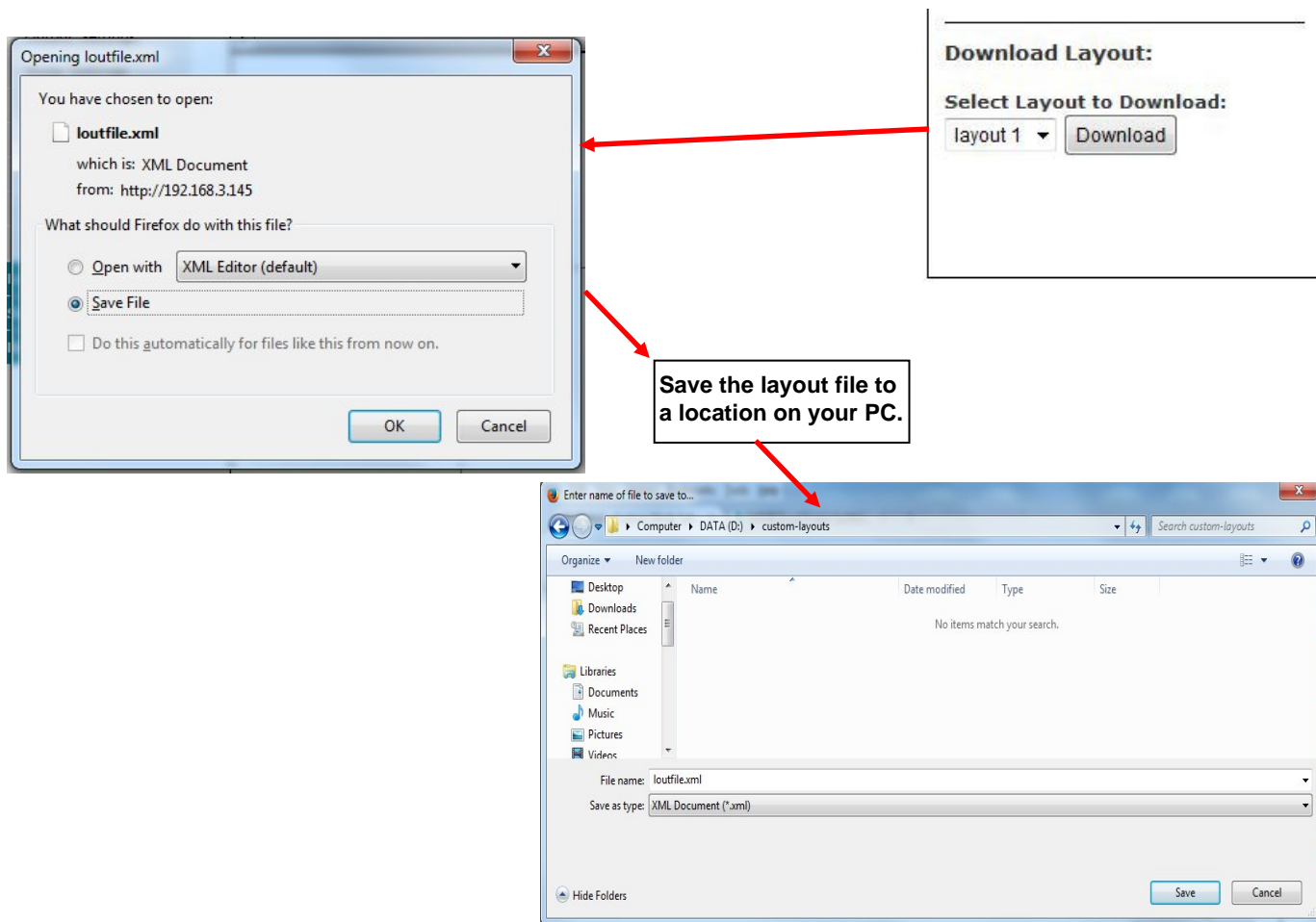
Ch 3 : ☒ Channel 3

Ch 4 : ☒ Channel 4

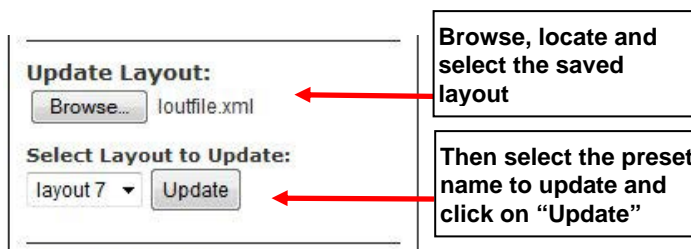
Label

## Save/Restore Layouts

Any customized layout can be saved as a preset. Once you have the desired layout settings, click on “Download” and save the layout file to a location on your PC.



To replace an existing preset with your custom preset, click on “Browse” under “Update Layout” and select the saved preset file on your PC. Then select which preset layout to update with your custom layout and click on “Update”.



**Note:** If you don't want to overwrite an existing preset, save that layout to a file on your PC before updating the preset layout with your custom one. This way you can easily restore the preset at any time.

When resetting the SPLITMUX to default settings, all factory defined presets will be restored. Be sure any customized layouts are saved to your PC before resetting to defaults.

## Cascade Settings

In order to expand the number of video inputs that can be monitored by one display, SPLITMUXs can be connected in a cascaded configuration.

To cascade SPLITMUXs, simply connect the output port of any downstream SPLITMUXs to the input port of an upstream SPLITMUX. Any input sources will be viewable from the monitor connected at the most upstream SPLITMUX. Using Cascade Settings under Administration, configure the SPLITMUX for the connection method that will be employed.

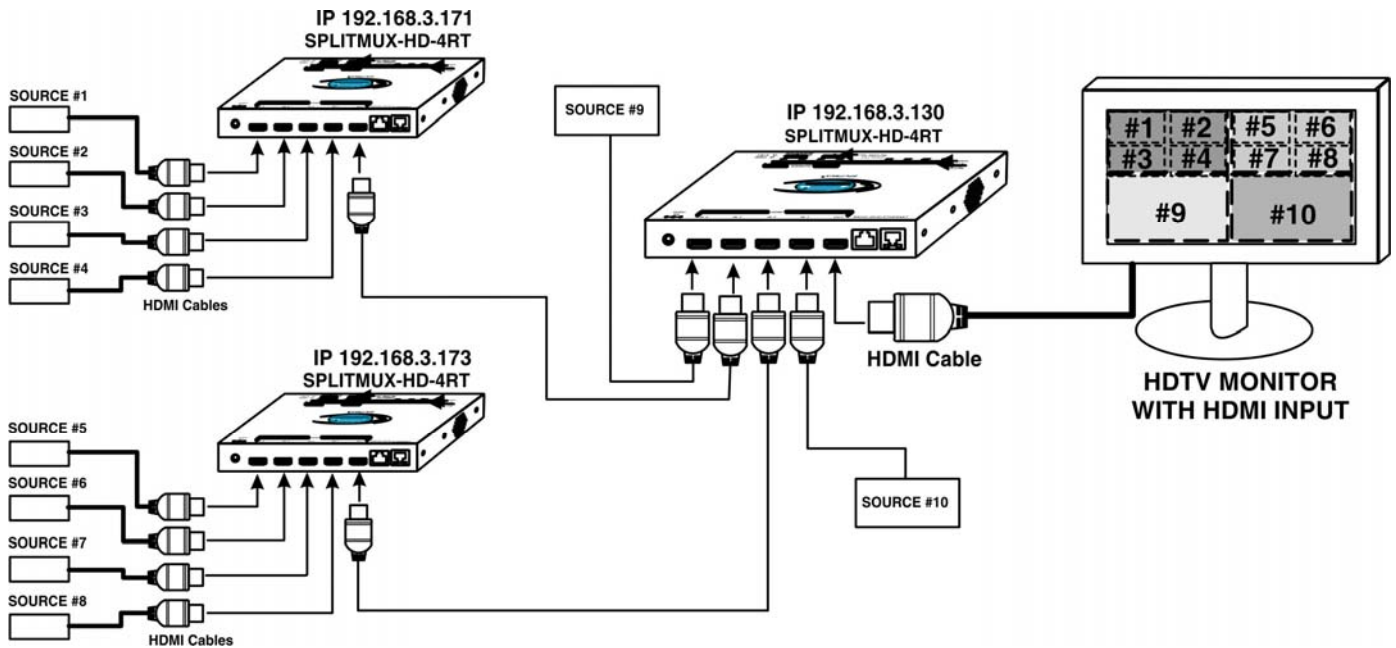


Figure 31- Cascading SPLITMUXs

## Cascade Settings

Cascade Configuration	
Output type	Direct
Output connection type	
Output IP Address	
Output master IP address for cascade	
Input 1 type	Direct
Input 1 connection type	
Input 1 IP Address	
Input 1 IP address for cascade	
Input 2 type	Cascade Slave
Input 2 connection type	
Input 2 IP Address	192.168.3.171
Input 2 IP address for cascade	
Input 3 type	Cascade Slave
Input 3 connection type	
Input 3 IP Address	192.168.3.173
Input 3 IP address for cascade	
Input 4 type	Direct
Input 4 connection type	
Input 4 IP Address	
Input 4 IP address for cascade	
<input type="button" value="Save"/>	

Figure 32- Cascade Settings



Cascade Configuration	Description
Output type	<b>Direct-</b> port will be directly connected to a display <b>Cascade Slave-</b> port will be connected to the Input port of an upstream SPLITMUX
Output IP Address	When the Output is connected to another SPLITMUX, enter the IP address of that SPLITMUX
Input X (1-4) type	<b>Direct-</b> port will be directly connected to a source <b>Cascade Slave-</b> port will be connected to the Output port of a downstream SPLITMUX
Input X IP Address	When the Input is connected to another SPLITMUX, enter the IP address of that SPLITMUX

Be sure to click on “Save” after changing these settings.

#### Notes:

Each SPLITMUX must be properly configured in the cascade settings in order to view the inputs at the master level.

The Custom Mode layout will display the custom mode layout outline of each slave connected to it.

The Current Mode setting of the slave will determine what video is viewed and audio is heard at the master level, regardless of what the custom mode layout is set at.

The configuration menu for each slave is accessible from the web interface of the master SPLITMUX with a proper cascade configuration.

To adjust the custom layout settings for a slave, you must be at the IP address of that slave.

The dotted lines in the custom layout are indication of connection to a slave on that channel of the SPLITMUX. To access that slave, double-click on the channel image. Allow a few seconds for the screen to update. You will see that the IP address in the URL bar has updated.

In order to control the configuration of any slave unit from the web interface, that unit must be connected to the LAN through the Ethernet port. If web interface control is not required for a slave unit, connection to the Ethernet is not required in order to use it in a cascaded configuration.

With a proper cascade configuration at each level, the IP hierarchy will be displayed in tabs on the Custom Mode Settings page.

**For an example of cascading, see page 71.**



## Administration-User Config

Selection of this menu will display a list of all configure users and their status, including the name, if they are enabled to access the SPLITMUX and if they have basic potentially limited user privileges or full administrative privileges.

Click on “Add new user” to configure up 15 users beyond the “root” user for a total of 16 users.

### Users

Users				
Num.	Username	Enabled	Admin	Action
1	<a href="#">root</a>	yes	yes	<a href="#">Edit</a>
2	<a href="#">user1</a>	yes	no	<a href="#">Edit</a> <a href="#">Delete</a>

[Add New User](#)

### Configure User

Account Settings

Username

user1

The username for this user

Admin

☐

Grant this user administrative privileges

Enabled

☐

Users can only access the system if their account is enabled

Password

••••••••

The user's password to login to the system (for local authentication)

Confirm

••••••••

Confirm the entered password

Title

The user's title within the company

Department

The user's department within the company

Company

The name of the user's company

Save

**FYI: Only user “root” can change the password for user “root”. An administrative user can edit any other user’s password, except for user “root”.**

Figure 33- User Configuration

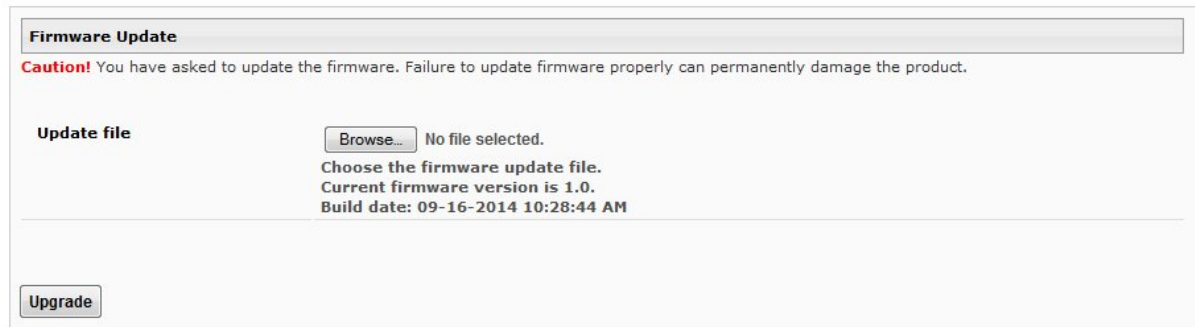
Account Settings	
Username	name the user will use to login
Admin	grant this user administrative privileges or not
Enabled	enable or disable this users access to the SPLITMUX  <b>Note: a user that is not enabled will not be able to log in to the SPLITMUX</b>
Password	enter a password for this user to login with
Confirm	re-enter the password this user will login with
Title	Title of this user in the company
Department	Department of this user
Company	Name of this user’s company

To edit a user’s settings, double-click on the user name within the list. The “root” username and privileges cannot be changed, but the root password can be edited. If the root password is changed and forgotten, contact NTI to provide instruction to reset the password back to “nti”.

## Administration- Firmware

The Update Firmware page is used to change the firmware of the SPLITMUX. Occasionally new features or changes to existing features will be introduced and new firmware with these changes will be made available on the NTI website ([www.networktechinc.com/download/d-hdmi-multiviewer.html](http://www.networktechinc.com/download/d-hdmi-multiviewer.html)). To view the Update Firmware page, select **Firmware** in the **Administration** section of the main menu. Once a user has downloaded the required file for firmware upgrade, this page will be used to upload it to the SPLITMUX.

### Update Firmware



**Firmware Update**

**Caution!** You have asked to update the firmware. Failure to update firmware properly can permanently damage the product.

**Update file**  No file selected.

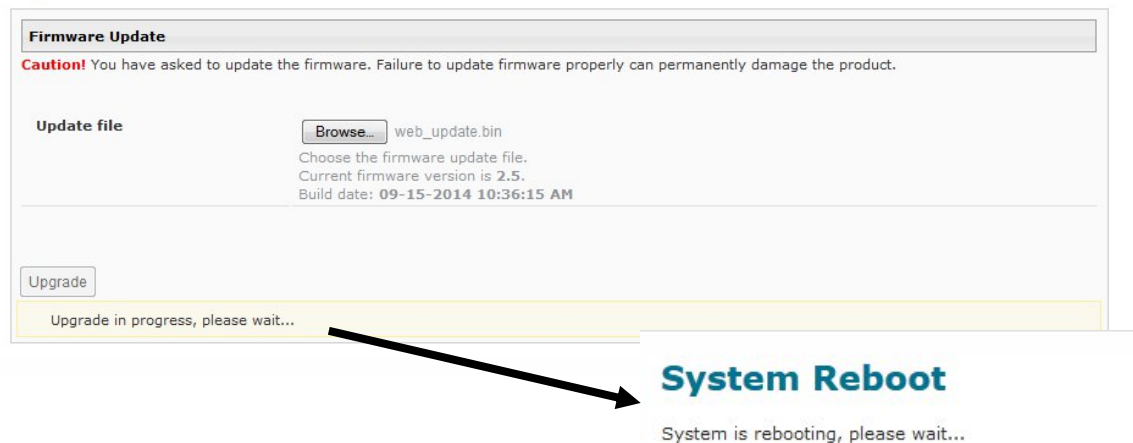
Choose the firmware update file.  
Current firmware version is 1.0.  
Build date: 09-16-2014 10:28:44 AM

Figure 34- Firmware Update

1. Download the most current firmware file from [www.networktechinc.com/download/d-hdmi-multiviewer.html](http://www.networktechinc.com/download/d-hdmi-multiviewer.html) to a location on your PC.
2. Click on the "Browse" button and locate and select the firmware file for the SPLITMUX (*splitmux-hd-4rt-vx-x.bin*, for example).
3. Click on the "Upgrade" button to perform the firmware update. The firmware update process will take approximately 5 minutes while the SPLITMUX installs the firmware.

Once the update file has been installed, the unit will automatically reboot. Wait for the SPLITMUX to finish rebooting (5 minutes). Then click on any menu item and the login screen will appear. Login as normal and resume operation.

### Update Firmware



**Firmware Update**

**Caution!** You have asked to update the firmware. Failure to update firmware properly can permanently damage the product.

**Update file**  web\_update.bin

Choose the firmware update file.  
Current firmware version is 2.5.  
Build date: 09-15-2014 10:36:15 AM

Upgrade in progress, please wait...

**System Reboot**

System is rebooting, please wait...

**Note:** In the event the SPLITMUX firmware should be corrupted, such that connection through the web interface is no longer possible, contact NTI for instruction and recovery files to access the SPLITMUX and restore the firmware using a TFTP server and Terminal connection (page 10).

## Administration- System Information

The System Information page provides firmware version, serial number (version 1.1 and later), MAC address, network settings and input connection status for the SPLITMUX. This information is particularly helpful when the IP mode is set to DHCP (the default setting) because it displays the DHCP server-assigned settings, regardless of the network setting applied on the Network Configuration page (page 21) which only apply when the IP mode is set to "Static".

### System Information

System Information	
<b>Product:</b>	Splitmux : Quad Screen Multiviewer
<b>Revision:</b>	1.1
<b>Build Date:</b>	12-11-2014 10:09:11 AM
<b>MAC Address:</b>	00:0C:82:14:00:05
<b>Serial Number:</b>	67890
<b>IP Mode:</b>	DHCP
<b>IP Address:</b>	192.168.3.179
<b>Subnet Mask:</b>	255.255.255.0
<b>Default Gateway:</b>	192.168.3.3
<b>Primary DNS:</b>	166.102.165.11
<b>Secondary DNS:</b>	8.8.8.8
<b>Input1 Status:</b>	No Video
<b>Input2 Status:</b>	No Video
<b>Input3 Status:</b>	No Video
<b>Input4 Status:</b>	No Video

Figure 35- System Information page

**Note:** The System Information page always shows the assigned IP address whether the IP Mode is set to "Static" or "DHCP". (See page 21) This information is also easily accessed from the OSD screen using the front panel buttons.

## Logout

To logout of the SPLITMUX, click on the Logout link in the left menu. This will return you to the login screen.

Mode
Administration
Logout
Logout
Support
Reboot

## Support

The Support section of the menu includes two links, Manual and Downloads.

The Manual link will open the pdf manual for the SPLITMUX on the NTI website. You must have Adobe Reader installed on your PC to open this.

The Downloads link will take you to the Firmware Downloads page for the SPLITMUX on the NTI website. All versions of firmware for the SPLITMUX will be found there, available for immediate download to your PC.

Mode
Administration
Logout
Support
Manual
Downloads
Reboot

## Reboot

To remotely cause the SPLITMUX to reboot and refresh, click on “Reboot” under “Reboot” in the side menu. The SPLITMUX will immediately log any users out and reboot the SPLITMUX. Another click on anything in the side menu will return you to the login screen.

Mode
Administration
Logout
Support
Reboot
Reboot

### System Reboot

System is rebooting, please wait...

## COMMAND LINE INTERFACE

The SPLITMUX can be controlled using a command line interface from either a terminal connection to the "RS232" serial port (page 10) or through an Ethernet connection (page 10).

## RS232 Control

The RS232 Interface is designed to meet the RS232C standard and can be controlled from any CPU or other controller with an RS232 communications port. The pin-out for the RJ45 connector on the unit is as follows:

### RS232 (RJ45) CONNECTOR

PIN	SIGNAL	FUNCTION
1	-	No connection
2	-	No connection
3	RX+	Receive data (TXD at host)
4	GND	Ground
5	-	No connection
6	TX+	Transmit data (RXD at host)
7	-	No connection
8	-	No connection

A 5 foot patch cable and adapter, RJ45-to-DB9, have been provided for connection to most CPUs (see page 10). To daisy chain multiple units, connect a Matrix-Y-1 cable (sold separately) between the CPU and the first switch, and between each switch (as shown in Figure 36).

### Baud Rate

The baud rate can be changed using the OSD menu (page 59), using Telnet commands (page 39) from the RS232 commands (page 38), from the Text Menu (page 44), or through the WEB Interface (page 19). The baud rate can be set to 115200, 57600, 38400, 19200, 9600, 4800, 2400, or 1200. A data protocol of 8 data bits, no parity, and 1 stop bit is used for communications. The default baud rate setting is 9600. The terminal should be in VT100 terminal mode.

### Unit Address and Loop Back

To allow multiple units to be controlled from a single host port, the RS232 control interface is designed to allow "daisy chaining" up to 15 units using an NTI Matrix-Y-1 cable. Connect the Matrix-Y-1 cable between the RJ45-to-DB9 serial adapter (provided with the RS232 option) and the CPU as shown in Figure 36. By setting the appropriate unit address (page 19), each unit can be given a unique address (1-15). Then the unit will only respond to commands on the bus if its address is embedded in the command.

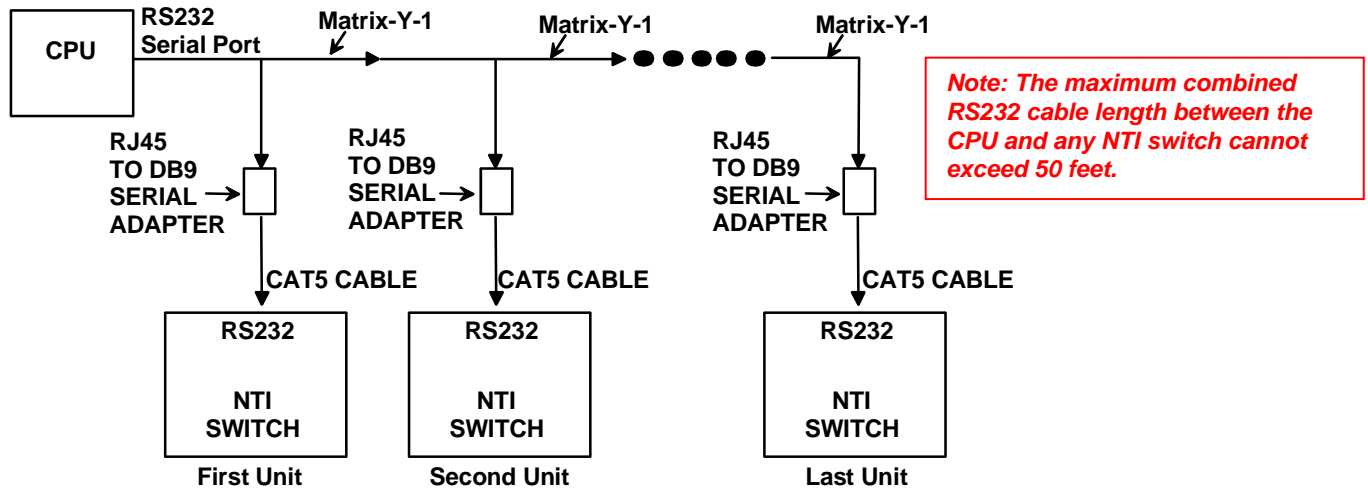


Figure 36- RS232 connection with Matrix-Y-1 cable

### Wiring Schematic of Matrix-Y-1 cable

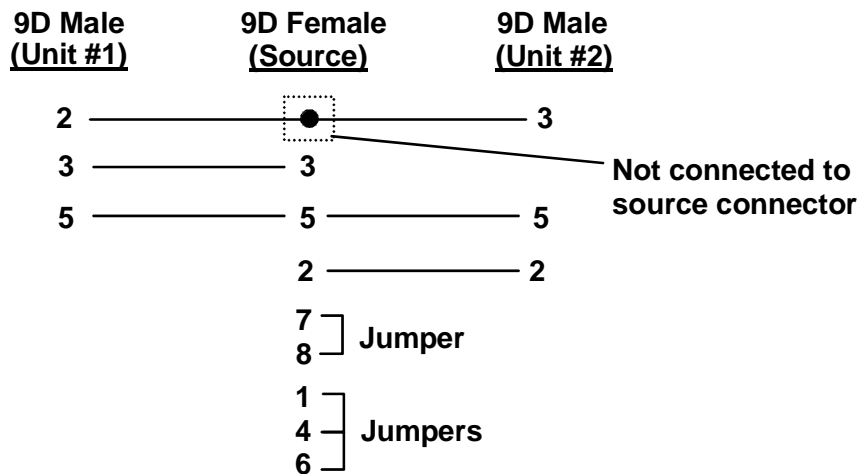


Figure 37- Pinout of Matrix-Y-1 cable

### RS232 Command Protocol

CPU controller commands supported by the unit are defined below. All commands must be terminated with a <CR> (carriage return). When a command is sent, the entire string is echoed back along with a response from the addressed unit as shown in the Command Definitions table (below). All characters in the command string are case sensitive (see Command Definitions table), and all numbers below 10 must have a leading 0 (ex: 1 = 01).

#### Legend:

(All numbers must be two digits)

SA : Serial Address (01-15)  
BR : Baud Rate Code  
IP : Input Port (01-04)

OP : Output Port  
<CR> : Carriage Return (Hex 0xD)  
mode : 01 = FULL, 02 = QUAD, 03 = PIP, 04 = CUSTOM  
nn : Layout number to be loaded (01-10)



## Command Definitions

Command String	Good Response	Description
CS SA,IP,01	*<CR>	Connect input X to the output port
CM SA,mode,01	*<CR>	Change the mode of the switch
CF SA	Login Prompt	Open Text Menu
CB 00,BR	None	Change baud rate of serial line, BR=11(5200),57(600),38(400),19(200)96(00),48(00),24(00),12(00) Factory default is 9600
LA SA,nn	*<CR>	Load saved custom layout (01-10)(page 27)
RU SA	*<CR>IP,OP<CR>	Read Unit Size
RS SA	*<CR>	Reset unit

If the first field is not a known command (as listed above) or SW field is different from the serial address programmed in the switch memory, the command will be ignored. If the SW field corresponds to the unit address, but the syntax is wrong after this field, the switch will answer with a bad response ?<CR>.

## Examples:

(From the screen in the Terminal program (HyperTerminal, Putty, etc)

Type, then press <Enter>	Action
RU 01	This will return the unit size. RU must be in upper case. There is a space (press the <Spacebar>) between RU and 01. 01 is the default serial address of the unit.
CS 01,02,01	This will connect input 2 to output 1. The first 01 is unit serial address; 02 is input 2; the last 01 means output 1. (There is only 1 output, so this value will always be 01). There is a space between letters and numbers, but a comma between just number values.
CM 01,03,01	This will change output mode to PIP. The first 01 is the serial address. Change as needed for the SPLITMUX you are controlling. 03 is the mode setting desired (PIP). The second 01 means output 1.
CF 01	This will bring up the Text Menu for the SPLITMUX with serial address 01. Text menu functions begin on page 41.

## Telnet Control

To control the SPLITMUX using telnet from the command line, the SPLITMUX must first be connected to the Ethernet.

**Note: Telnet must be enabled through the web interface (page 21) for a connection via Telnet to be possible.**

To open a telnet session to the SPLITMUX, Issue the following command from the command line:

```
telnet <SPLITMUX IP address> 2000
```

<SPLITMUX IP address> is IP address of the SPLITMUX (default is **192.168.1.30**).

**Note: When making a Telnet connection through any terminal software, be sure to configure to connect through port 2000.**

The user will be prompted for the root password to connect to the SPLITMUX.

The factory default password is **"nti"**. (all lowercase letters).

With a proper password sent the SPLITMUX will respond with:

**Password Successful**  
**Connection Established**

The commands below are now available.

Command String	Good Response	Description
CS, <i>IP</i> ,01	*<CR>	Connect input X to the output port
CM, <i>mode</i> ,01	*<CR>	Change the mode of the switch
CF	Login Prompt	Open Text Menu
CB 00, <i>BR</i>	None	Change baud rate of serial line, BR=11(5200),57(600),38(400),19(200)96(00),48(00),24(00),12(00) Factory default is 9600
LA nn	*<CR>	Load saved custom layout (01-10)(page 27)
RU	*<CR> <i>IP</i> , <i>OP</i> <CR>	Read Unit Size
RS	*<CR>	Reset unit

## USING THE TEXT MENU

The text menu can be reached either by using a serial command through the RS232 port or a Telnet command through an Ethernet connection. Either way, a text menu with full feature control can be reached by any administrative user.

### Text Menu Navigation

- To move up and down the numbered menu items or toggle through field options, use the arrow keys.
- To jump from menu item to another quickly, press the numbered key above the QWERTY keys (**the numberpad number keys are not used**).
- To move from menu list to action key (such as “Save” in Figure 40), press <Tab>.
- To exit an action or menu, press <Esc>.
- To select a highlighted item or move to another field in a configuration page, press <Enter>.
- Be sure to Tab to “Save” and press <Enter> when configuration changes are made.
- To return from “Save” back to a field on the configuration page, press <Tab>.

**From a terminal connection** to the “RS232” port, enter the command “CF SA” (where SA is the serial address of the SPLITMUX) and press <Enter>.

**From an Ethernet connection through the LAN**, enter the Telnet command “CF” (provided you already have a Telnet connection as described on page 39) and press <Enter>.

You will be presented with a login screen.

1. At “Username” type <root> (all lowercase letters) and press <Enter>.
2. At “Password” type <nti> (all lowercase letters) and press <Enter>.

If you are an administrative user, alternatively enter a valid username and password to also access this menu.

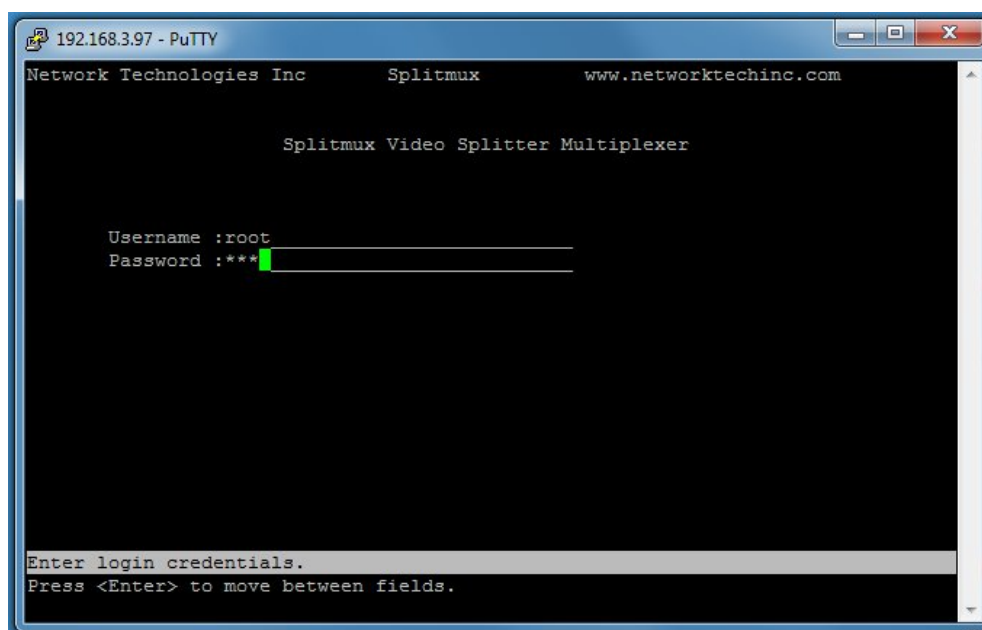


Figure 38- Text Menu- Login screen

**Note:** User names and passwords are case sensitive. It is important to know what characters must be capitalized and what characters must not.

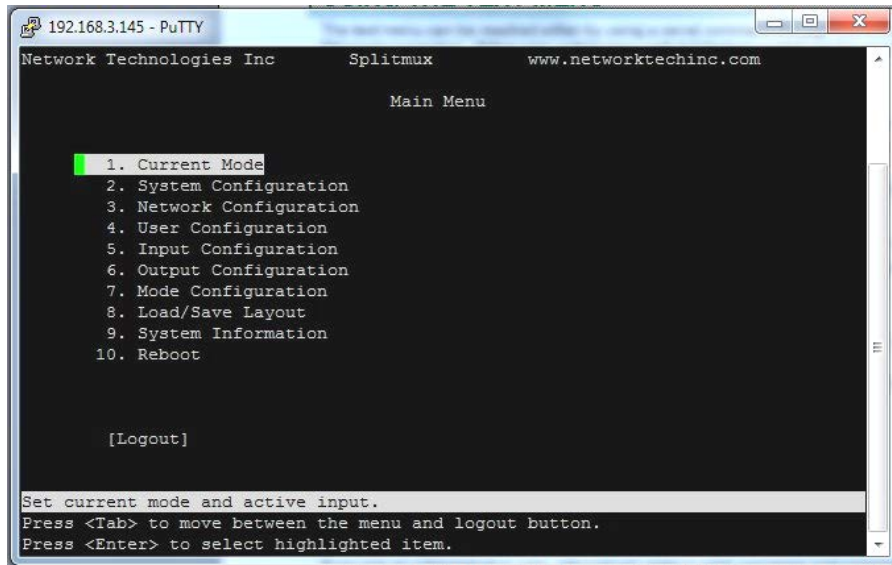


Figure 39- Text Menu-Main Menu

The Main Menu is broken into 10 categories:

Function	Description
Current Mode	Sets the current viewing mode of the SPLITMUX
System Configuration	Configure system settings
Network Configuration	Configure network settings
User Configuration	Configure user access settings
Input Configuration	Configure which inputs will be viewed
Output Configuration	Configure how the images will appear on the display
Mode Configuration	Configure how each mode will behave
Load/Save Layout	Choose to save custom layout (up to 10 different layouts) or load one of saved custom layouts.
System Information	Displays information about the configuration of the SPLITMUX
Reboot	Enables the user to reboot the SPLITMUX

## Current Mode

In the Current Mode screen (Main Menu--> 1), set the active mode of the SPLITMUX. This is the mode the SPLITMUX will be in if the unit is power-cycled. The selected Current Active Input will be the primary input (i.e. when in PIP mode, this will be the largest image on the screen at power ON).

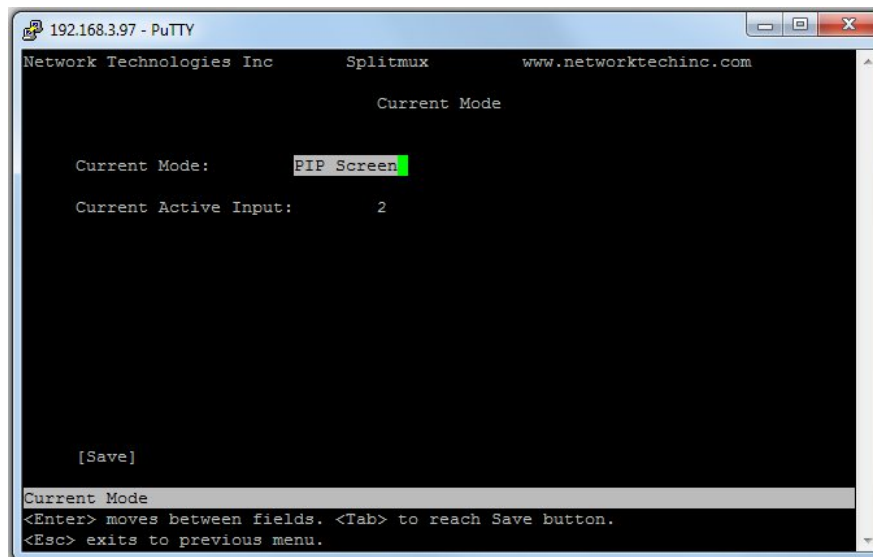


Figure 40- Text Menu-Current Mode Selection

## System Configuration

In the System Configuration screen (Main Menu—>2) provides 3 categories of settings to configure, and provides an option to restore the SPLITMUX configuration to default settings.

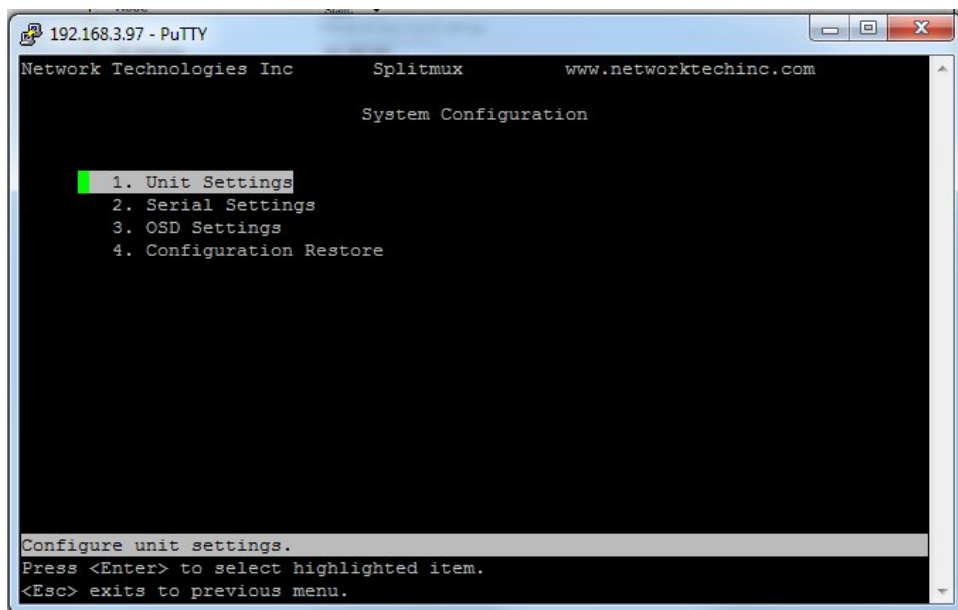


Figure 41- Text Menu- System Configuration

The Unit Settings page provides a place to enter the name as you want it to appear in the web interface.

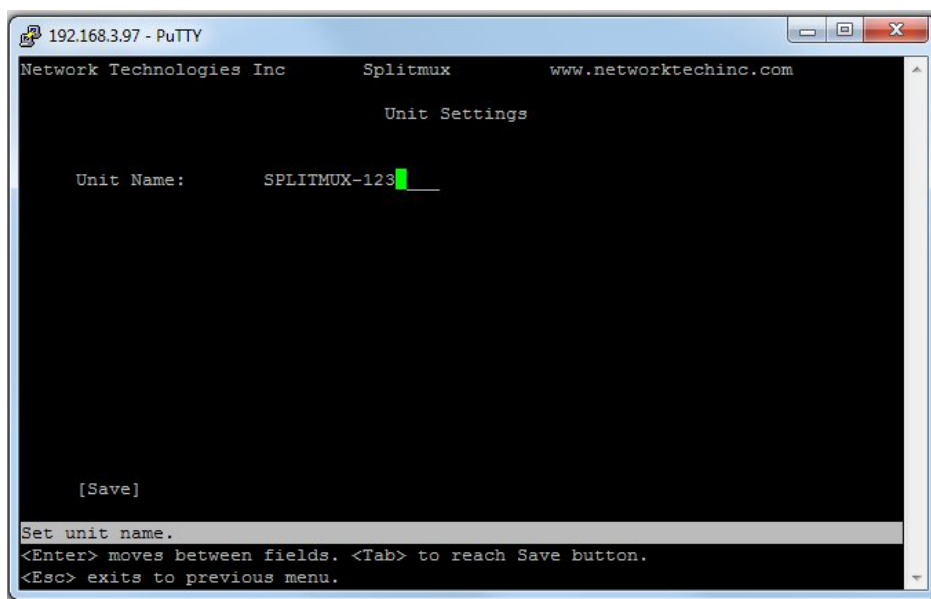


Figure 42- Text Menu- Unit Settings

Serial Settings page provides configuration of the baud rate (select a value between 1200 and 115200 bps) and the assigned serial address (1-5).

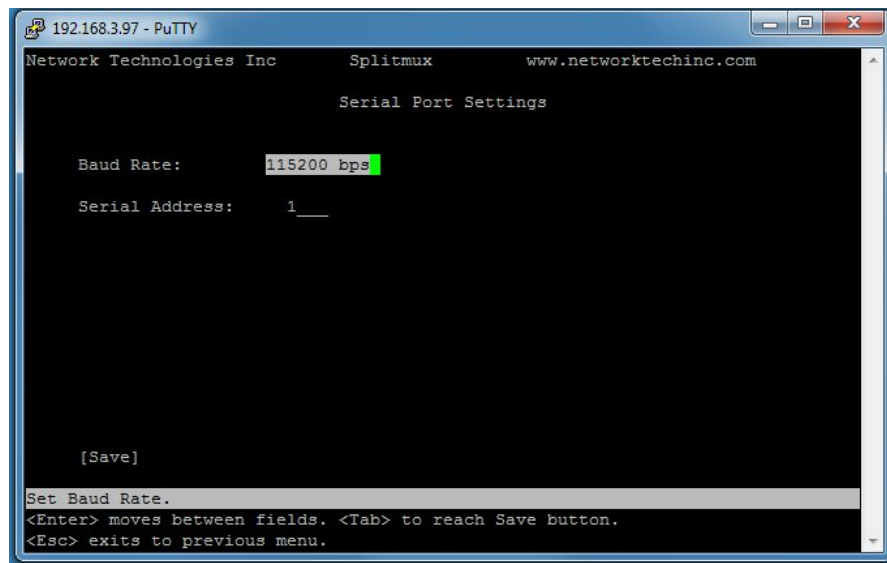


Figure 43- Text Menu- Serial Port Settings

The OSD Screen Settings page provides values for the placement of the OSD menu on your screen. Values of the Horizontal and Vertical Position offsets are in percentage of the screen and range from 0 to 70%.



Figure 44- Text Menu- OSD Screen Settings



If item 4 is selected from the System Configuration menu, you will be prompted for a “Yes” or “No” selection as to whether you are sure you want to reset all settings in the SPLITMUX to default values, or not. Be careful here, but the default answer is “No” for your protection.

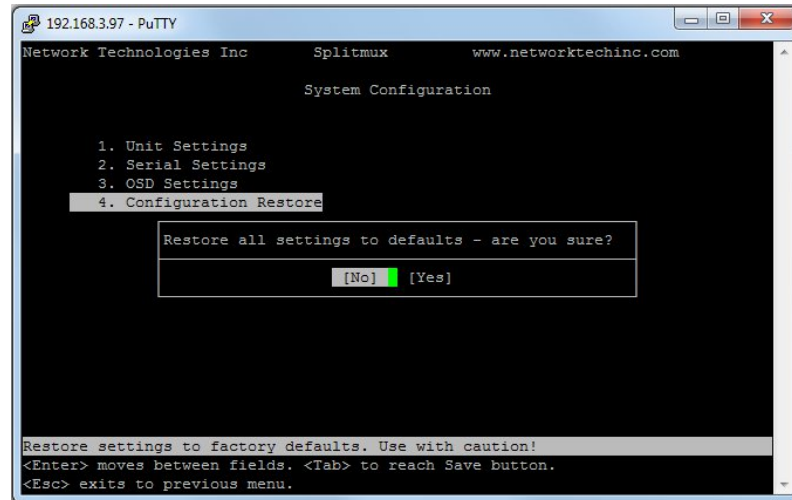


Figure 45- Text Menu- Restore Default Settings

## Network Configuration

The Network Configuration screen (Main Menu—>3) is where all network settings are entered. These settings determine how you will remotely access the SPLITMUX. Choose between your basic network (IP) settings and several server settings.

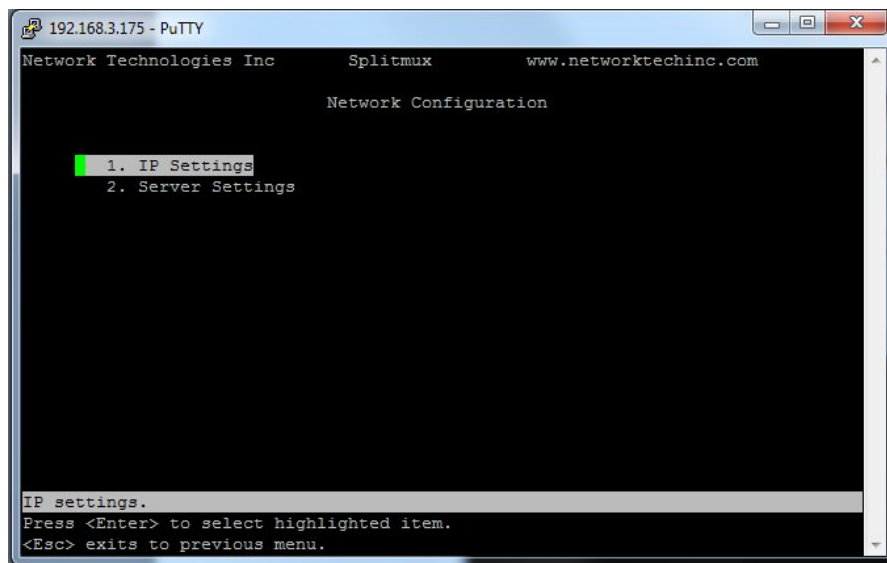


Figure 46- Text Menu- Network Configuration

The main network settings required to connect the SPLITMUX to your network are found under IP Settings.

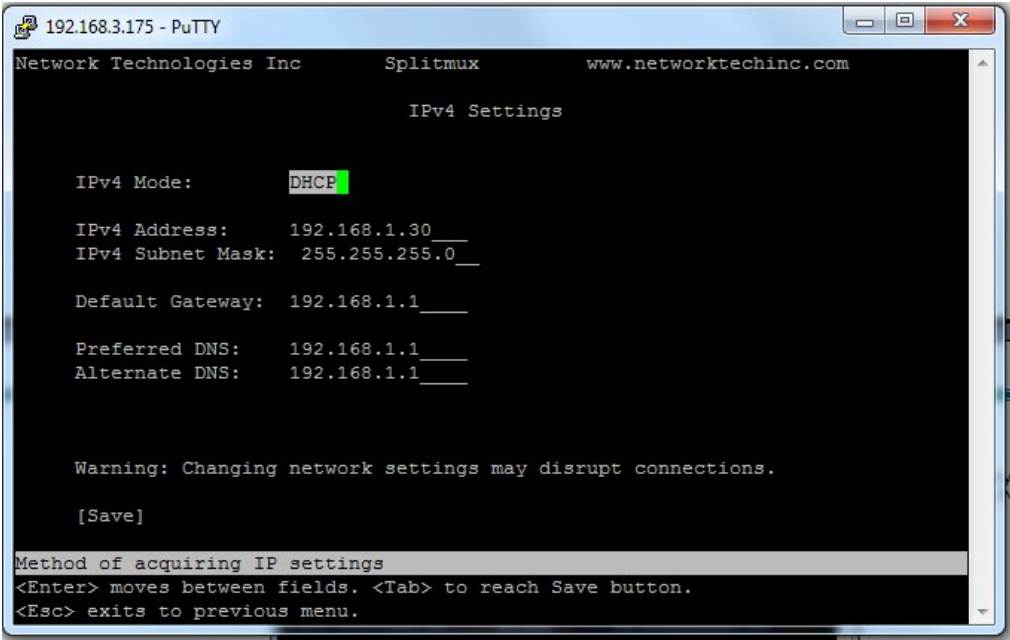


Figure 47-Text Menu- IPv4 Network Settings

(Default settings are shown in this image)

IP Settings	
Mode	Select the method for acquiring IP Settings- Static (manual), DHCP (automatic) or Disable
IP Address	Enter valid IPv4 address (for Static Mode) <b>(default is 192.168.1.30)</b>
Subnet Mask	Enter valid subnet mask (for Static Mode)
Default Gateway	Enter valid default gateway (for Static Mode)
Primary DNS Address	Enter preferred name server (for Static Mode)
Alternate DNS Address	Enter alternate name server (for Static Mode)

**Note:** If you select “DHCP” for the mode, make sure a DHCP server is running on the network the SPLITMUX is connected to.

If, upon bootup, the SPLITMUX does not find a DHCP server, the SPLITMUX can be accessed using its default IP address and network settings (above).

**Note:** The IP address shown here is only used when the IPv4 mode is set to “STATIC”. To view the IP address when the mode is set to “DHCP”, go to the “System Information” page (page 56).

Important server settings that determine your ability to connect the SPLITMUX and stay connected are found under Server Settings.

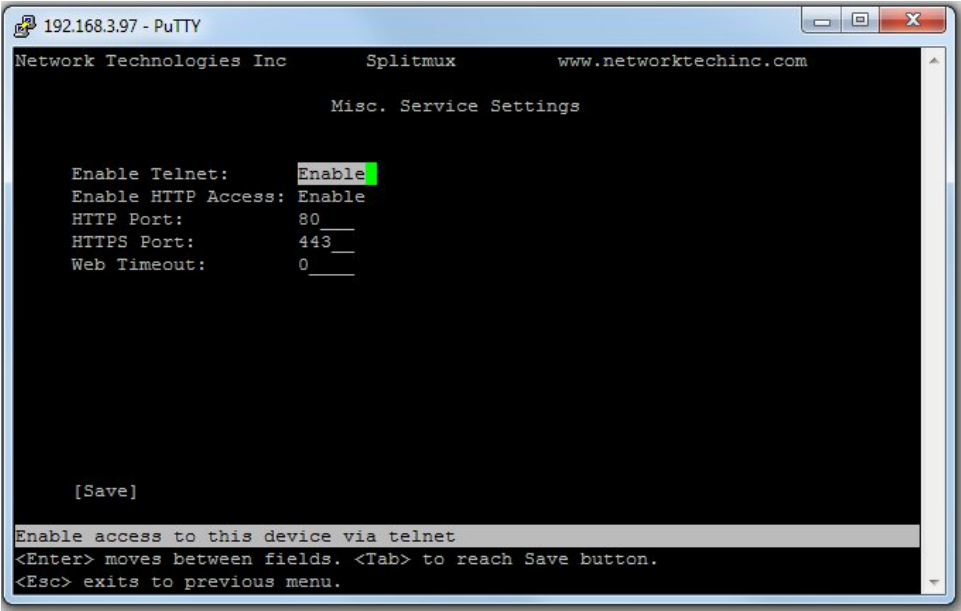


Figure 48- Text Menu-Server Settings

Server Settings	
Enable Telnet	Change to “Enable” to permit access to the SPLITMUX via Telnet <b>The default is disabled.</b>
Allow HTTP access	Change to “Enable” to allow access to the SPLITMUX via standard (non-secure) HTTP requests <b>The default is disabled.</b>
HTTP Port	Port to be used for standard HTTP requests (default is 80)
HTTPS Port	Port to be used for HTTPS requests (default is 443)
Web Timeout	Number of minutes after which idle web users will be logged-out (maximum is 32000, enter 0 to disable this feature)

User Configuration

The configured users are listed on the Configure User screen (Main Menu—>4). Up to 15 users can be configured to access the SPLITMUX (16 total including “root”). Select a user and press Enter to edit the user settings, Tab to “Add User” to create a new one, or Tab to Delete.

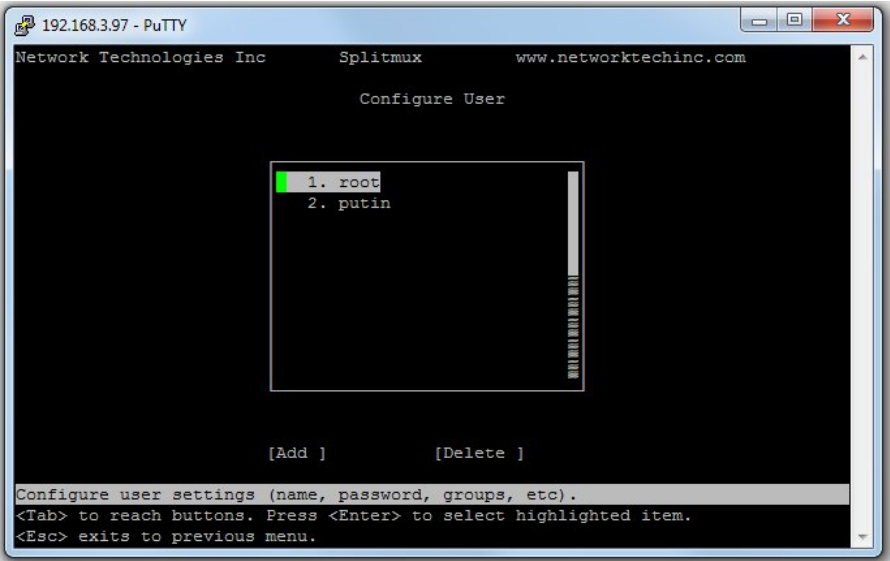


Figure 49- Text Menu- Users List

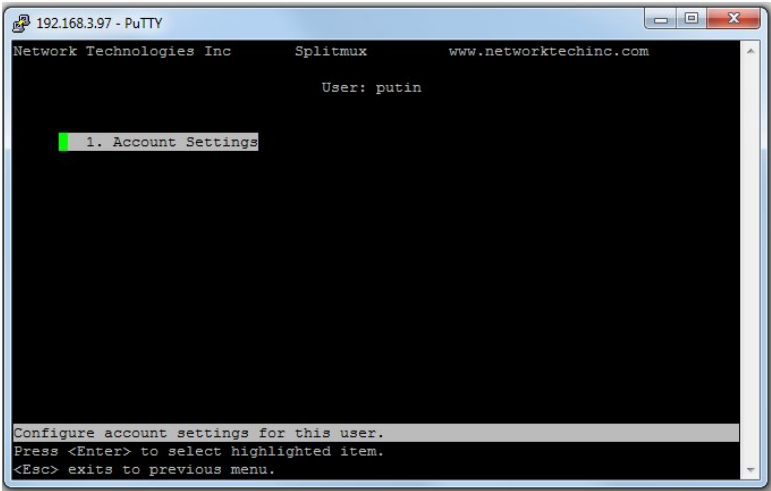


Figure 50- Text Menu- Account Settings

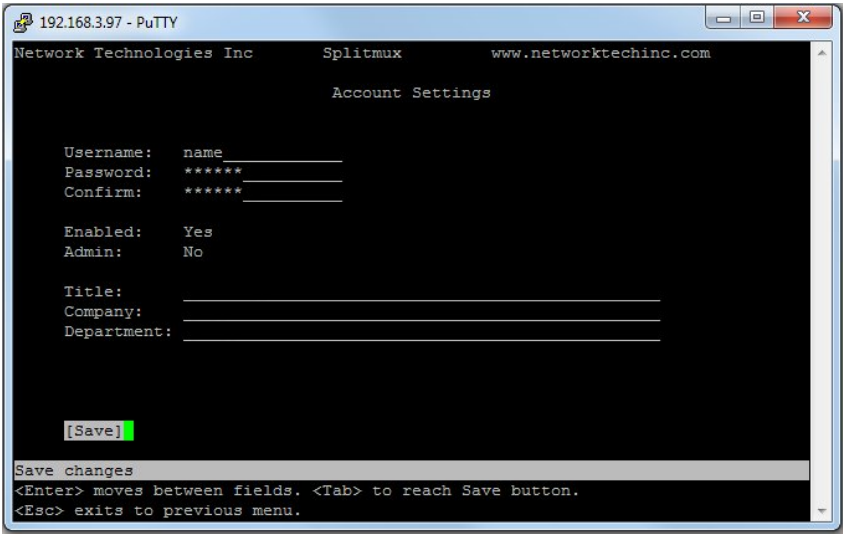


Figure 51- Text Menu- User Account Settings

Account Settings	
Username	enter the name the user will use to login
Password	enter a password for this user to login with
Confirm	re-enter the password this user will login with
Enabled	Yes or No to enable this user to access the SPLITMUX
Admin	grant this user administrative privileges - or not
Title	Title of this user in the company
Company	Name of this user's company
Department	Department of this user

### Input Configuration

Configure what inputs will be viewed on the display and what name they should display from the Input Configuration screen (Main Menu—>5). Select which input to configure and choose the settings to be applied.

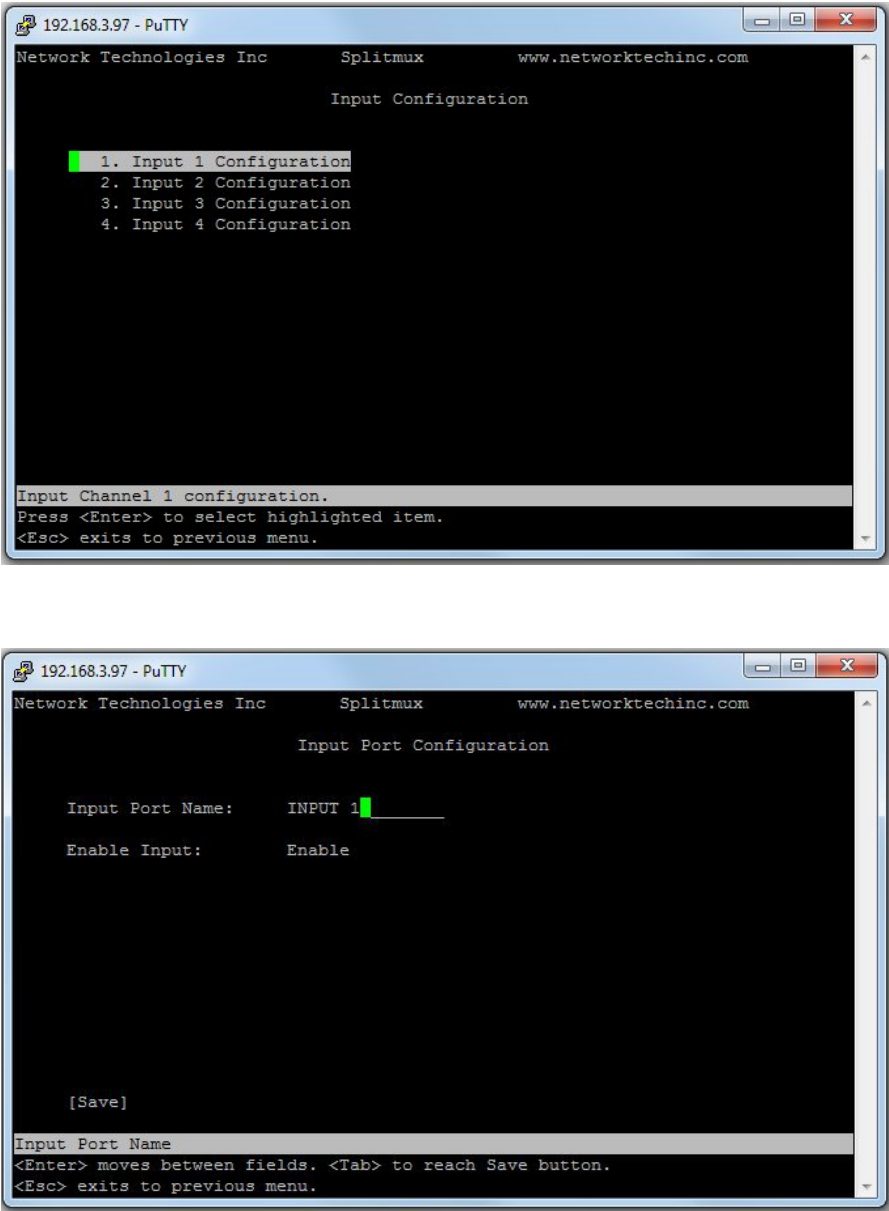


Figure 52- Text Menu- Input Configuration

Input Settings	
Input Channel x Port Name	Enter a port name to associate with the video source on Input 1
Enable	Choose to Enable or Disable the video input for this channel

Each Input channel can be configured with these settings.

### Output Configuration

The Output Configuration determines how the inputs will be viewed on the display (Main Menu—>6). From this menu you can also select the Audio Output Configuration which will provide settings for how the audio from the inputs is managed.

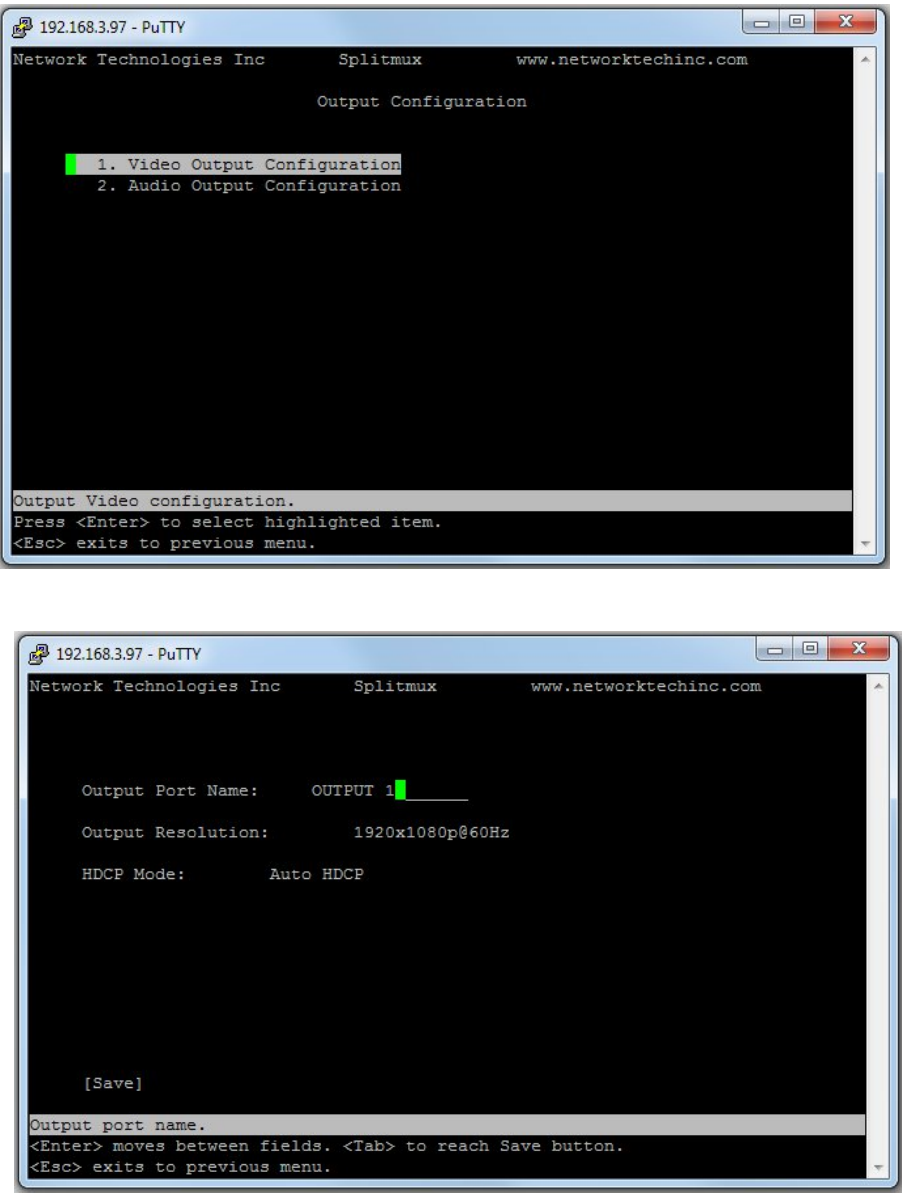


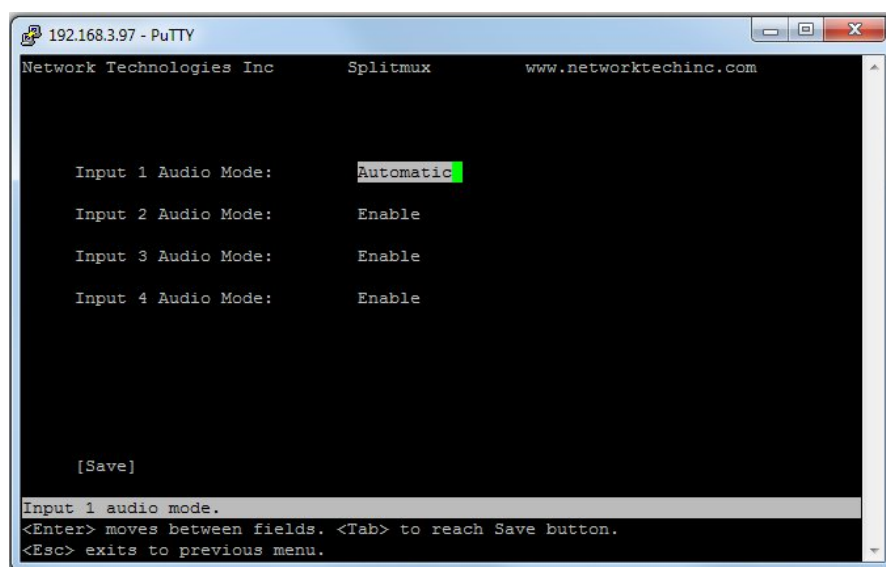
Figure 53- Text Menu- Output Configuration

Video Output Configuration	
Output Port Name	Enter a port name to associate with the display
Output resolution	Select the output resolution to send to the display (see table on next page for resolutions to choose from) or select Auto to have it choose from the EDID table.
HDCP Mode	Choose between: <b>Force HDCP</b> - Video is encrypted whether the source is encrypted or not <b>Auto HDCP</b> - Video to all ports is encrypted as long as at least one source is encrypted, otherwise, none are encrypted. <b>Disable HDCP</b> - Encrypted video from a source is not passed through at all, only non-encrypted video is allowed to pass through



**Video Output Resolutions to choose from (progressive scan):**

640x480@60Hz	1024x768@75Hz	1400x1050@60Hz	1280x960@85Hz
640x480@75Hz	1024x768@85Hz	1400x1050@75Hz	1280x768@60Hz
640x480@85Hz	1280x720@50Hz	1400x1050@85Hz	1680x1050@60Hz
800x600@60Hz	1280x720@60Hz	1600x1200@50Hz	1920x1200@40Hz
800x600@75Hz	1280x1024@50Hz	1600x1200@60Hz	1920x1200@50Hz
800x600@85Hz	1280x1024@60Hz	1600x1200@75Hz	1920x1200@60Hz
1024x768@50Hz	1280x1024@75Hz	1600x1200@85Hz	1920x1080@50Hz
1024x768@60Hz	1280x1024@85Hz	1280x960@50Hz	1920x1080@60Hz
1024x768@70Hz	1400x1050@50Hz	1280x960@60Hz	2048x1080@60Hz

**Figure 54- Text Menu- Audio Output Configuration**

Audio Output Configuration	
Input 1 Audio Mode	Select the audio mode for the Input- between enabled/disabled/automatic
Input 2 Audio Mode	Select the audio mode for the Input- between enabled/disabled/automatic
Input 3 Audio Mode	Select the audio mode for the Input- between enabled/disabled/automatic
Input 4 Audio Mode	Select the audio mode for the Input- between enabled/disabled/automatic

When Audio Mode is enabled, the audio will come through any time the input signal is present (whether the video is enabled or not)

When Audio Mode is disabled, no audio will be heard from that input.

When Audio Mode is automatic, the audio will only be heard from that input if that input is the currently selected input. To avoid confusion from multiple audio inputs when using Quad or PIP modes, set each audio input to automatic.

Mode Configuration

Mode Configuration (Main Menu—>7) will determine how each display mode provided by the SPLITMUX will be presented. Mode characteristics will determine how the images will look on the display.

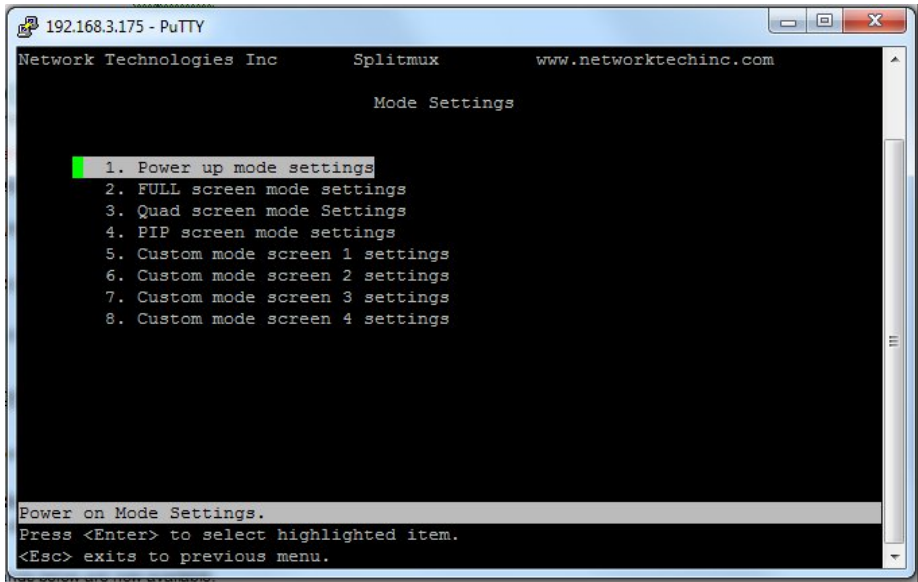


Figure 55- Text Menu- Mode Settings Menu

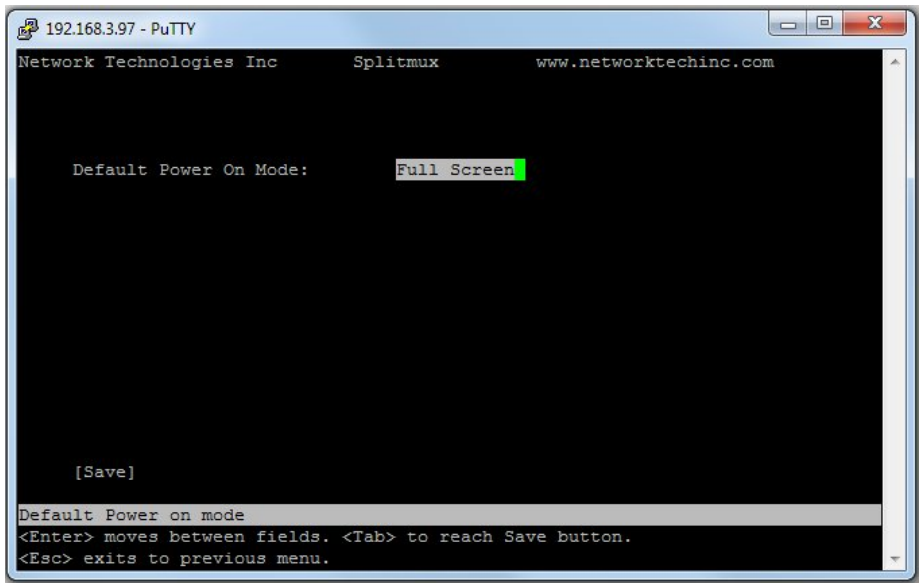


Figure 56- Text Menu- Default Mode Configuration

Power Up Mode Setting	
Default Power On Mode	Choose the default mode the SPLITMUX will be in when powered ON. Choose from Full, Pip, Quad or Custom

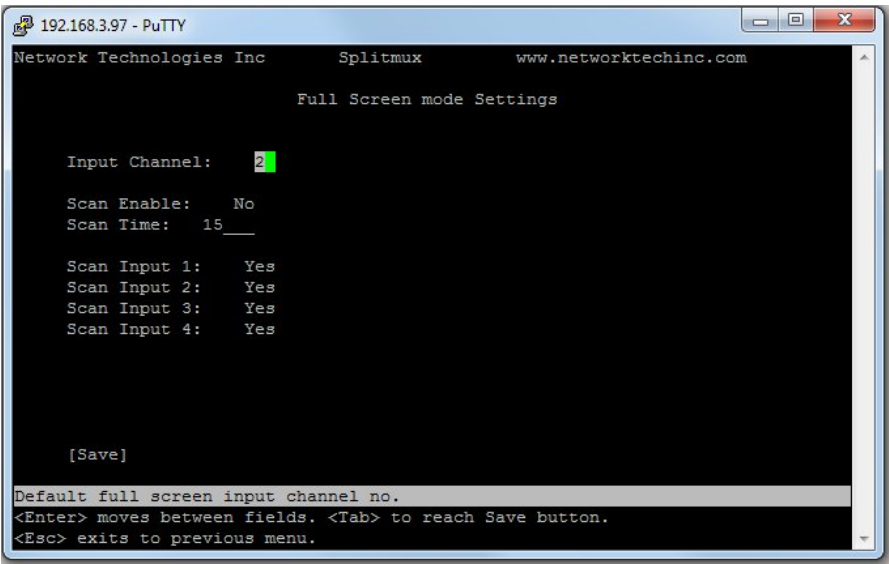


Figure 57- Text Menu- Full Screen Mode Settings

Full Screen Mode Settings	
Input Channel	Select the input channel assigned to Full Screen
Enable Scan	Enable scanning for the full screen input channel- to automatically switch from one channel to another
Scan time	Set the dwell time while scanning- the amount of time (in seconds) each channel will appear at full screen- range is 0-999
Scan input 1-4	Select Yes or No to include input 1, 2, 3 or 4 in the scanning sequence

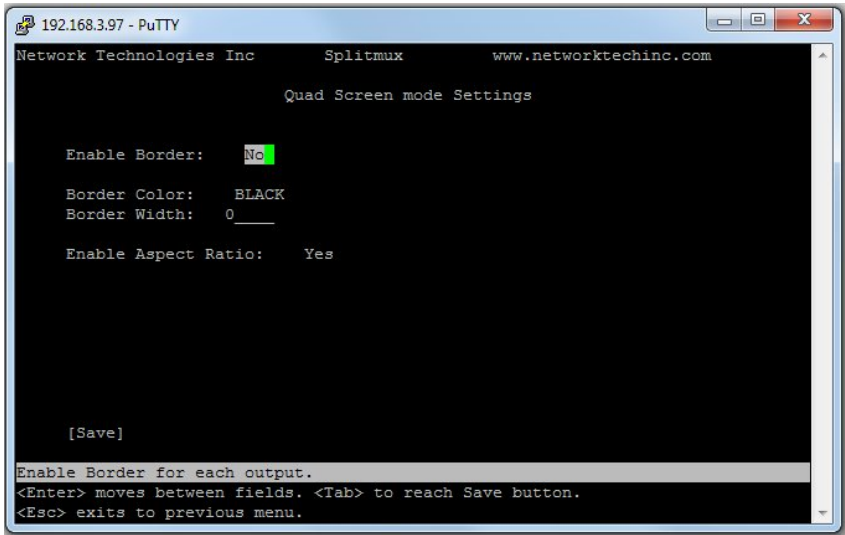


Figure 58- Text Menu- Quad Mode Settings

Quad Screen Mode Settings	
Enable Border	Choose whether or not to place a border around each input displayed
Border Color	Choose the color of the border around each input
Border Width	Choose the width of the border around each input- from 0-50 pixels
Aspect Ratio	Choose whether or not to maintain the aspect ratio for each displayed image

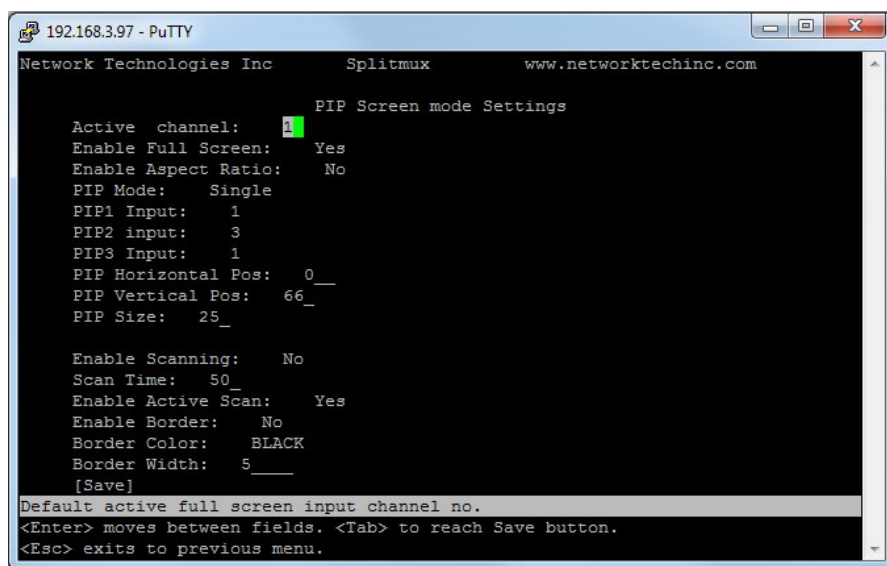


Figure 59- Text Menu- PIP Mode Settings

Pip Screen Mode Settings	
Active Channel	Select which active channel is in full screen mode
Enable full screen	Enable active input in full screen mode with overlay
Enable aspect ratio	enable the aspect ratio to be maintained for all displayed images
PIP Mode	Select how many PIP images will be displayed, 2, 3 or 4 (one will be at full screen)
PIP 1 Input	Select which input channel will be in PIP upper right position
PIP 2 Input	Select which input channel will be in PIP center position
PIP 3 Input	Select which input channel will be in PIP lower right position
PIP Horizontal Position	Position of PIP images from the right side of the screen- range is 0-90% of screen width
PIP Vertical Position	Position of uppermost PIP from the top of the screen- range is 0-60% of screen height
PIP Size	Size of the PIP image- range is 10-50%
Enable Scan	Enable input channel scanning when PIP Mode is set to "Single"
Scan Time	Set the dwell time while scanning- the amount of time (in seconds) each channel will appear in the single PIP position- range is 0-999
Enable Active Scan	Enable full screen scanning between the inputs while in PIP mode
Enable Border	Place a border around each input displayed
Border Color	Choose the color of the border around each input
Border Width	Choose the width of the border around each input- from 0-50 pixels

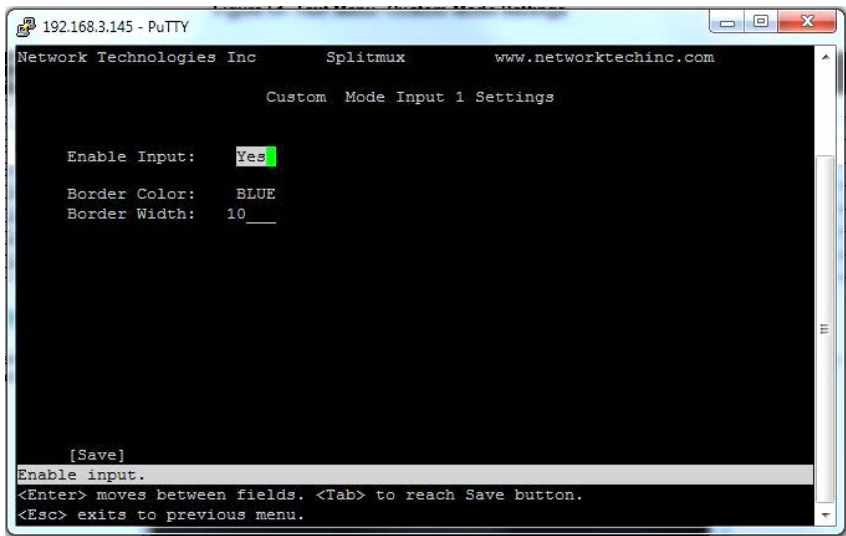


Figure 60- Text Menu- Custom Mode Settings

Custom Screen Mode Settings Input x (1-4)	
Enable Input	Enter a checkmark to enable the display of the input
Border color for Input	Choose the color of the border around each input
Border width for Input	Choose the width of the border around each input- from 0-50 pixels (0 = no border)

Load/Save Layout

Select Load/Save Layout from the main menu (Main Menu—>8) to save or recall a display configuration of video sources being viewed.

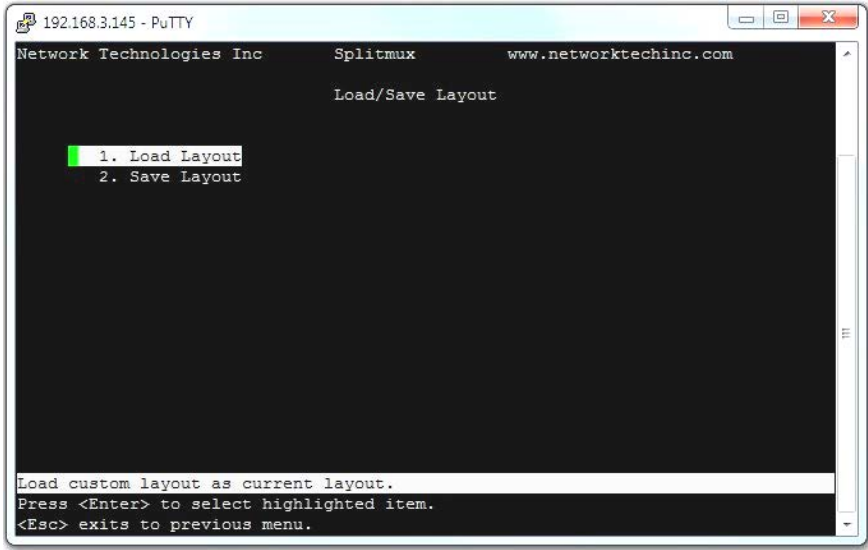
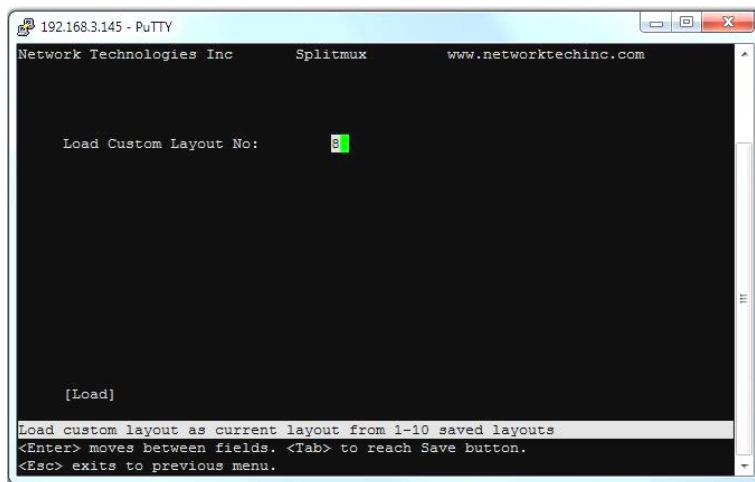
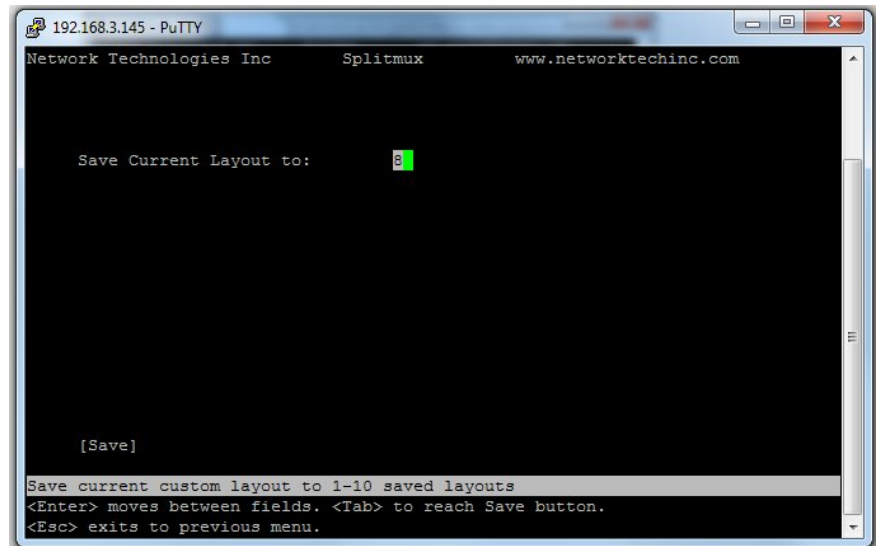


Figure 61- Text Menu- Load/Save Layout

Either save your current layout to one of 10 possible saved layouts.....



..... or load one of up to 10 previously viewed and saved layouts.

## System Information

Select System Information from the main menu (Main Menu—>9) to view the port status, network configuration, firmware version and MAC address for the SPLITMUX.

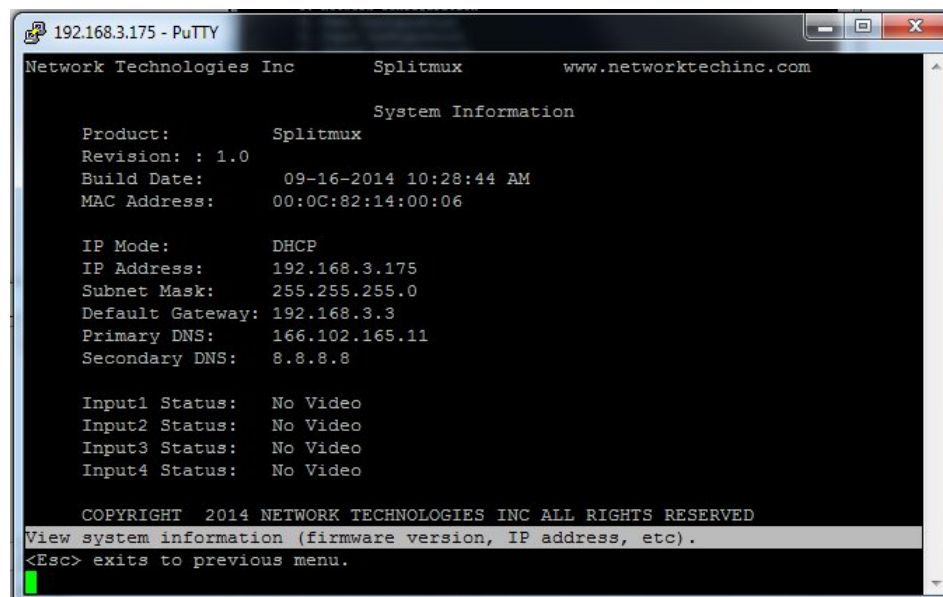


Figure 62- Text Menu- System Information

## USING OSD

In OSD Mode, the front panel buttons are used to navigate and control the SPLITMUX using an on screen display (OSD) menu. To bring up the OSD menu, press the FULL and QUAD buttons at the same time. To exit the OSD menu, press them again. The OSD Mode can also be controlled using the attached keyboard and/or the mouse (if connected) from Command Mode.

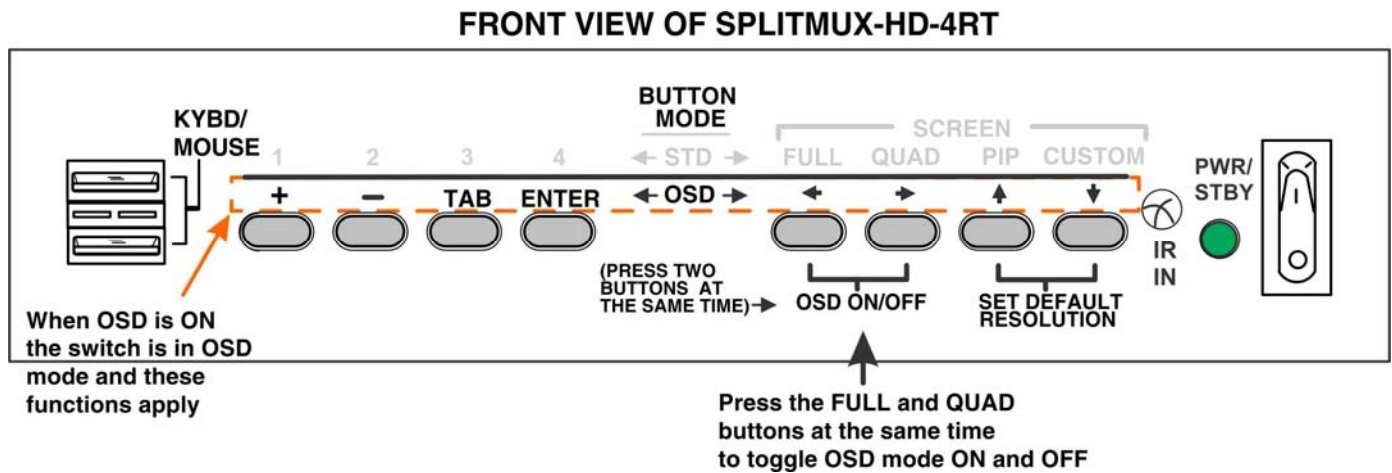


Figure 63- Front Panel Button OSD Functions

### Navigating OSD menus via Front Panel

While the OSD menu is on the display, the front panel buttons have the following functions:

- The “ENTER” button is used to execute a choice, like pressing the <Enter> key on the keyboard.
- The “TAB” button is used to move from one field to another in the menus.
- The “+” button is used to advance the field to another option, or increase a numeric value by one.
- The “-” button is used to decrement the field to another option, or decrease a numeric value by one.

The left, right, up and down arrows are only used in the OSD position screen to move the OSD screen to a different location on the display. As an arrow is pressed, the value of the horizontal or vertical position will increase or decrease as the OSD menu also moves in response to the button press.

TAB to “Save” and press ENTER to record your changes in the SPLITMUX.

TAB to “Cancel” and press ENTER to ignore and cancel any changes that were made

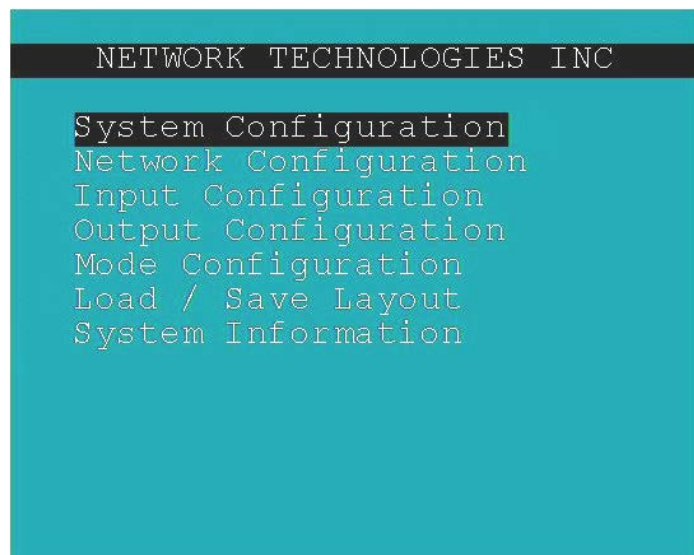


Figure 64- The OSD Menu



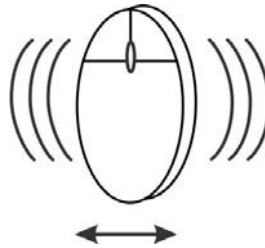
## Navigating OSD menus via Keyboard

To enter Command Mode and control the SPLITMUX OSD menu using the keyboard, press **<Ctrl> + <`>** (accent/tilde key) on the keyboard (press at the same time). Press **<Esc>** to exit Command Mode.

Keypress	Function
O (Letter "O")	Toggle OSD Menu (Open/ Close)
Down Arrow or Tab	Move down thru OSD menu selections
Enter	Select the Menu item
Left/Right Arrow	Change values of menu item
L / R / U / D	Move the OSD screen on the display

## Navigating OSD menus via the Mouse

To enter Command Mode and control the SPLITMUX OSD menu using the mouse, shake the mouse from side-to-side rapidly.



To then open the OSD menu, Right-click the mouse. To exit, Right-click again while in the main OSD menu. While the OSD menu is closed, to exit Command Mode, Left-click the mouse.

While the OSD menu is open, Left-clicking any menu item will select that menu item.

When changing values, such as channel selection, baud rate, serial address, etc., while hovering the mouse over the variable a Left-click will increment the value of the variable(1 to 2), a Right-click will decrement the value of the variable (2 to 1).

To change the state of a feature (such as enabling or disabling Telnet), a Left-click will Enable, a Right-click will Disable.

To either Save or Cancel your changes and return to the previous menu, Left-click on **Save** or **Cancel** in the menu.

Most of the settings that can be changed using the web interface and text menus can also be changed using the OSD menus.

Function	Description
System Configuration	Configure system settings
Network Configuration	Configure network settings
Input Configuration	Configure which inputs will be viewed
Output Configuration	Configure how the images will appear on the display
Mode Configuration	Configure how each mode will behave
Load/Save Layout	Load or Save Custom Layout configurations
System Information	Display firmware version, MAC address, network settings and port status

## System Configuration

In the System Configuration screen provides 3 categories of settings to configure. Access to the OSD menus is controlled under Unit Settings, serial communication baud rate and address under Serial Settings, and the position of the OSD menu on the display under OSD Settings.

Select “Back” and press ENTER to return to the main menu.

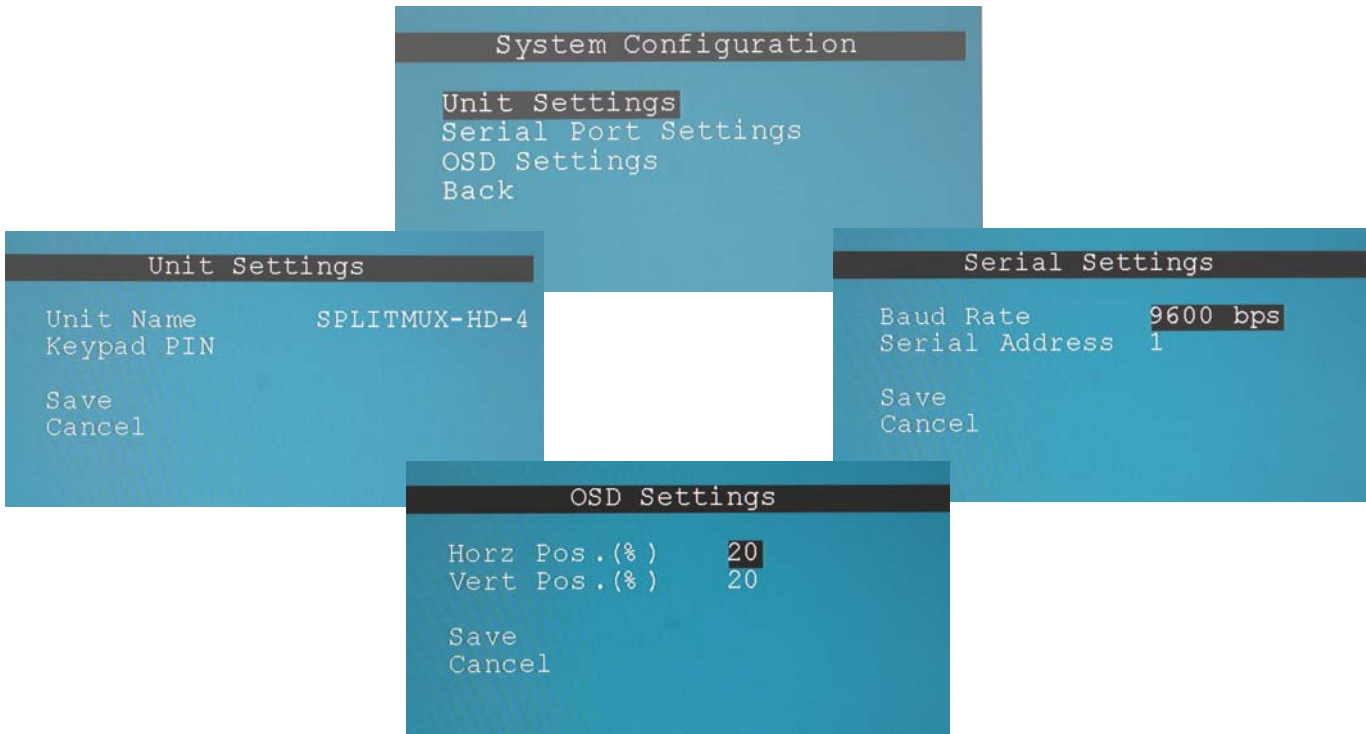


Figure 65- OSD System Configuration

System Settings	Description
<b>Unit Settings</b>	
Name	Unique name for this SPLITMUX to appear on the web interface login page and header of each web interface page
Keypad Pin	PIN number that must be entered before OSD mode can be accessed to change settings- 4 digits using buttons 1-4. <b>0000 (default) = No PIN required</b>
<b>Serial Port Settings</b>	
Baud Rate	Baud rate for RS232 commands- select a value between 1200 and 115200 bps
Serial Address	Serial Address for RS232 commands and for the IR Remote- select value from 1-15
<b>OSD Screen Settings</b>	
Horiz Offset Position	OSD Horizontal Offset from left (0-70%) Use Arrow Buttons to move
Vert Offset Position	OSD Horizontal Offset from top (0-70%) Use Arrow Buttons to move

Network Configuration

The Network Configuration screen is where all network settings are entered. These settings determine how you will remotely access the SPLITMUX. Choose between your basic network (IPv4) settings and several miscellaneous server settings.

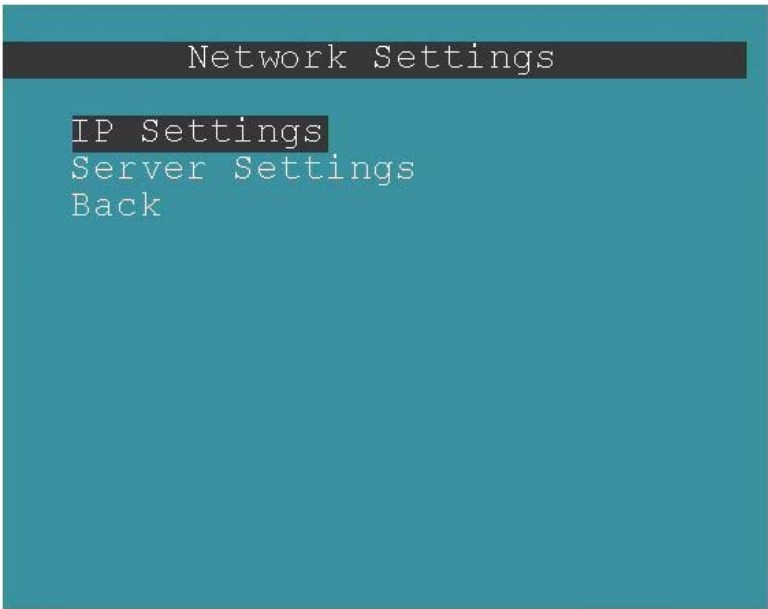


Figure 66- OSD Network Configuration

The IP address shown here is only used when the IPv4 mode is set to "STATIC".

To view the IP address when the mode is set to "DHCP", go to the "System Information" page (page 68).

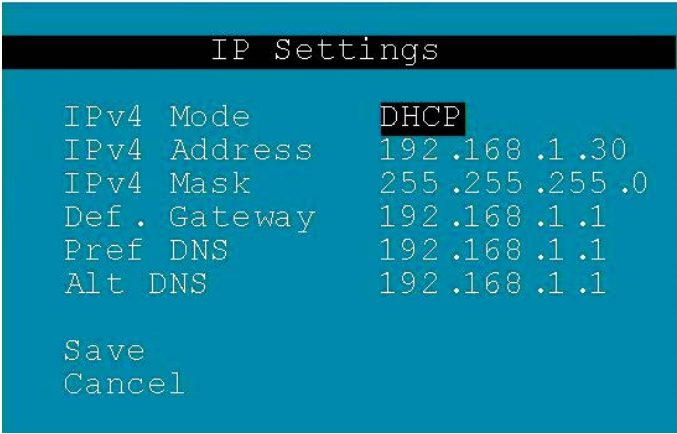


Figure 67- OSD IP Settings

IP Settings	
Mode	Select the method for acquiring IP Settings- Static (manual), DHCP (automatic) or Disable
IP Address	Enter valid IPv4 address (for Static Mode) <b>(default is 192.168.1.30)</b>
Subnet Mask	Enter valid subnet mask (for Static Mode)
Default Gateway	Enter valid default gateway (for Static Mode)
Primary DNS Address	Enter preferred name server (for Static Mode)
Alternate DNS Address	Enter alternate name server (for Static Mode)

**Note:** If you select "DHCP" for the mode, make sure a DHCP server is running on the network the SPLITMUX is connected to.



Figure 68- OSD Server Settings

Server Settings	
Enable Telnet	Change to "Enable" to permit access to the SPLITMUX via Telnet <b>The default is disabled.</b>
Enable HTTP	Change to "Enable" to allow access to the SPLITMUX via standard (non-secure) HTTP requests <b>The default is disabled.</b>
HTTP Port	Port to be used for standard HTTP requests (default is 80)
HTTPS Port	Port to be used for HTTPS requests (default is 443)
Web Timeout	Number of minutes after which idle web users will be logged-out (maximum is 32000, enter 0 to disable this feature)

### Input Configuration

Configure what inputs will be viewed and heard on the display and what name they should display from the Input Configuration screen. Select which input to configure and choose the settings to be applied.



Figure 69- OSD Input Configuration

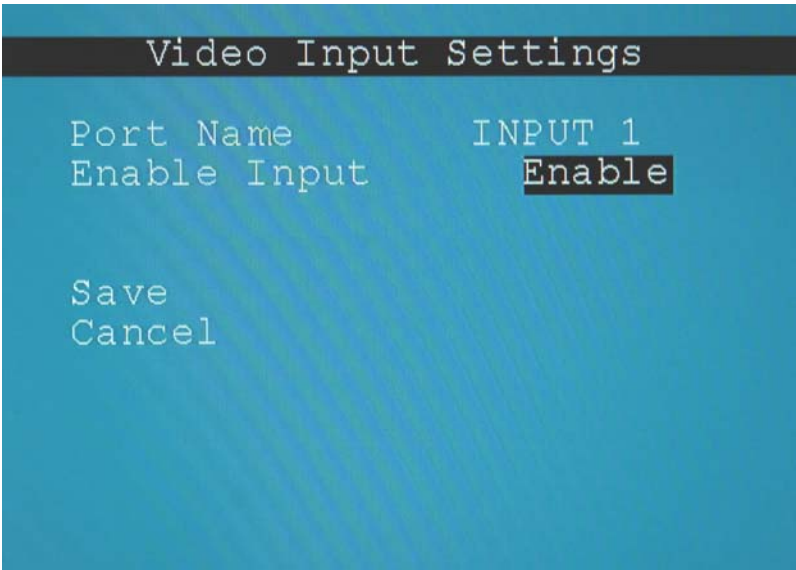


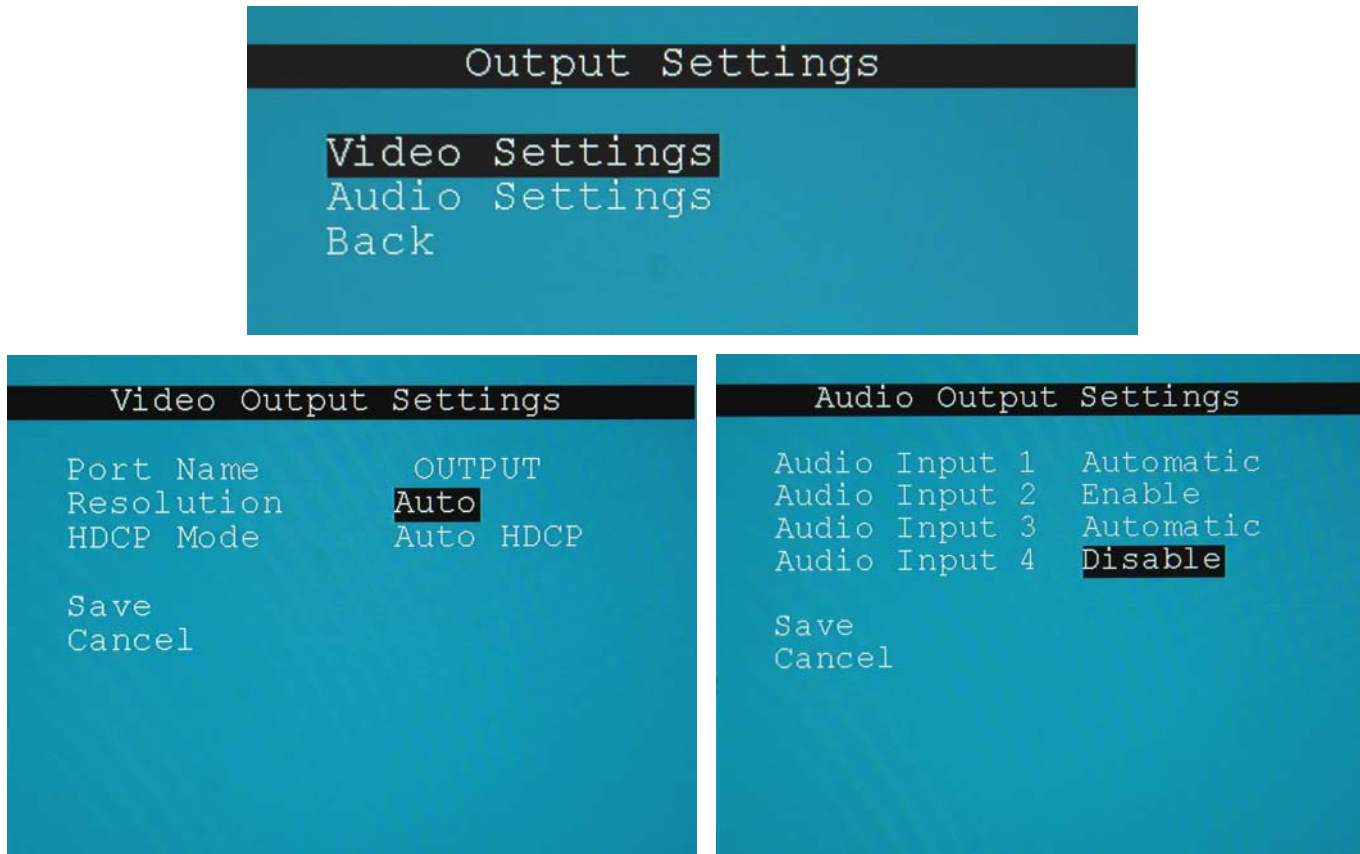
Figure 70- OSD Input Settings

Input Settings	
Input Channel x Port Name	Enter a port name to associate with the video source on Input 1
Enable	Choose to Enable or Disable the video input for this channel

Each Input channel can be configured with these settings.

## Output Configuration

The Output Configuration determines how the inputs will be viewed on the display. From this menu you can also select the Audio Output Configuration which will provide settings for how the audio from the inputs is managed.



**Figure 71- OSD Output Settings**

Video Output Settings	
Output Port Name	Enter a port name to associate with the display (optional)
Output resolution	Select the output resolution to send to the display (options shown on next page) or select Auto to have it choose from the EDID table.
HDCP Mode	Choose between: <b>Force HDCP</b> - Video is encrypted whether the source is encrypted or not <b>Auto HDCP</b> - Video to all ports is encrypted as long as at least one source is encrypted, otherwise, none are encrypted. <b>Disable HDCP</b> - Encrypted video from a source is not passed through at all, only non-encrypted video is allowed to pass through
Audio Output Settings	
Input 1 Audio Mode	Select the audio mode for the Input- between enabled/disabled/automatic
Input 2 Audio Mode	Select the audio mode for the Input- between enabled/disabled/automatic
Input 3 Audio Mode	Select the audio mode for the Input- between enabled/disabled/automatic
Input 4 Audio Mode	Select the audio mode for the Input- between enabled/disabled/automatic

When Audio Mode is enabled, the audio will come through any time the input signal is present (whether the video is enabled or not)

When Audio Mode is disabled, no audio will be heard from that input.

When Audio Mode is automatic, the audio will only be heard from that input if that input is the currently selected input. To avoid confusion from multiple audio inputs when using Quad or PIP modes, set each audio input to automatic.

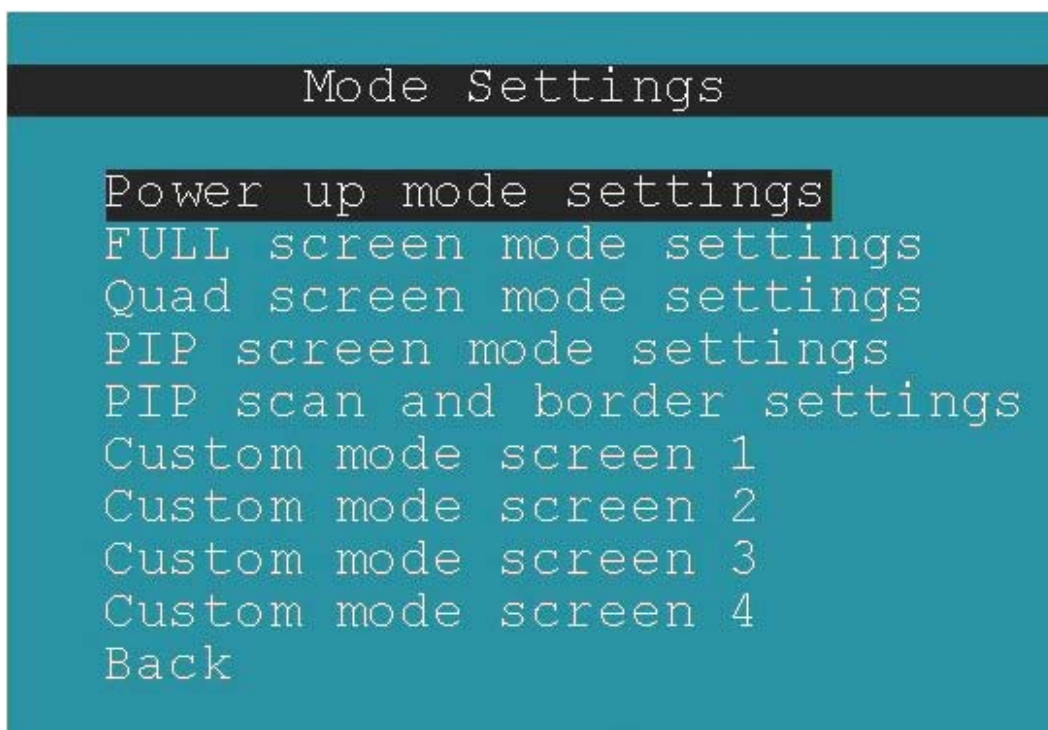


**Video Output Resolutions to choose from (progressive scan):**

640x480@60Hz	1024x768@75Hz	1400x1050@60Hz	1280x960@85Hz
640x480@75Hz	1024x768@85Hz	1400x1050@75Hz	1280x768@60Hz
640x480@85Hz	1280x720@50Hz	1400x1050@85Hz	1680x1050@60Hz
800x600@60Hz	1280x720@60Hz	1600x1200@50Hz	1920x1200@40Hz
800x600@75Hz	1280x1024@50Hz	1600x1200@60Hz	1920x1200@50Hz
800x600@85Hz	1280x1024@60Hz	1600x1200@75Hz	1920x1200@60Hz
1024x768@50Hz	1280x1024@75Hz	1600x1200@85Hz	1920x1080@50Hz
1024x768@60Hz	1280x1024@85Hz	1280x960@50Hz	1920x1080@60Hz
1024x768@70Hz	1400x1050@50Hz	1280x960@60Hz	2048x1080@60Hz

## Mode Configuration

Mode Configuration will determine how each display mode provided by the SPLITMUX will be presented. Mode characteristics will determine how the images will look on the display.



**Figure 72- OSD Mode Settings**





Figure 73- Default, Full Screen and Quad Screen Settings

Power Up Mode Setting	
Power Up Mode	Choose the default mode the SPLITMUX will be in when powered ON. Choose from Full screen , PiP screen, Quad screen or Custom screen

Full Screen Mode Settings	
Input Channel	Select the input channel assigned to Full Screen
Enable Scan	Enable scanning for the full screen input channel- to automatically switch from one channel to another
Scan time	Set the dwell time while scanning- the amount of time (in seconds) each channel will appear at full screen- range is 0-999
Scan input 1-4	Select Enable or Disable to include input 1, 2, 3 or 4 in the scanning sequence

Quad Screen Mode Settings	
Enable Border	Choose whether or not to place a border around each input displayed
Border Color	Choose the color of the border around each input
Border Width	Choose the width of the border around each input (0-50 pixels)
Aspect Ratio	Choose whether or not to maintain the aspect ratio for each displayed image

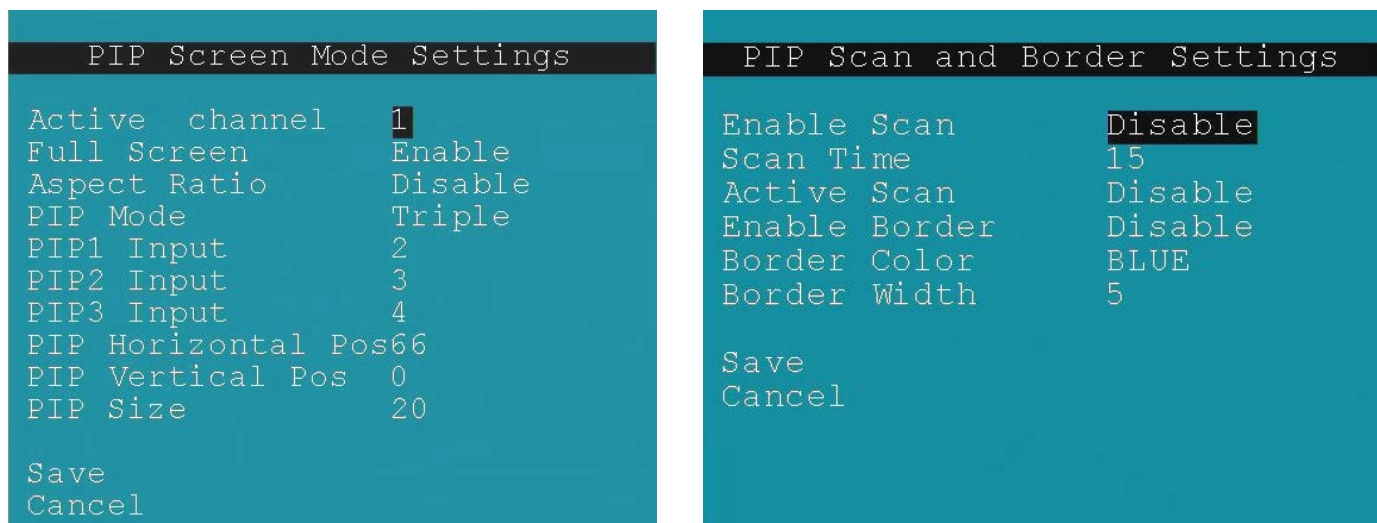


Figure 74- PIP Screen Mode settings

Pip Screen Mode Settings	
Active Channel	Select which active channel is in full screen mode
Enable full screen	Enable/disable active input in full screen mode with overlay
Enable aspect ratio	Enable/disable the aspect ratio to be maintained for all displayed images
PIP Mode	Select how many PIP images will be displayed, 2, 3 or 4 (one will be at full screen)
PIP 1 Input	Select which input channel will be in PIP upper right position
PIP 2 Input	Select which input channel will be in PIP center position
PIP 3 Input	Select which input channel will be in PIP lower right position
PIP Horizontal Position	Position of PIP images from the right side of the screen- range is 0-90% of screen width
PIP Vertical Position	Position of uppermost PIP from the top of the screen- range is 0-60% of screen height
PIP Size	Size of the PIP image- range is 10-50%
Enable Scan	Enable input channel scanning when PIP Mode is set to "Single"
Scan Time	Set the dwell time while scanning- the amount of time (in seconds) each channel will appear in the single PIP position- range is 0-999
Active Scan	Enable/disable full screen scanning between the inputs while in PIP mode
Enable Border	Place a border around each input displayed
Border Color	Choose the color of the border around each input
Border Width	Choose the width of the border around each input- from 0-50 pixels

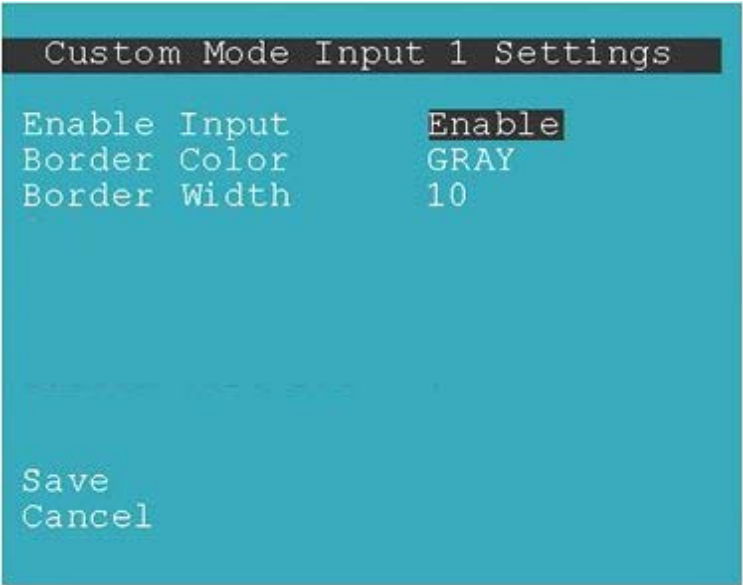
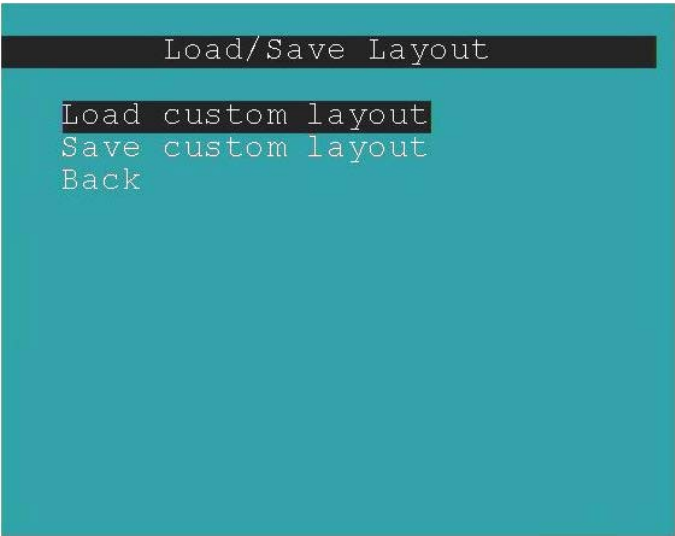


Figure 75- OSD- Custom Screen Mode Settings

Custom Screen Mode Settings Input x (1-4)	
Enable Input	Enable/disable displaying the content of the input
Border color for Input	Choose the color of the border around the input
Border width for Input	Choose the width of the border around the input (0-50 pixels) (0 = no border)

Load / Save Layout

When you have a screen layout configured in such a way that you want to save that layout for future viewing, select Load / Save Layout to open the Save Layout menu.



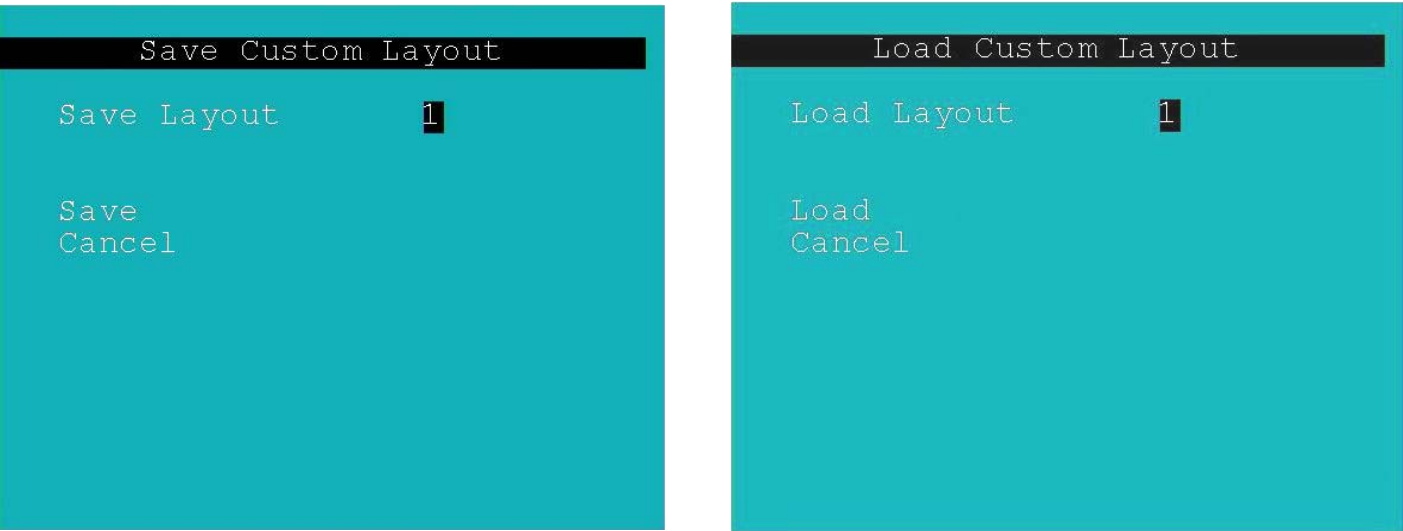


Figure 76- Save or Load a Custom Layout

Up to 10 custom layouts can be saved and re-loaded as needed.

System Information

Select System Information from the main menu to view the current network settings, MAC address, and port status.

This is particularly helpful when the SPLITMUX is in DHCP mode with a server-assigned IP address.

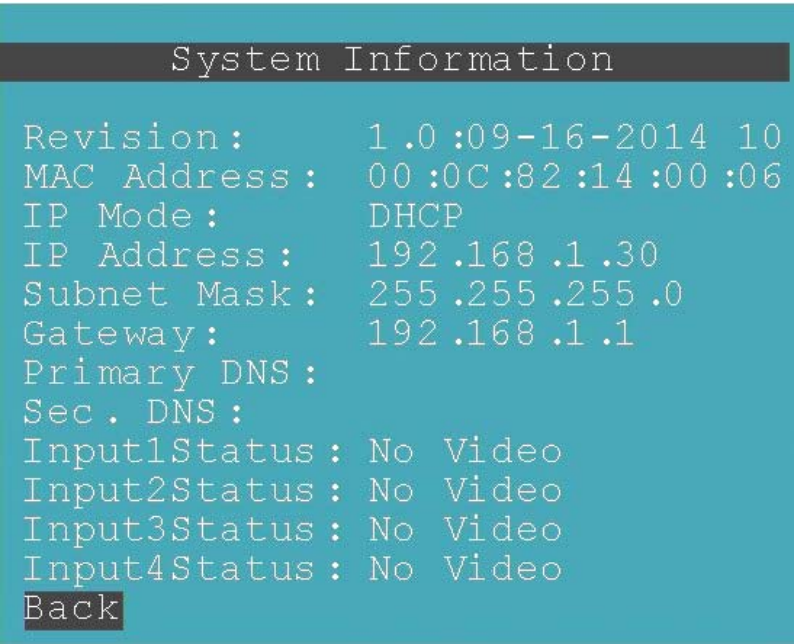


Figure 77- OSD- System Information Page

## INFRARED REMOTE CONTROL

The IRT-UNV Infrared Remote Control allows the user to remotely control up to 15 NTI SPLITMUX-HD-4RT switches, providing the ability to control connections.

### Materials

#### Materials supplied with the IRT-UNV:

- NTI IRT-UNV Infrared Remote Control
- 2- AAA Batteries (installed)

### Buttons

The IRT-UNV Infrared Remote Control user interface consists of a keypad with 29 buttons. Ten of those buttons are used for the SPLITMUX (outlined in white) and have the following functions:

- **Numerical Values (1-4)**
  - Selects port numbers (for IN)
  - Select mode to switch to
- **IN**
  - Pressed to indicate an input port selection
- **OUT**
  - Pressed to initiate change of mode
- **SYS**
  - Pressed to select the desired SPLITMUX to be controlled
  - Only used when controlling multiple systems
  - Must be followed by a system number: 1-15
- **ENTER**
  - Press to have command take immediate effect
  - Press to complete command when SYS is used
- **SAVE**
  - Pressed to save a configuration of channels as viewed on the display
- **RECALL**
  - Pressed to recall and restore a configuration of channels previously viewed on the display

### Operation

Operation of the IRT-UNV is intuitive. The number of button presses required to complete any operation is kept to a minimum. This is accomplished using intelligent software within the NTI SPLITMUX. As a button is pressed, the PWR/STANDY green LED on the SPLITMUX will flash red to indicate it has received the signal (whether that signal is valid to cause a change or not).



## Changing Ports

To change the Active input port (FULL screen mode),  
press <IN>, then the port number (1-4).

To change modes,

- For Full Screen Mode      press <OUT>, then <1>
- For Quad Screen Mode    press <OUT>, then <2>
- For PIP Screen Mode      press <OUT>, then <3>
- For Custom Screen Mode press <OUT>, then <4>

To have any command take immediate effect, end it by pressing <ENTER>. (Example- press <IN> then <1> then <ENTER> to change to Active input port 1) Otherwise, there will be a 2 second delay for it to take effect.

## Save and Recall

To save a configuration of channels on the display using the IR Remote control, the <Save> and <Recall> buttons are provided. Up to 10 configurations can be saved and recalled. Once the display has the configuration you want to be able to quickly return to, press the <Save> button followed by two digits (01-10). To recall a configuration at any time, press the <Recall> button followed by the associated two digit number.

## Multiple Switch Control

All NTI SPLITMUX-HD-4RT will work with the same IRT-UNV IR Remote control. As a result, a user with multiple NTI SPLITMUXs may find that, if the switches are installed too close together, both switches may respond to an IR command intended only for one switch. Also, the user may want to control multiple switches with a single remote, instead of having one remote per switch. To control more than one SPLITMUX from one Remote, the IRT-UNV IR Remote provides the "SYS" button, which can be used to select the specific NTI switch to be controlled.

All switches will have the capability to allow the user to set the switch address (1-15) (see page 19, 44 or 59 ). The default switch address is 1. Each switch to be separately controlled must be set to a different address prior to using the Remote Control.

With the addresses set;

1. press the <SYS> button on the IRT-UNV,
2. followed by a single (i.e. <1>) or two digit number (i.e. <0> then <1>) corresponding to the address of the switch to be controlled,
3. followed by <ENTER>.

Upon accepting the SYS command, the switch with the corresponding address will illuminate the "IR" LED in green for visual indication and respond to all IR Remote commands. All other units will illuminate in red and ignore any further commands.

**Note: To prepare to send a command to all SPLITMUXs at the same time (all SPLITMUXs would have to be within line-of-sight of the IRT-UNV), press <SYS> then <0> then <ENTER>. Pressing <0> tells the Remote to send the command to all addresses. The PWR/STANDY LED on each SPLITMUX will illuminate and remain green to indicate readiness to receive commands.**

## Technical Specifications For IRT-UNV

Number of Controllable Systems	Max: 15
Pushbutton Control	29 keys
Power supply	2x AAA Battery
Chassis material	Plastic
Approvals	RoHS

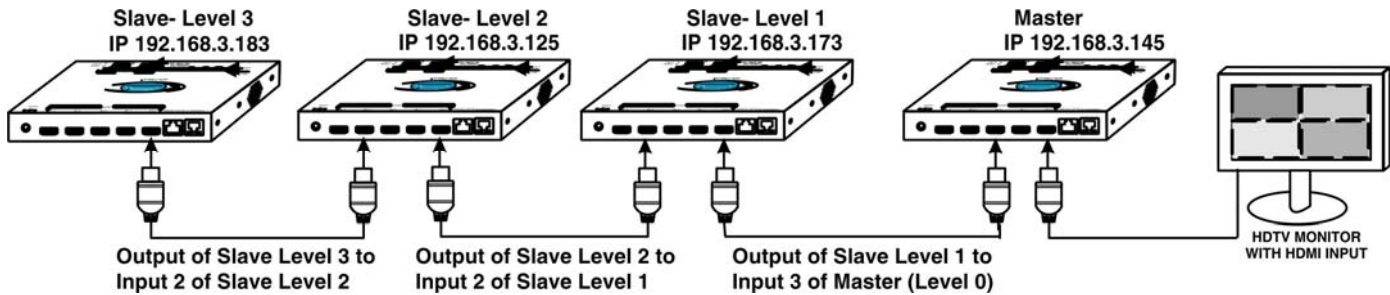
## Troubleshooting the IRT-UNV

PROBLEM	SOLUTION
IRT-UNV is not selecting inputs or changing modes	<ul style="list-style-type: none"> <li>• Check battery</li> <li>• The IRT-UNV may be configured to control the wrong switch- see "Multiple Switch Control" above.</li> </ul>



## EXAMPLE OF CASCADED CONFIGURATION

In the example below, 4 SPLITMUXs are connected in a cascaded configuration.



### Custom Mode Settings

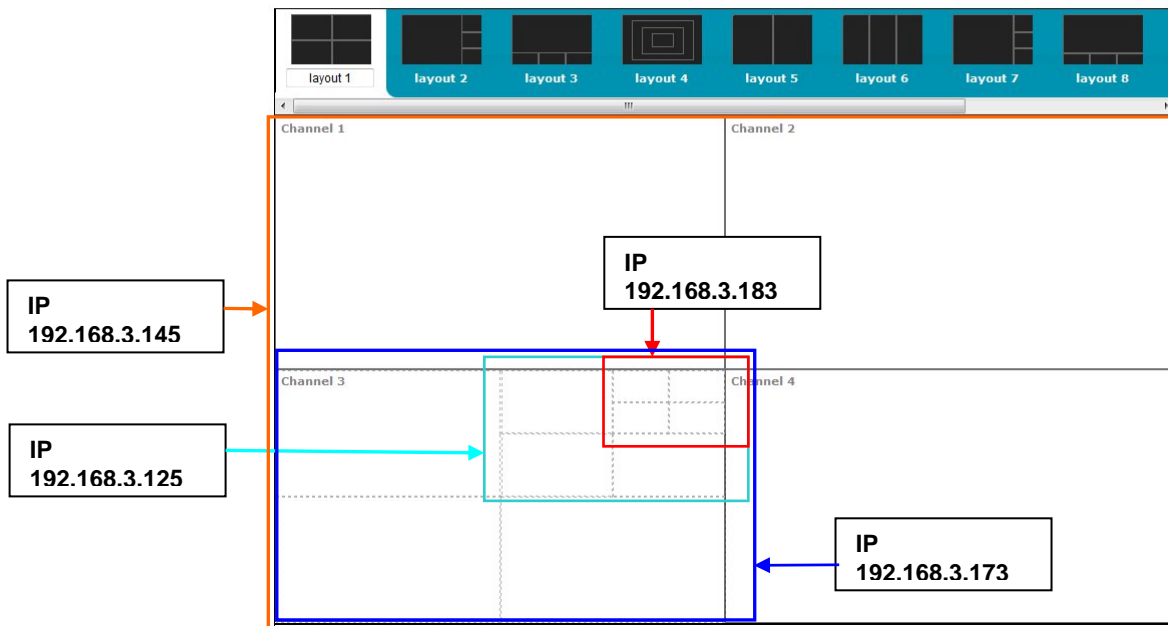


Figure 78- View of cascaded configuration from Master

The Custom Mode Settings page provides a view of the combined custom mode settings of the configuration. Dotted lines indicate input layouts of slave units connected. In order to make edits to the configuration of slave units, either change the IP address in the URL bar or double-click on the channel where slave units are indicated.

In Cascade Settings (image right), the slave connected to Input 3 is indicated. All other connections are direct, including the Output since on this SPLITMUX the output is connected to the display.

In this case, double-click on channel 3 to switch to the configuration of the SPLITMUX at IP 192.168.3.173.

### Cascade Settings

Cascade Configuration	
Output type	Direct
Output connection type	
Output IP Address	
Output master IP address for cascade	
Input 1 type	Direct
Input 1 connection type	
Input 1 IP Address	
Input 1 address for cascade	
Input 2 type	Direct
Input 2 connection type	
Input 2 IP Address	
Input 2 address for cascade	
Input 3 type	Cascade Slave
Input 3 connection type	
Input 3 IP Address	192.168.3.173
Input 3 address for cascade	
Input 4 type	Direct
Input 4 connection type	
Input 4 IP Address	
Input 4 address for cascade	
Save	



**Custom Mode Settings**

192.168.3.145 192.168.3.173

tabs showing hierarchy of configuration

layout 1 layout 2 layout 3 layout 4 layout 5 layout 6 layout 7 layout 8

Channel 1 Channel 2 Channel 3 Channel 4

**Cascade Settings**

**Cascade Configuration**

Output type: Cascade Slave  
Output connection type

Output IP Address: 192.168.3.145  
Output master IP address for cascade

Input 1 type: Direct  
Input 1 connection type

Input 1 IP Address:   
Input 1 IP address for cascade

Input 2 type: Cascade Slave  
Input 2 connection type

Input 2 IP Address: 192.168.3.125  
Input 2 IP address for cascade

Input 3 type: Direct  
Input 3 connection type

Input 3 IP Address:   
Input 3 IP address for cascade

Input 4 type: Direct  
Input 4 connection type

Input 4 IP Address:   
Input 4 IP address for cascade

Save

**Figure 79- View of cascaded configuration from Slave at IP 192.168.3.173**

When looking at a slave unit, the hierarchy will be indicated at the upper left of the layout choices. The leftmost tab is the master, followed by the nearest connected slave. In Figure 73, it is indicated that two levels of SPLITMUXs are connected through channel 2 (Input 2). These are, of course, IP 192.168.3.125 and IP 192.168.3. 183.

Any edits made using the web interface configuration menu at this level will directly and only impact the SPLITMUX at IP 192.168.3.173.

To switch back to the configuration of the master, click on the tab labeled “192.168.3.145”.

To switch to the next slave in the configuration (IP 192.168.3.125), double-click on channel 2.

**Custom Mode Settings**

192.168.3.145 192.168.3.173 192.168.3.125

tabs showing hierarchy of configuration

layout 1 layout 2 layout 3 layout 4 layout 5 layout 6 layout 7 layout 8

Channel 1 Channel 2 Channel 3 Channel 4

**Cascade Settings**

**Cascade Configuration**

Output type: Cascade Slave  
Output connection type

Output IP Address: 192.168.3.173  
Output master IP address for cascade

Input 1 type: Direct  
Input 1 connection type

Input 1 IP Address:   
Input 1 IP address for cascade

Input 2 type: Cascade Slave  
Input 2 connection type

Input 2 IP Address: 192.168.3.183  
Input 2 IP address for cascade

Input 3 type: Direct  
Input 3 connection type

Input 3 IP Address:   
Input 3 IP address for cascade

Input 4 type: Direct  
Input 4 connection type

Input 4 IP Address:   
Input 4 IP address for cascade

Save

**Figure 80- View of cascade configuration from Slave at IP 192.168.3.125**

In Figure 74, it is indicated that one level of SPLITMUX is connected through channel 2 (Input 2). This is IP 192.168.3.183.

Notice that in Cascade Settings the slave (192.168.3.183) is configured for connection to Input 2, and the upstream slave (192.168.3.173) is connected to the output. Other input ports are configured for direct connection to input sources.

Any edits made using the web interface configuration menu at this level will directly and only impact the SPLITMUX at IP 192.168.3.125.

To switch to the last slave in that configuration (IP 192.168.3.183), double-click on channel 2.

To switch back to the configuration of the master or upper level slave, click on the appropriate tab.

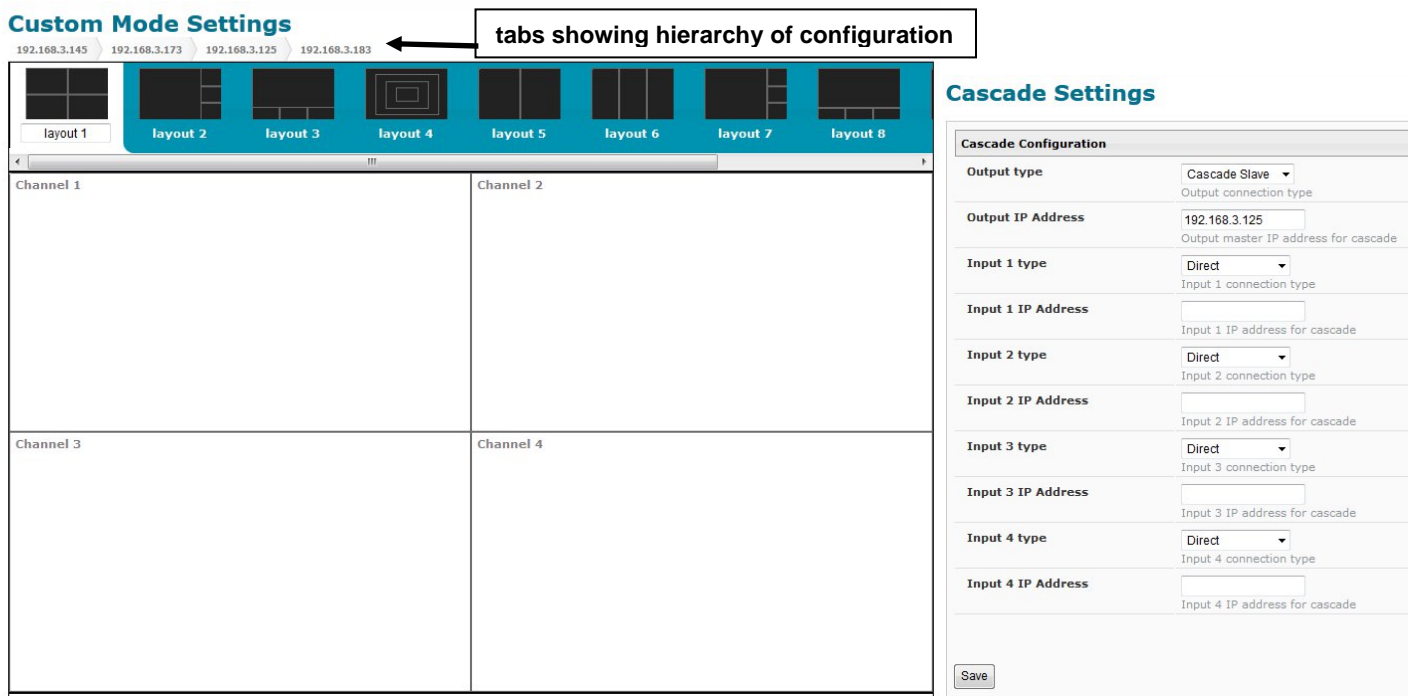


Figure 81- View of custom configuration of Slave at IP 192.168.3.183

In Figure 75, we see that there are no slaves connected to this SPLITMUX. In Cascade Settings, only the output master IP address is configured.

At each configuration level, the Current Mode setting will dictate what is viewed upstream at the output, regardless of how the custom layout is configured. The custom layout will only impact what is viewed if the Current Mode is set to "Custom" (page 18). The audio is impacted in the same fashion. If the audio from an input on the lowest-level slave is desired, the configured input channel for each higher level slave must be set to pass that audio signal, all the way through to the master.

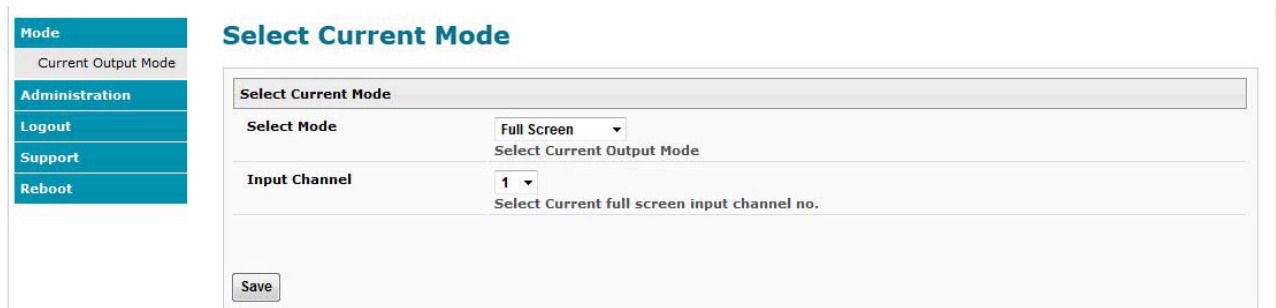


Figure 82- Current output mode selection

## SPECIFICATIONS

Video Signal Supported	HDMI and DVI
Input Resolution supported	1080p, 1920x1200 and 2048x1080
Output Resolution supported	1080p, 1920x1200
HDMI supported- Inputs	24,30 and 36 bit, xvYCC, YCbCr
HDMI supported- Output	24 and 30 bit sRGB
Audio supported	4-channel non-mixing / 1-channel mixing stereo with 16,20 or 24 bit uncompressed PCM audio
Bandwidth	165 MHz (2.0625 Gbps)
HDCP	compliant
Platforms supported	Windows 2000/XP/Vista/7/8, Windows Server 2000/2003/2008, Solaris, Linux, FreeBSD, and MAC OS 9/10.
Ports	1- HDMI output 4- HDMI inputs 1- RJ45 Ethernet 1- RJ45 RS232 1- 2.1mm x 5.5mm power jack 2- USB Keyboard/Mouse (Windows or Mac)
Additional Ports (SPLITMUX-USBHD-4RT only)	2- USB 2.0 Low, Full and High Speed Transparent
Protocols supported	HTTP, HTTPS, TCP/IP, DHCP, UDP, ARP, IPV4
Operating temperature	32 to 122°F (0 to 50°C).
Storage temperature	-22 to 140°F (-30 to 60°C).
Operating and storage relative humidity	17 to 90% non-condensing RH.
Power SPLITMUX-HD-4RT(-R) SPLITMUX-USBHD-4RT(-R)	120VAC or 240VAC at 50 or 60Hz-5VDC/3A AC Adapter 120VAC or 240VAC at 50 or 60Hz-5VDC/6A AC Adapter
Power consumption SPLITMUX-HD-4RT(-R) SPLITMUX-USBHD-4RT(-R)	15W 30W
Dimensions WxDxH (in) SPLITMUX-HD-4RT SPLITMUX-HD-4RT-R w/o rackmount kit SPLITMUX-HD-4RT-(2)R w/ rackmount kit  SPLITMUX-USBHD-4RT SPLITMUX-USBHD-4RT-(2)R w/ rackmount kit	7.35x4.98x1.09 (187x126x28 mm) 7.35x4.98x1.75 (187x126x45 mm)  19x4.98x1.75 (483x126x45 mm) (excludes cable tray) (cable management tray adds 3.37" to depth)  7.35x4.98x1.75 (187x126x45 mm) 19x4.98x1.75 (483x126x45 mm) (excludes cable tray) (cable management tray adds 3.37" to depth)
Case material	powder coated steel
Regulatory approvals	CE, RoHS

## TROUBLESHOOTING

Each and every piece of every product produced by Network Technologies Inc is 100% tested to exacting specifications. We make every effort to insure trouble-free installation and operation of our products. If problems are experienced while installing this product, please look over the troubleshooting chart below to see if perhaps we can answer any questions that arise. If the answer is not found in the chart, a solution may be found in the knowledgebase on our website at <http://information.networktechinc.com/jive/kbindex.jspa> or contact us directly for help at 1-800-742-8324 (800-RGB-TECH) in US & Canada or 1-330-562-7070 worldwide. We will be happy to assist in any way we can.

Problem	Cause	Solution
Image on monitor is blurry, has wavy lines, colors are off, or just is not very good on all ports; all modes	<ul style="list-style-type: none"> <li>Resolution of Output Setting is not supported by the monitor.</li> <li>Poor quality output cable</li> <li>Poor cable connection</li> </ul>	<ul style="list-style-type: none"> <li>Check the Output Resolution setting (page 24) against the specifications for the connected display.</li> <li>Try a different output cable</li> <li>Try to hot plug cable at the SPLITMUX and at the display</li> </ul>
Cannot log in to SPLITMUX via Ethernet	<ul style="list-style-type: none"> <li>Incorrect IP address has been entered in the browser</li> <li>User is on a different subnet</li> </ul>	<ul style="list-style-type: none"> <li>Check the System Information page from the front panel LCD display for the assigned IP Address</li> <li>Make sure user is on same subnet as the SPLITMUX</li> </ul>
Cannot connect to SPLITMUX via Telnet	<ul style="list-style-type: none"> <li>Settings are not correct</li> <li>User is on different subnet</li> </ul>	<ul style="list-style-type: none"> <li>Enable Telnet using the Web Interface (Network Settings page)</li> <li>Make sure you are entering the correct IP Address (check System Information page)</li> <li>Make sure you connect via port 2000 (the default port for Telnet is 23 but this will not work)</li> <li>Make sure you are trying to connect from the same subnet the SPLITMUX is on</li> </ul>
No Audio	The audio may be disabled or the channel with the audio has not been selected	Make sure audio has been enabled and the channel from which audio is desired has been selected
Cannot get an image on the display	<ul style="list-style-type: none"> <li>The display does not support the selected output resolution</li> <li>There may be a sync issue</li> </ul>	<ul style="list-style-type: none"> <li>Check the Output Resolution setting (page 24) against the specifications for the connected display.</li> <li>Hot plug the output cable to the display</li> </ul>
Image poor coming from input port X (1-4)	Poor cable or poor connection	<ul style="list-style-type: none"> <li>Try a different cable</li> <li>Hot plug the cable at the SPLITMUX and at the source as needed</li> </ul>

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