

LIMITED WARRANTY

Thank you for your purchase of this Vertiv™ product.

Please read this Warranty carefully. This Warranty sets forth Vertiv Corporation's ("Vertiv") responsibility in the unlikely event of defect and tells you how to obtain performance under this Warranty.

Vertiv warrants to the first person, firm, association, or corporation for whom the Vertiv product ("Product") is originally installed for use (the "User") that this Product is and will be free of defects in material and workmanship for a period of 90 days from the date of purchase by the User. The User shall have the option to register this Product at any time within 90 days of the date of purchase to ensure Warranty support and access to Product updates during the 90-day Warranty period. If the User registers the Product within 90 days of purchase, the Warranty period shall be automatically extended at no additional charge to a period of 24 months from the date of original purchase. The Warranty period for government customers, and customers located in Europe, is 24 months, without a requirement to register the Product. This Warranty is not transferable or assignable without the prior written permission of Vertiv.

Any terms and conditions on the User's purchase order, order acknowledgement, or on any other form or communication that are inconsistent with or additional to the terms and conditions of this Warranty shall have no force or effect whatsoever.

Customer Remedies

Vertiv's entire liability and the exclusive remedy for a Product defect that is covered under this Warranty shall be, at Vertiv's sole option, either (a) repair of the Product, or (b) replacement of the Product with the same or a functionally equivalent product. THERE IS NO EXPRESS OR IMPLIED RIGHT OF RETURN OR RIGHT OF REFUND UNDER THE TERMS OF THIS LIMITED WARRANTY.

Product Return Policy

During the Warranty period, the User may contact Vertiv Technical Support to report any concerns about defects in material or workmanship. Vertiv reserves the right to determine, at its sole discretion, that a defect in the Product may exist or does not exist. If Vertiv determines that a defect may exist, Vertiv will issue a RETURN MATERIALS AUTHORIZATION ("RMA") number. The RMA number must appear on the packing slip, proof of purchase, AND ON THE OUTSIDE OF EACH SHIPPING CARTON for any authorized returned Product. Vertiv will designate a shipping address ("Ship To Address") that must be used for each authorized returned Product. The User shall pay all freight charges to the designated Ship To Address for each authorized returned Product. Unauthorized returns or collect shipments will be refused. Replacement parts or Products will be covered under this Warranty for the duration of the original Warranty that applies to the original purchase.

Assignment of Warranties

Vertiv assigns to the User any warranties which are made by manufacturers and suppliers of components of, and accessories for, the Product and which are assignable, but Vertiv makes NO REPRESENTATIONS as to the effectiveness or extent of such warranties, assumes NO RESPONSIBILITY for any matters which may be warranted by such manufacturers or suppliers and extends no coverage under this Warranty to such components or accessories.

Voiding Conditions

THIS WARRANTY DOES NOT COVER DAMAGE OR DEFECT CAUSED BY accident, abuse, theft, mishandling, or misapplication; power surges, exposure to the elements, or Acts of God; unauthorized modifications or repairs; use of non-Vertiv approved cabling attached to the unit; the unit being used with nongrounded or incorrectly polarized AC or DC power; accident in transit; or in any event if the Vertiv serial number has been altered, defaced or removed.

THE PRODUCT IS NOT FOR USE IN THE CONTROL AREA OR ANY REACTOR CONNECTED OR SAFETY APPLICATIONS OR WITHIN THE CONTAINMENT AREA OF A NUCLEAR FACILITY OR WHERE THE PRODUCTS HAVE POTENTIAL FOR DIRECT PATIENT CONTACT OR WHERE A SIX (6) FOOT CLEARANCE FROM A PATIENT CANNOT BE MAINTAINED AT ALL TIMES. THE PRODUCT MAY BE USED IN APPLICATIONS INVOLVING LIFE-SUSTAINING OR LIFE-SUPPORTING DEVICES **ONLY** WHERE THE USER HAS SIGNED VERTIV'S HEALTH CARE APPLICATION SALES AGREEMENT, OTHERWISE THE WARRANTY IS VOID.

