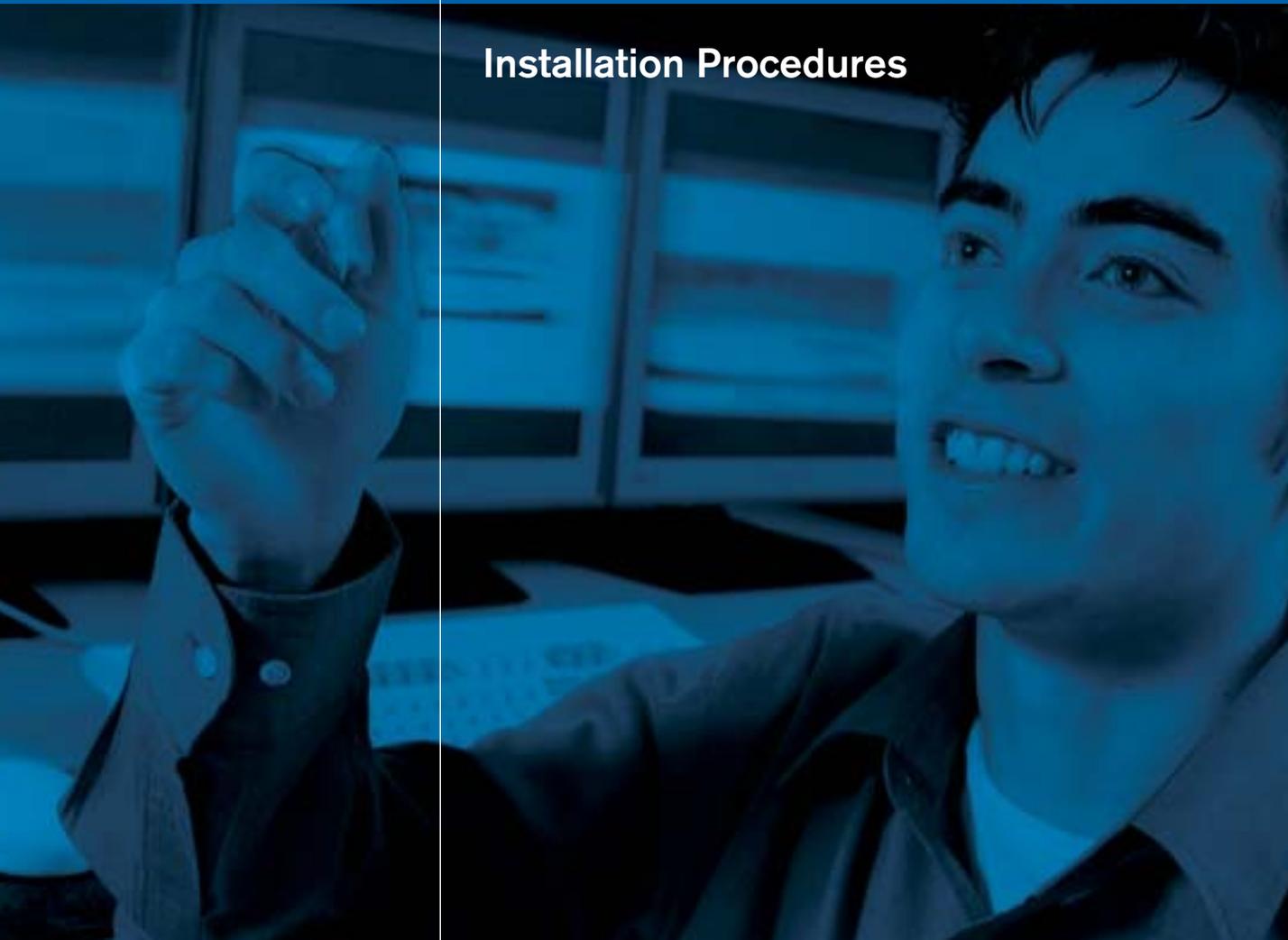




Avocent.

# AMWorks™

Installation Procedures





# • **AMWORKS™**

## Installation Procedures

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## USA Notification

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

## Canadian Notification

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la classe A prescrites dans le Règlement sur le brouillage radioélectrique édicté par le Ministère des Communications du Canada.

## Japanese Approvals

この装置は、情報処理装置等電波障害自主規制協議会 (VCCI) の基準に基づくクラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

## Agency Approvals

EN55022 Class A, EN55024, EN61000-3-2, EN61000-3-3, EN60950, FCC 47CFR Part15 Class A, CSA C22.2 No. 60950, IEC 60950, FCC 15 Class A, UL 60950 third edition, VCCI Class A

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## Installing AMWorks

Follow the instructions provided in this section to install AMWorks. If you already have AMWorks installed, we strongly recommend that you update to the most recent revision on your installation CD.

If you are updating to AMWorks 5.0.x.x (or later) from 4.x.x.x (or earlier), we also recommend that you update the firmware on your AMX50xx devices to revision 5.x.x.x (or later). The AMX50xx devices must be at revision 5.x.x.x or later to be fully compatible with all revisions of AMWorks from 5.0.x.x and later. At this time, you also should update user station and server (AMIQ) firmware. You may update your firmware either before or after you update AMWorks.

Download the AMX system firmware update files from the following location: <ftp://ftp.avocent.com/public/product-upgrades/AMX/AMX50xx/>. See the *Updating Firmware* topic in the AMWorks Help for instructions on updating the firmware on your AMX50xx devices.

### To install AMWorks for the first time:

1. Place the AMWorks install CD into an appropriate drive and select *Setup*.
2. Follow the on-screen instructions.
3. Run AMWorks. You will be prompted for a password. The default password is **password**. We recommend that you change the password from its default setting. See *Changing Your Password* in the AMWorks Help.
4. After initial installation, configure the network settings.

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NOTE: The first time AMWorks is installed, the network settings must be configured.

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### To update from AMWorks 3.0.x.x (or earlier):

1. Ensure that the correct database information is distributed across the AMX system by performing a Synchronize System Database command from your existing AMWorks installation. Use the AMWorks database as the database reference source.
2. Note all user group and server group information. This upgrade will not restore current user and server group information.
3. Stop the mySql service. You must have administrator privileges to do this. If you are unsure about this process, contact your system administrator.

4. Uninstall the existing AMWorks installation.
5. Continue with the instructions provided above for installing AMWorks for the first time.

**To update from AMWorks 4.x.x.x (or later):**

1. Ensure that the correct database information is distributed across the system by performing a Synchronize System Database command from your existing installation. Use the AMWorks database as your database source.
2. When synchronization has completed, close your version of AMWorks.
3. Place the install CD for your new version of AMWorks into your CD drive, and select *Setup*.
4. Follow the on-screen instructions: you may install the new version of AMWorks over the old version, and you may choose to keep your existing database intact.
5. Proceed to the next section.

**To complete the installation:**

1. After updating AMWorks, follow the instructions in *Discovering Devices* or *Adding Devices* in the AMWorks Help. If AMWorks exists on the same physical network and subnet as the AMX50xx devices, then you will only need to perform a Discover Devices command, and all of your AMX50xx devices will be automatically discovered. If they are not automatically discovered, check that the config ID specified in the Network Settings dialog box matches the config ID specified on all of your AMX50xx devices.
2. Perform a Synchronize System Database command on your newly configured system.
  - a. Choose one of your AMX50xx devices as your database source.
  - b. Select the *Overwrite* option.
  - c. Click the *Start* button.
3. Update the firmware on your AMX50xx devices, if you have not already performed this operation. After updating firmware, proceed to step 4.

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NOTE: Unless firmware updates are made to AMX50xx devices, synchronization of the system databases will not be performed successfully.

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4. If you wish to set up user groups and server groups you may do so now.

## LIMITED WARRANTY

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For Technical Support:

Email: [support@avocent.com](mailto:support@avocent.com)  
[www.avocent.com](http://www.avocent.com)

Avocent Corporation  
4991 Corporate Drive  
Huntsville, Alabama 35805-6201 USA  
Tel: +1 256 430 4000  
Fax: +1 256 430 4031

Avocent Asia Pacific  
Singapore Branch Office  
100 Tras Street, #15-01  
Amara Corporate Tower  
Singapore 079027  
Tel: +656 227 3773  
Fax: +656 223 9155

Avocent Canada  
50 Mural Street, Unit 5  
Richmond Hill, Ontario  
L4B 1E4 Canada  
Tel: +1 877 992 9239  
Fax: +1 877 524 2985

Avocent International Ltd.  
Avocent House, Shannon Free Zone  
Shannon, County Clare, Ireland  
Tel: +353 61 715 292  
Fax: +353 61 471 871

Avocent Germany  
Gottlieb-Daimler-Straße 2-4  
D-33803 Steinhagen  
Germany  
Tel: +49 5204 9134 0  
Fax: +49 5204 9134 99